

**VIET NAM ELECTRICITY
NATIONAL POWER TRANSMISSION CORPORATION**

**RENEWABLE ENERGY ACCELERATING CHANGE (REACH)
(P516693)**

STAKEHOLDER ENGAGEMENT PLAN (SEP)



SEPTEMBER 2026

PREFACE

This Stakeholder Engagement Plan (SEP) has been prepared for the Renewable Energy Accelerating Change (REACH) Project in accordance with the World Bank Environmental and Social Framework (ESF), particularly Environmental and Social Standard 10: Stakeholder Engagement and Information Disclosure. The SEP sets out the principles, procedures, institutional responsibilities, resources, and monitoring arrangements for stakeholder engagement and information disclosure throughout project preparation and implementation. It applies to the 500 kV Krong Buk - Tây Ninh 1 transmission lines and associated activities in Đắk Lắk province, Lâm Đồng province, Đồng Nai city, Ho Chi Minh city, and Tây Ninh province. The SEP is a living document and will be updated as the technical design, Social Assessment, SES, IOL and stakeholder information are further developed.

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ABBREVIATIONS

C/WPC	: Commune/Ward People’s Committee
CSC	: Construction Supervision Consultant
DAE	: Department of Agriculture and Environment
DERA	: Department of Ethnic and Religious Affairs
DOC	: Department of Construction
DOF	: Department of Finance
DOHA	: Department of Home Affairs
DOIT	: Department of Industry and Trade
DOST	: Department of Science and Technology
EM	: Ethnic Minority
EMDP	: Ethnic Minority Development Plan
ESCP	: Environmental and Social Commitment Plan
ESF	: Environmental and Social Framework
ESIA	: Environmental and Social Impact Assessment
ESMP	: Environmental and Social Management Plan
ESS	: Environmental and Social Standards
ESS10	: Stakeholder Engagement and Information Disclosure
EVN	: Viet Nam Electricity
EVNNPT	: National Power Transmission Corporation
E&S	: Environmental and Social
GBV	: Gender-Based Violence
GHG	: Greenhouse gas
GOV	: Government of Viet Nam
GRM	: Grievance Redress Mechanism
O&M	: Operation and Maintenance
IOL	: Inventory of Losses
IESMC	: Independent Environmental and Social Monitoring Consultant
LEP	: Law on Environmental Protection
LFDC	: Land Fund Development Centre

LMP	: Labour Management Procedures
MAE	: Ministry of Agriculture and Environment
NERA	: Ministry of Ethnic and Religious Affairs
MOC	: Ministry of Construction
MOF	: Ministry of Finance
MOHA	: Ministry of Home Affairs
MOIT	: Ministry of Industry and Trade
MOST	: Ministry of Science and Technology
NSMO	: National Power System and Market Operator Company
OOG	: Office of Government
PAP	: Project-Affected Person
PC	: People's Committee
PECC	: Power Engineering Consulting JS. Company
P/CPC	: Provincial/City People's Committee
PSDP	: Power Sector Development Plan
PTC	: Power Transmission Company
ROW	: right-of-way
RP	: Resettlement Plan
SA	: Social Assessment
SEP	: Stakeholder Engagement Plan
SES	: Socio-economic Survey
EVNNPT/SPMB	: EVNNPT through the Southern Power Project Management Board
SS	: Substation
TOR	: Terms of Reference
T/L	: Transmission line
VRE	: Variable renewable energy
WB	: World Bank
UXO	: Unexploded Ordnance

I. INTRODUCTION

1.1. Project Overview¹

1. REACH will finance the construction of the 500 kV Krong Buk-Tây Ninh 1 transmission lines, a priority transmission investment in Viet Nam. The Project includes an approximately 330 km double-circuit 500 kV transmission lines extending from Đắk Lắk province in the Central Highlands to Tây Ninh province in the Southeast Region and associated bay expansions at the proposed 500 kV Krong Buk and Tây Ninh substations.
2. The Project is intended to strengthen the national transmission network, relieve transmission constraints affecting power system expansion and renewable energy integration, and improve overall system reliability. The transmission line traverses multiple provinces and administrative jurisdictions and may result in environmental and social impacts associated with land acquisition, restrictions on land use, construction activities and community health and safety.
3. The Project will be implemented by the National Power Transmission Corporation (EVNNPT) through the Southern Power Projects Management Board (EVNNPT/SPMB), which will be responsible for day-to-day implementation, including stakeholder engagement and management of environmental and social risks and impacts.
4. The Project will be prepared and implemented in accordance with the World Bank Environmental and Social Framework (ESF) and applicable Vietnamese legislation. The Project's environmental and social risk has been classified as High. Appraisal-stage environmental and social instruments being prepared include the ESIA/ESMP, RP, EMDP, SEP, LMP and ESCP. This SEP describes the stakeholder engagement approach that will be applied throughout Project preparation and implementation.

Table 1: Summary of Key Project Characteristics Relevant to Stakeholder Engagement

Item	Description
Project Name	Renewable Energy Accelerating Change (REACH) Project – 500 kV Krong Buk – Tây Ninh 1 Transmission Lines
Project Purpose and Expected System-Level Outcomes	Strengthen transmission capacity between the Central Highlands and Southern Region, facilitate renewable energy integration, improve system reliability, and support Viet Nam's energy transition objectives
Main Infrastructure	Approximately 330 km double-circuit 500 kV transmission line connecting the proposed 500 kV Krong Buk and the proposed 500 kV Tây Ninh substations
Estimated Number of Towers	Approximately 657 transmission towers (subject to final technical design confirmation)
Administrative Coverage	The transmission lines traverse Đắk Lắk province, Lâm Đồng province, Đồng Nai city, Ho Chi Minh city and Tây Ninh provinces. The final number of affected provinces, communes/wards and settlements will be confirmed through detailed design and cadastral verification
Implementing Agency	EVNNPT through the Southern Power Projects Management Board (EVNNPT/SPMB)
Associated Substation	Bay expansion and connection works at the proposed 500 kV Krong Buk Substation and

¹ Administrative names used in this SEP reflect the current administrative structure in force at the time of document preparation.

Item	Description
Works	the proposed 500 kV Tây Ninh Substation
Main Land Uses and Livelihood Patterns	Agricultural land, perennial crop areas, forestry land, production forest land, residential land, and land located within the transmission line right-of-way (ROW), subject to confirmation through detailed design, SES, IOL and cadastral surveys
Temporary Impacts	Construction working areas, temporary access roads, tower erection sites, conductor stringing areas, worker camps, material storage areas, equipment yards and other temporary construction support facilities, to be finalized during detailed design and contractor planning.
Project Area	Includes areas permanently acquired for transmission towers and substation works, ROW areas subject to land-use restrictions, temporary construction areas, access roads, worker accommodation areas, material transport routes and nearby communities potentially affected by construction activities.
Key Social Risks Relevant	• impacts from tower foundations distinct from ROW restrictions • relocation and resettlement-site readiness • valuation and replacement-cost issues • delayed compensation funding/payment • informal users and non-titleholders • community division and misinformation • customary land/resource use by ethnic minorities • exclusion risks arising from incomplete PAP identification
Key Environmental Risks Relevant	Vegetation clearance, impacts on forests and biodiversity, dust, noise, waste generation, erosion, traffic disruption, and localized impacts on surface water and natural habitats
Design Status at the Time of Preparation	The Project remains under preparation. Detailed engineering design, Social Assessment (SA), Socio-Economic Survey (SES), Inventory of Losses (IOL), and certain environmental and social investigations are ongoing
Information Already Confirmed	Preliminary alignment, project scope, overall transmission lines length, substation connection arrangements, and initial stakeholder mapping
Information Subject to Further Confirmation	Final alignment, tower locations, affected communes, extent of land acquisition, number of affected households, number of physically displaced households, severity of livelihood impacts, affected ethnic minority communities, applicability of ESS7 measures, and any FPIC requirements. These elements will be confirmed through detailed design, SA, SES, IOL, technical surveys and continued stakeholder consultations
Required E&S Instruments	ESIA/ESMP, RP, EMDP, SEP, LMP and ESCP
Environmental and Social Risk Classification	High Environmental and Social Risk under the World Bank ESF
Stakeholder Engagement	Given the evolving design and ongoing impact assessments, stakeholder identification, stakeholder mapping, consultation planning, ethnic minority screening, and disclosure arrangements will be updated periodically as additional information becomes available through detailed design, SA, SES, IOL and implementation preparation activities

II. OBJECTIVES, SCOPE AND PRINCIPLES OF STAKEHOLDER ENGAGEMENT

2.1. Objectives

5. The Stakeholder Engagement Plan (SEP) has been prepared in accordance with the World Bank Environmental and Social Framework (ESF), particularly Environmental and Social Standard 10 (ESS10) on Stakeholder Engagement and Information Disclosure. The SEP provides the framework for identifying stakeholders, disclosing information, conducting meaningful consultation, managing grievances, and maintaining ongoing engagement throughout the Project life cycle.
6. The specific objectives of the SEP are to:
- ❖ identify individuals, groups and institutions that may be affected by or have an interest in the Project;
 - ❖ ensure timely, transparent, accessible and culturally appropriate disclosure of Project information;
 - ❖ facilitate meaningful consultation and participation in Project planning and implementation;
 - ❖ promote the inclusion of vulnerable and disadvantaged groups, including ethnic minority communities where relevant;
 - ❖ establish and maintain an accessible and responsive Grievance Redress Mechanism (GRM);
 - ❖ strengthen accountability and foster constructive relationships between the Project and stakeholders throughout Project implementation.
 - ❖ assess community perspectives and the degree of broad community support for Project activities, particularly in ethnic minority communities where ESS7 and potential FPIC circumstances may apply; and document how supportive, conditional, dissenting and unresolved views are considered in Project decisions.

2.2. Scope and Application

7. This SEP applies to all Project activities and areas that may generate environmental and social impacts or require stakeholder engagement. This includes the transmission line alignment, tower foundation sites, right-of-way (ROW), substation expansion works, temporary access roads, construction camps, material storage areas, stringing sites, and any associated temporary facilities identified during detailed design and implementation.
8. The SEP covers three broad categories of stakeholders:
- ❖ Project-Affected Parties (PAPs);
 - ❖ Other Interested Parties (OIPs);
 - ❖ Vulnerable and Disadvantaged Groups.
9. The SEP applies throughout the Project life cycle, including Project preparation, detailed design, land acquisition and resettlement planning, construction, operation and maintenance. As Project design and impact information are further refined through the Social Assessment (SA), Socio-Economic Survey (SES), Inventory of Losses (IOL), Resettlement Plan (RP) and Ethnic Minority Development Plan (EMDP), stakeholder identification and engagement arrangements will be updated accordingly. The SEP is therefore a living document and will be periodically revised as needed.

2.3. Key Stakeholder Engagement Risks and Opportunities

10. The Project involves a large-scale transmission investment crossing multiple provinces and affecting numerous communities, land users and infrastructure corridors. Effective stakeholder engagement is therefore essential to support informed participation, reduce risks and strengthen Project outcomes.

11. Key stakeholder engagement risks include:

- ❖ incomplete identification of affected persons;
- ❖ insufficient participation of vulnerable groups or ethnic minority communities due to language, accessibility or cultural barriers;
- ❖ misunderstandings regarding Project impacts, ROW restrictions, compensation policies, livelihood restoration measures or resettlement arrangements;
- ❖ unrealistic expectations regarding Project benefits, compensation entitlements or implementation timelines;
- ❖ consultation fatigue resulting from repeated consultations without adequate feedback on how stakeholder concerns have been addressed;
- ❖ increased grievances during land acquisition, compensation and construction phases if information is not provided in a timely and transparent manner.

12. At the same time, stakeholder engagement provides important opportunities to improve Project design, identify local concerns and priorities, strengthen inclusion of vulnerable groups, improve transparency and reduce implementation risks. Feedback obtained through the engagement process will be used, as appropriate, to inform Project design, environmental and social management measures, resettlement planning, ethnic minority engagement arrangements, and grievance management.

2.4. SEP Principles and Interface with Other E&S Instruments

13. Stakeholder engagement under the Project will be guided by the following principles:

- ❖ early and continuous engagement throughout the Project life cycle;
- ❖ transparency and timely disclosure of information;
- ❖ meaningful and inclusive consultation;
- ❖ accessibility and non-discrimination;
- ❖ cultural appropriateness and respect for customary decision-making processes where relevant;
- ❖ responsiveness to stakeholder concerns and feedback;
- ❖ confidentiality and protection of personal information where required;
- ❖ accountability and continuous improvement through monitoring and adaptive management.

14. This SEP provides the overarching framework for stakeholder engagement across the Project. It is closely linked to other environmental and social instruments prepared under the Project, including the ESIA/ESMP, RP, EMDP, LMP and ESCP. Information and feedback generated through SEP implementation will support the preparation and implementation of these instruments, while commitments and engagement requirements set out in those instruments will be implemented through the arrangements established in this SEP.

15. In particular, stakeholder engagement related to land acquisition and resettlement under ESS5 will be further elaborated in the RP, while engagement with ethnic minority communities under ESS7, including any culturally appropriate consultation or FPIC processes that may be determined necessary under ESS7, will be addressed in the EMDP and related instruments.

16. Table 2 summarizes the key environmental and social risks and impacts relevant to stakeholder engagement under this SEP.

Table 2: Key E&S Risks and Stakeholder Engagement Implications

Risk/Impact Category	Stakeholder Engagement Implications
Land acquisition and resettlement	Consultation with affected households, vulnerable households and affected communities on compensation, assistance and resettlement arrangements
Livelihood impacts	Engagement on livelihood restoration measures, support programs and entitlement options
Potential impacts on ethnic minority communities	Culturally appropriate consultation and assessment of livelihoods, land and resource use, collective attachment and cultural impacts in accordance with ESS7, including FPIC where required
Forest, biodiversity and land-use impacts	Information disclosure and consultation with affected communities and relevant authorities (the affected forest owners/management units, Protection Forest Management Boards, Nam Nung Nature Reserve Management Board where landscape-level biodiversity is relevant, provincial Departments of Agriculture and Environment (DAEs), forest ranger forces, affected communities, and forestry/biodiversity experts).
Construction impacts (dust, noise, traffic, waste)	Ongoing communication on construction schedules, mitigation measures and grievance handling
Community health and safety risks, including actual and perceived EMF risks, electrical safety, and public concerns regarding the adequacy of the 500 kV safety corridor	Risk communication and engagement on traffic management, worker conduct and emergency preparedness
Labor and occupational health and safety risks	Worker engagement and implementation of the worker grievance mechanism
SEA/SH risks	Awareness raising, confidential reporting channels and survivor-centered response measures
Climate and cumulative impacts	Periodic stakeholder communication on Project risks, mitigation measures and monitoring results
Physical displacement and resettlement-site readiness	Consultation with potentially displaced households on relocation options, resettlement-site readiness, housing restoration measures, transitional support and implementation schedule
Compensation valuation and replacement-cost communication	Early disclosure and consultation on compensation principles, replacement cost methodology, valuation process, eligibility criteria and grievance arrangements
Ethnic minority customary land and resource use	Consultation with affected ethnic minority communities regarding collective attachment, customary land and natural resource use, cultural values and applicability of ESS7 requirements

EMF and transmission-line safety concerns	Proactive disclosure and risk communication on transmission-line safety, ROW restrictions, electrical safety measures, and scientifically established information regarding EMF exposure standards
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17. The Project is expected to generate significant national and regional benefits through enhanced energy security, renewable energy integration and support for Viet Nam's low-carbon development objectives. Environmental and social risks and impacts have been identified and will be managed through the application of the mitigation hierarchy and implementation of the ESIA, ESMP, RP, EMDP, SEP, LMP and ESCP. Stakeholder engagement will play a critical role in identifying concerns, informing Project design and mitigation measures, supporting inclusive participation, and ensuring that grievances are addressed in a timely and transparent manner throughout the Project lifecycle.

18. Stakeholder engagement will also address visual and landscape impacts of towers and conductors, including potential implications for tourism, scenic values and place attachment where these issues are identified through the Social Assessment, ESIA or community consultation.

III. STAKEHOLDER IDENTIFICATION AND ANALYSIS

19. Stakeholders of the REACH Project are individuals and organizations that have a role in, may be affected by, or have an interest in the Project. Project stakeholders are identified as individuals, groups, or other entities that: (i) are affected or likely to be affected, directly or indirectly, positively or negatively, by the Project (also referred to as "affected parties"); and (ii) have an interest in the Project ("interested parties"). This group includes individuals or organizations whose interests may be affected by the Project and who have the potential to influence the Project's outcomes in any way.

20. Cooperation and negotiation with stakeholders throughout Project development typically require the identification of individuals within stakeholder groups who act as legitimate representatives of their respective groups, namely those entrusted by other group members to represent and safeguard the group's interests during engagement and participation in the Project. Community representatives can provide valuable insights into the local context and serve as the primary channel for disseminating Project-related information, as well as acting as focal points for liaison and coordination between the Project and target communities and their existing networks. Verification of stakeholder representatives (i.e., the process of confirming that they are indeed legitimate and trusted representatives of the communities they represent) is an important task in establishing engagement with community stakeholders. The legitimacy of community representatives can be verified through informal exchanges with a cross-section of community members and by listening to their views on who can most effectively represent the community's interests.

3.1. Methodology

21. Consistent with ESS10 and international good practice, the Project will apply the following principles for stakeholder engagement and stakeholder identification throughout the Project life cycle.

- ❖ *Openness and life-cycle approach*: public consultations for the Project will be arranged throughout the Project life cycle and conducted openly, free of external manipulation, interference, coercion or intimidation.

- ❖ *Informed participation and feedback*: information will be provided to and widely distributed among all stakeholders in an appropriate format; opportunities are provided for *communicating* stakeholders' feedback, and for analyzing and addressing comments and concerns.
- ❖ *Inclusiveness and sensitivity*: stakeholder identification will be undertaken to support *better* communications and build effective relationships. The participation process for the Project will be inclusive. All stakeholders will always be encouraged to get involved in the consultation process. Equal access to information will be provided to all stakeholders. Sensitivity to stakeholders' needs is the key principle underlying the selection of engagement methods. Special attention will be given to vulnerable groups, in particular women, displaced persons, persons with disabilities, youth, elderly.

22. Community representatives, village heads, elders, mass organizations and local authorities will support stakeholder engagement activities. However, they will not be considered substitutes for direct consultation with affected people. Where feasible, EVNNPT/SPMB will verify that stakeholder representatives are broadly recognized by the groups they represent and will seek direct engagement with affected households, including women, vulnerable groups and ethnic minority households, to validate consultation findings and avoid over-reliance on intermediary representation.

3.2. Stakeholder Identification and Verification Methodology

23. Stakeholder identification for the Project is an iterative process that will be updated throughout Project preparation and implementation as additional information on Project impacts becomes available. Stakeholders have been identified and categorized based on: (i) review of available Project information, including the Feasibility Study, preliminary alignment, technical surveys and environmental and social screening results; (ii) analysis of the Project footprint and area of influence; (iii) review of administrative, cadastral and land-use information provided by relevant authorities; and (iv) information obtained through consultations with government agencies, local authorities, community representatives and other stakeholders.

24. The geographical scope of stakeholder identification includes: (a) areas subject to permanent land acquisition for tower foundations and associated facilities; (b) areas within the transmission line right-of-way (ROW) subject to land-use restrictions; (c) temporary construction areas, access roads, camps, material storage sites and other contractor-selected facilities; and (d) communities that may be affected by construction activities or other Project-related risks and impacts.

25. Stakeholders are identified based on their actual or potential relationship to Project risks, impacts, benefits, responsibilities, or influence. This includes stakeholders potentially affected through land acquisition, physical displacement, livelihood impacts, restrictions on land use, construction-related impacts, community health and safety risks, impacts on ethnic minority communities, and other environmental and social impact pathways.

26. The preliminary stakeholder mapping presented in this SEP will be verified and refined through the Social Assessment (SA), Socio-Economic Survey (SES), Inventory of Losses (IOL), detailed design process, stakeholder consultations and other Project preparation activities. Particular attention will be given to identifying Project Affected Persons (PAPs), physically displaced households, severely affected households, vulnerable groups and affected ethnic minority communities.

27. The stakeholder register will be maintained by EVNNPT/SPMB and updated at key Project milestones, including: (i) completion of detailed design; (ii) completion of the SA, SES and IOL; (iii) prior to commencement of land acquisition and construction activities in each locality; and (iv) whenever material changes occur in Project design, impact footprint, administrative arrangements, stakeholder characteristics or stakeholder concerns. Updated stakeholder information will be reflected, as necessary, in SEP and other relevant environmental and social instruments.

3.3. Stakeholder Identification

28. The stakeholder mapping for the Project demonstrates that focus is placed on the core Project stakeholders and beneficiaries as well as host communities of the Project. Preliminary stakeholder mapping identifies the principal affected and interested parties requiring engagement. EVNNPT/SPMB will use appropriately qualified personnel and consultants to facilitate inclusive and context-specific engagement with these groups (Figures 1 and Figure 2). Identified Stakeholders Mapping in the Project is presented below:

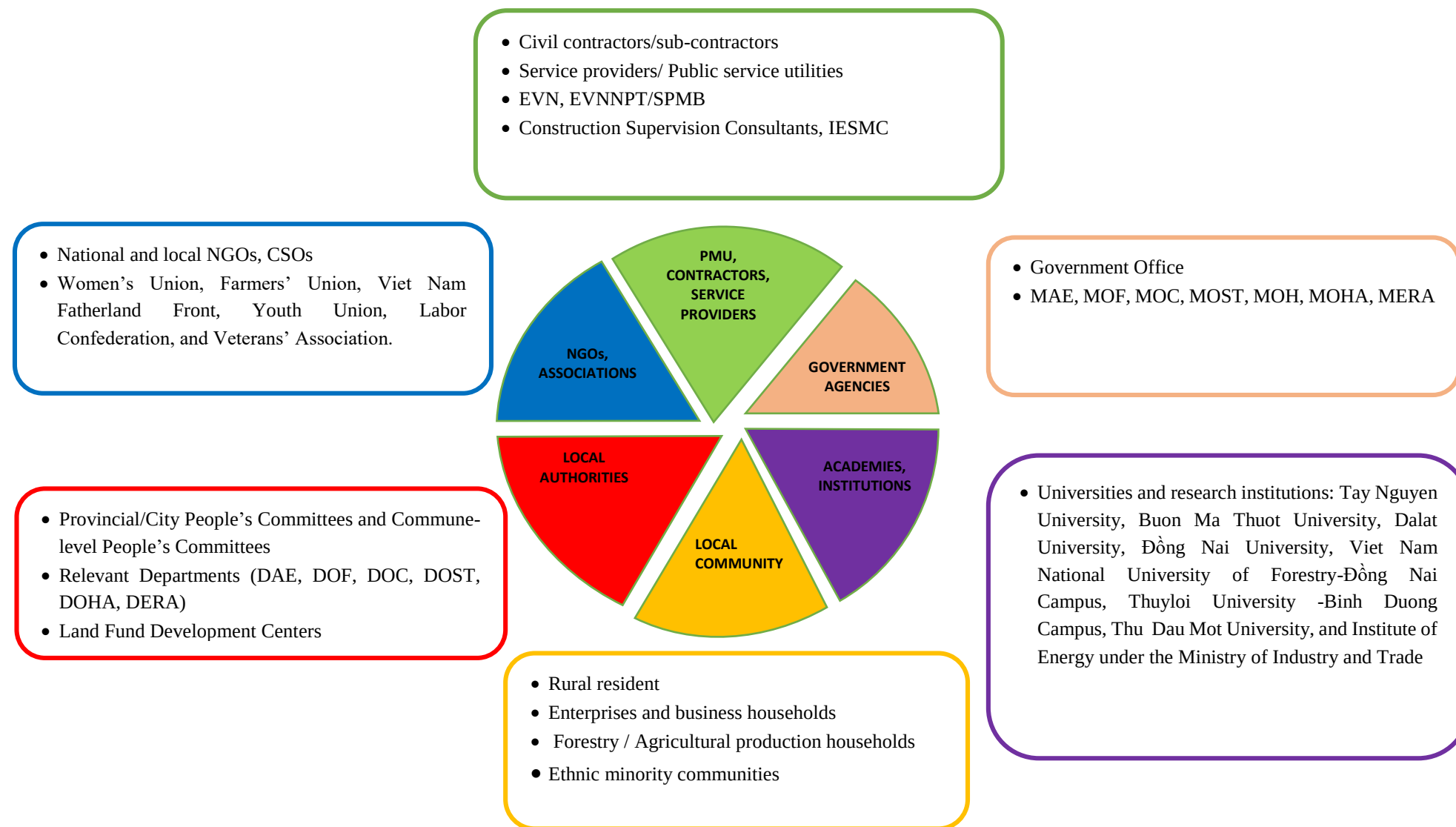


Figure 1: Stakeholder Categories

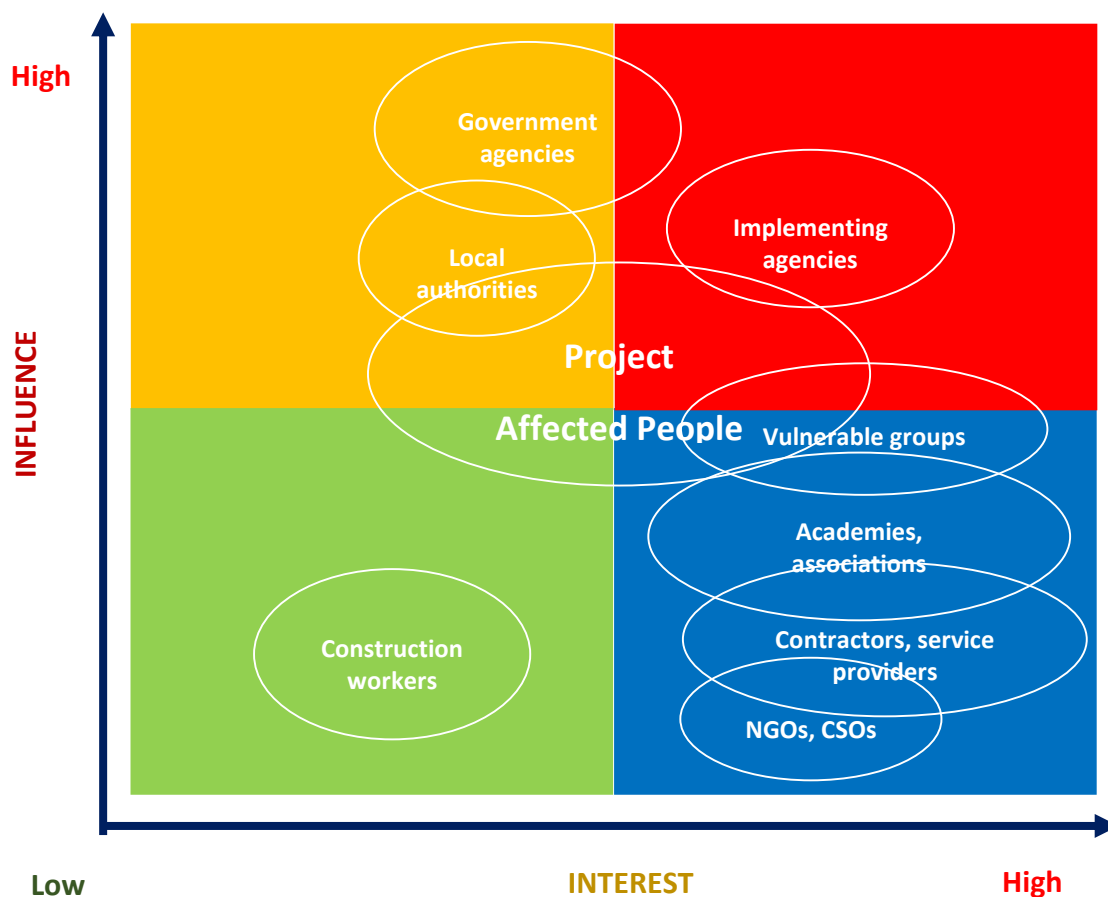


Figure 2: Interest-Influence Matrix

29. Stakeholders of the Project are people or groups who are directly or indirectly affected by the Project, as well as those who may have an interest in the Project and/or the ability to influence Project outcomes, either positively or negatively. For effective and tailored engagement, the Project's stakeholders can be divided into the following 3 core categories:

3.4. Affected Parties

30. One of the primary goals of the Project is to identify stakeholders who may experience adverse impacts, including households and businesses affected by land acquisition, livelihood disruption, or impacts on business activities. However, the Project may influence the activities of various stakeholders in positive or negative ways. Thus, a list of key stakeholder groups can be identified as potentially affected parties. These should be engaged throughout the life of the Project and impacts on them should be monitored and mitigated.

❖ *Preliminary Classification of Project-Affected Parties*

31. Given the scale and geographic footprint of the Project, affected parties may experience different types and levels of impacts. For stakeholder engagement purposes, project-affected parties will be progressively classified into distinct categories based on the nature of Project impacts. Preliminary categories include:

- ❖ households subject to permanent land acquisition for tower foundations and associated facilities

- ❖ households with land, houses, structures, trees or other assets located within the transmission line right-of-way (ROW) and subject to land-use restrictions
- ❖ households requiring physical relocation and resettlement
- ❖ severely affected households experiencing significant loss of productive assets or livelihood sources
- ❖ households and communities temporarily affected by construction access roads, working areas, conductor stringing sites, storage areas, camps or other temporary facilities
- ❖ tenants, land users, agricultural laborers and persons deriving livelihoods from land owned or used by others
- ❖ informal land users and persons without recognizable legal rights to affected land or assets
- ❖ affected businesses, commercial establishments and income-generating enterprises
- ❖ communities located near worker camps, construction sites and transport routes that may experience construction-related impacts
- ❖ households affected by vegetation clearance, tree trimming requirements, safety setbacks or restrictions on crop cultivation within the transmission line corridor

32. The stakeholder classification presented in this SEP is preliminary and will be refined and updated based on the results of the detailed design, Social Assessment (SA), Socio-Economic Survey (SES), Inventory of Losses (IOL), stakeholder consultations, and other project preparation activities. The stakeholder register will be updated accordingly to reflect confirmed impact categories, vulnerabilities, consultation needs and engagement approaches.

❖ ***Project Beneficiaries***

33. Potential beneficiaries may include electricity users and renewable energy generators benefiting from strengthened transmission capacity, as well as local workers and service providers who may access Project-related opportunities.

Table 3: Classification of Affected Parties by Project Components

Affected parties by the Project	General description	Identified affected groups	Level of relevance to the Project	Impacts	Engagement methods
Persons physically or economically displaced by the Project		- Persons currently residing or having land and assets on land within the right-of-way (ROW) - Individuals/households physically or economically displaced by the Project. - Household businesses; small enterprises; small-scale farmers; street vendors; agricultural workers; smallholder production forest land / income-generating forest land. - Vulnerable households such as poor households, female-headed households with dependents, ethnic minority people, persons with physical or mental disabilities (loss of working capacity); elderly living alone; and social policy beneficiaries. - Households affected by environmental and social impacts during construction/operation. - State-owned companies such as electricity companies.	High. These groups are directly affected by land acquisition, restrictions on land use within the ROW, physical relocation, loss of assets, livelihood disruption, and construction-related risks. They require early, continuous, accessible, and documented engagement throughout project preparation and implementation.	- Based on the preliminary Project footprint, the Project is expected to involve permanent land acquisition for tower foundations and associated works, land-use restrictions within the ROW, and temporary construction-related land use. The magnitude, severity and distribution of these impacts, including any physical displacement, livelihood impacts and effects on vulnerable groups, will be confirmed through detailed design, the SA, SES and IOL. Construction-related community health and safety risks, including UXO where relevant, will be assessed through the ESIA/ESMP. - Resettlement and livelihood impacts are assessed as significant, particularly for households dependent on agricultural production and forestation, vulnerable groups, and households that must relocate their residences. - Income-generating activities are affected during Project implementation. - Environmental and social impacts during construction/operation, health and safety risks such as increased dust and noise levels, temporary flooding, health risks and nuisances related to solid waste and wastewater discharges, traffic incidents, traffic safety risks, reduced accessibility to roads or waterways or nearby public facilities, etc.	Potential affected persons (PAPs) will be consulted in accordance with the plan set out in this SEP throughout the Project life cycle to ensure that their views are incorporated into the RP, ESIA, and Project design.

Affected parties by the Project	General description	Identified affected groups	Level of relevance to the Project	Impacts	Engagement methods
Project beneficiaries	○ Project owner/ implementing agencies; relevant provincial/ commune-level agencies. ○ Local authorities at all levels. ○ Local communities living within and/or around the Project area. ○ Persons benefiting from employment or business opportunities related to the Project. ○ Vulnerable/disadvantaged groups. ○ Suppliers of materials and services for the Project.	○ EVN, EVNNPT/SPMB, NSMO ○ DAE, DOC, DOHA, DOIT, DERA, DOF, DOST, LFDC. ○ Provincial/City People's Committee (P/CPC), Commune/Ward People's Committees (C/WPCs). ○ Local residents. ○ Suppliers of materials and services for the Project. ○ Public infrastructure management agencies. ○ Public utility service providers (telecommunications, electricity, water supply, wastewater treatment, traffic management). ○ Unskilled laborers recruited by the Project. ○ Professional associations and academic institutions.	○ State-owned enterprise responsible for operating national power infrastructure, serving as the executing agency and primary project implementing entity. ○ Project beneficiaries account for a large number (they receive positive impacts from the Project). This group includes individuals, households, social groups, and public and private sectors benefiting from project implementation.	○ Act as the Project proponents, management and implementing entities, and as the operator of the transmission infrastructure upon completion. Bear direct legal, financial, environmental and social compliance responsibilities for the Project. ○ The Project is expected to generate significant benefits through improved transmission capacity, enhanced renewable energy integration and strengthened energy security. Potential adverse environmental and social impacts will be assessed and managed through the ESIA/ESMP, RP, EMDP, SEP, LMP and ESCP in accordance with the World Bank ESF and applicable national requirements.	○ Project Implementing Entities (EVN, EVNNPT/SPMB) will engage throughout the Project lifecycle by preparing and submitting periodic E&S monitoring reports to the WB; organizing inter-institutional coordination meetings with local authorities; leading public consultation sessions; and directly operating the Grievance Redress Mechanism (GRM) to receive and resolve concerns and complaints from all stakeholders. ○ Provided with information on Project progress and construction plans through meetings and progress reports. ○ Informed of

Affected parties by the Project	General description	Identified affected groups	Level of relevance to the Project	Impacts	Engagement methods
					construction schedules through community meetings and public notices at the local level. ○ Informed of employment opportunities under the Project through local information channels.
Local communities living around the Project area	Local communities may be affected by temporary air pollution, traffic disruption, flooding, and other potential risks such as traffic safety, gender-based violence, SEA/SH, health risks due to labor influx.	○ Residents living within and/or around the Project area. ○ Contractor workers. ○ Women. ○ Ethnic minorities ○ Other vulnerable groups (persons with disabilities, poor households, landless households). ○ Local health stations and emergency service providers, including staff working at commune health stations, province hospitals, and private local medical practitioners, who are high-risk groups due to the nature of their work.	The Project may cause adverse environmental and social impacts on local communities in the Project area.	Construction may generate localized dust, noise, traffic, waste, runoff, access and community health and safety impacts. Their significance and the required mitigation measures will be assessed and confirmed through the ESIA/ESMP and subsequently managed through the C-ESMP.	○ Provided with information on Project progress, construction schedules, mitigation measures, and the Grievance Redress Mechanism (GRM) through community meetings and public disclosure. ○ Focus group discussions (FGDs) with women and vulnerable groups.

3.5. Other Interested Parties

34. The interested parties include individuals, groups, or organizations with an interest in the Project, due to either the Project location, its characteristics, its impacts, or matters related to public interest. For example, these parties may include government officials, the private sector, the scientific community, academics, mass organizations, other civil society organizations, and cultural groups. The following stakeholders are listed as the Project's interested parties:

- **Central-level agencies**, including the Government Office and relevant ministries, playing an important role through their functions, responsibilities, and sectoral management, including OOG, MAE, MOF, MOC, MOST, MOIT, MERA and MOHA;
- **Provincial level and commune level** government agencies. These groups include the Provincial People's Committees, DOF, DOC, DOST, DOIT, DERA, DOHA, DAE, DOH, the Land Fund Development Center (LFDC); Commune People's Committees within the Project area; and public service providers such as telecommunications, electricity, water supply, traffic management and health centers;
- **Mass organizations at all levels**, such as the Viet Nam Women's Union, Youth Union, Viet Nam Fatherland Front, Farmers' Union, Veterans' Association, Elderly Association, and Trade Union;
- **Media agencies**: including local, regional, and central press agencies (television, radio, online newspapers), which may be interested in Project activities, implementation progress, and the Project's impacts on local development;
- **Citizen groups at the commune level**: consisting of groups that may benefit from increased income through the provision of services to construction workers (e.g. food and other daily necessities); persons who may participate in the construction and operation phases as seasonal labor; as well as those interested in monitoring the construction of Project components;
- **Non-governmental organizations (NGOs)**. No project-specific NGOs/CSOs have been identified as directly active in the affected communes at this stage. This will be further verified during Social Assessment and subsequent stakeholder mapping. If relevant NGOs/CSOs express interest or are identified during implementation, the SEP will be updated accordingly;
- **Public utility service providers**: including telecommunications, electricity, water supply, wastewater treatment, solid waste collection, commune-level health stations, etc.;
- **Experts, universities, and research institutes**: including relevant research institutes and training institutions;
- **GBV/SEA/SH service providers**: relevant government agencies and public service providers, specialized civil society organizations/NGOs, health facilities, psychosocial, legal and protection services, and other qualified providers identified through a verified service-mapping and referral exercise. Commercial accommodation and other private services used by the workforce are listed separately as private enterprises.

35. Preliminary results for REACH stakeholders by groups are presented in the following table.

Table 4: List of Other Interested Parties

Stakeholder	Interests	Illustrative categories	Participation components
Government agencies			
Ministries and central agencies	- Government agencies are key stakeholders of the Project who need to be informed about Project implementation, objectives, and outputs. - Line ministries need to ensure the Project's compliance with national legislation and coordination with relevant national plans/programs. - Sectoral ministries need to participate in the review, approval, and provision of guidance on technical, delegated, economic, and environmental and social aspects within their interests, mandates/responsibilities, and management scope.	- Government Office (OOG) - Ministry of Finance (MOF) - Ministry of Industry and Trade (MOIT) - Ministry of Construction (MOC) - Ministry of Agriculture and Environment (MAE) - Ministry of Ethnic and Religious Affairs (MERA) - Ministry of Science and Technology (MOST) - Ministry of Home Affairs (MOHA) - Viet Nam Development Bank (VDB)	- Medium level of influence - Provide comments on proposals and designs - Advise the Prime Minister in accordance with assigned functions and mandates - Issue official letters and decisions to accelerate Project implementation progress
Province level	- Provincial/City People's Committees are the highest authorities issuing regulations and resolving issues related to policies, orientations, and direction for Project implementation, and acts as the focal point linking central authorities with ministries and sectors in Project implementation. Relevant departments and agencies are also interested in the Project within their respective sectors. - The Provincial/City People's Committees and subordinate departments need to participate in the review, approval, and provision of guidance on technical, delegated, economic, and environmental and social aspects within their interests, mandates/responsibilities, and management scope.	- Provincial/City People's Committees - Department of Agriculture and Environment (DAE) - Department of Construction (DOC) - Department of Ethnic and Religious Affairs (DERA) - Department of Industry and Trade (DOIT) - Department of Home Affairs (DOHA) - Department of Science and Technology (DOST) - Department of Culture, Sports and Tourism (DOCST) - Department of Provincial Police (DOPP)	- Medium level of influence - Review/provide comments on proposals and designs - Provide advice/guidance in accordance with assigned functions and mandates - Issue official letters and decisions to accelerate Project implementation - Provide information to stakeholders through workshops, conferences, and during community consultation processes

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Stakeholder	Interests	Illustrative categories	Participation components
Commune People's Committees	- Local authorities are responsible for protecting the rights and interests of people in the Project area and representing local communities/Project Affected Persons (PAPs). - Commune-level Compensation, Assistance and Resettlement Committees (CCARC) are responsible for land acquisition, compensation, and site clearance.	- People's Committees of communes within the Project area. - Commune-level Compensation, Assistance and Resettlement Committees (CCARC).	- Medium level of influence - Provide information to stakeholders through workshops, conferences, and community consultations - Provide information to PAPs on resettlement implementation and related policies - Participate in monitoring and evaluation
Environmental, Forestry, and Biodiversity Authorities / Resource Management Units	- Regulatory compliance; forest and forestland repurposing; forest protection beyond approved clearance boundaries; biodiversity and habitat connectivity; fire prevention; restoration; environmental monitoring; and - Addressing EMF and public environmental health concerns.	- DAEs of the 05 provinces/cities; - Protection Forest Management Boards of Lộc Ninh, Bù Đăng, and Đắk Mai; - Nam Nung Nature Reserve Management Board; - Relevant forest ranger units and forestry companies/forest owners	Methods of involvement include technical review, field verification, monitoring, incident coordination, and feedback on mitigation effectiveness.
Civil society			
Mass organizations	- Mass organizations operate from the central/national level to provincial, city, and commune levels. Their main roles include mobilizing communities, mediating issues, and disseminating information through their members. - These organizations receive feedback from the public and may convey complaints and concerns related to Project impacts on communities.	- Women's Union - Farmers' Union - Youth Union - Fatherland Front - Labor Union	- Medium level of influence - Act as intermediaries in providing information to local people on planned Project activities, information disclosure, and conveying community concerns to Provincial People's Committee, and Commune People's Committees - Participate in Project communication activities - Support women and vulnerable households - Mobilize community participation in the Project - Receive feedback from communities and forward it to relevant stakeholders
Other key interested parties			

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Stakeholder	Interests	Illustrative categories	Participation components
Public utility service providers	Enterprises responsible for providing infrastructure and public utility services in the province have direct interests related to the Project.	○ Water Supply Company ○ Telecommunication Company	○ Low level of influence ○ Provide comments on design options ○ Provide technical guidance during consultation ○ Monitor construction activities
Scientific and academic community	○ Relevant universities and research institutes.	○ Tay Nguyen University ○ Buon Ma Thuot University ○ Dalat University ○ Đồng Nai University ○ Viet Nam National University of Forestry - Đồng Nai Campus ○ Thuyloi University - Bình Duong Campus ○ Thu Dau Mot University ○ Institute of Energy under the Ministry of Industry and Trade	○ Low level of influence ○ Provide technical advice and guidance to the Project when required

3.6. Disadvantaged/Vulnerable Individuals and Groups

36. The term “vulnerable or disadvantaged groups” refers to those who are more likely to be adversely affected by the Project. These groups often face greater constraints in accessing and benefiting from Project benefits and are also at higher risk of being excluded from the consultation process. Various types of barriers may affect the ability of these groups to express their concerns and priorities in relation to Project impacts.

37. Engagement with vulnerable groups and individuals often requires the application of specific measures and support to facilitate their participation in Project-related decision-making processes, ensuring that their level of awareness and contribution throughout the process is proportionate to that of other stakeholders. Within the Project’s area of influence, vulnerable groups may include, but are not limited to, the following:

- (i) Elderly persons and/or households classified as social policy beneficiaries (war invalids, families of martyrs, Vietnamese Heroic Mothers)
- (ii) Poor and near-poor households
- (iii) People with disabilities and their caregivers
- (iv) Women, particularly female-headed households or single mothers with minor/dependent children
- (v) Ethnic minority communities in the Project area

38. The table below presents the vulnerable or disadvantaged groups identified within the framework of the Project.

Table 5: List of Vulnerable/Disadvantaged Groups

Vulnerable/Disadvantaged Groups	Potential Barriers Limiting Effective Participation	Specific Needs/Measures to Address Barriers
○ Elderly people and/or households under social policy categories (war invalids, families of martyrs, Vietnamese Heroic Mothers) ○ Poor/near-poor households, female-headed households with dependents, ethnic minority people, elderly people, people with severe illnesses, landless households ○ Ethnic minorities ○ Unemployed people	○ Poverty ○ Lack of appropriate family members to represent them in participation (especially when travel outside the locality/city is required) ○ Limited mobility ○ Lack of time to participate ○ Lack of interest or motivation to participate	○ Organize meetings at the commune level ○ Organize separate, one-on-one meetings ○ Adjust meeting schedules to avoid overlapping with working/livelihood hours ○ Provide support for travel costs
○ Female community members and female workers	○ May face any of the barriers listed above	○ Organize focus group discussions (FGDs) ○ Arrange childcare during meetings (when necessary) ○ Adjust meeting schedules appropriately so that women can arrange household responsibilities ○ Facilitation/support through the Viet Nam Women’s Union

39. Vulnerable groups within the Project-affected communities will continue to be identified and consulted through separate and tailored approaches appropriate to each target group. Specific measures to address the needs of the poor and women will be integrated and implemented through stakeholder consultation and communication activities, livelihood restoration, and land acquisition processes. Separate consultation meetings will be organized with vulnerable groups/individuals to clarify key issues relevant to these groups and identify appropriate support modalities.

40. Vulnerable or disadvantaged individuals or groups often face difficulties in expressing concerns or fully understanding Project impacts. In the current context, these groups include women (due to cultural factors leading to limited mobility and access), persons with disabilities, and displaced households (within or outside the Project area) belonging to the group of Project-Affected Persons (PAPs). The Project will undertake special efforts to disseminate Project information to these groups and ensure their full participation in stakeholder consultations. To enhance women's participation, particularly women from PAP households, the Project will coordinate through female representatives within affected communities to identify appropriate consultation venues and schedules. For people with disabilities, all venues for consultations, workshops, and meetings will be selected to ensure physical accessibility. For displaced PAPs, information on meetings and consultations will be communicated through other community members in the area and, where necessary, through public broadcasting systems.

41. **Specific Measures for Ethnic Minority Communities.** Preliminary information indicates the presence of ethnic minority communities in several districts crossed by the proposed transmission line corridor. Consultation with ethnic minority communities will be conducted in a culturally appropriate manner, through community meetings, focus group discussions, household visits where necessary, and engagement with traditional leaders and community representatives. Consultation materials will be provided in forms and languages understandable to participants and interpreters will be engaged where required.

3.7. Stakeholder Analysis

42. As stated above, the Project involves the participation of various stakeholder groups, including affected groups and groups with an interest in the Project implementation. Different stakeholders have different levels of interest and influence with respect to the Project design and implementation. Therefore, it is necessary to clearly understand: (i) the level of interest of each stakeholder in the Project's investment activities; (ii) the extent of Project impacts on them, particularly on groups subject to adverse impacts; and (iii) the extent to which stakeholders can influence the Project design as well as the Project implementation process and outcomes.

43. Within the context of this Project, stakeholders with a high level of relevance to Project preparation and implementation include state agencies and the community at large. These stakeholders are both affected by the Project and have the capacity to influence the Project design and implementation to varying degrees. Their level of interest in the Project's investment activities also varies across different stages of the Project life cycle, thereby creating different levels of influence on the Project's design and implementation processes.

44. Based on the roles, responsibilities and potential levels of interest of key stakeholders, as identified through initial consultation activities. Table 6 summarizes and estimates the levels of interest, impact and influence of each stakeholder group, in which:

- ❖ "Impact" refers to the Project's impacts (including both positive and negative impacts) on each key stakeholder group across Project stages.

- ❖ “Influence” refers to the degree of influence that stakeholders have over the Project implementation process.
- ❖ The levels of “impact” and “influence” are assessed according to four categories: High; Substantial; Medium; Low.

45. It should be noted that these levels of interest, impact and influence may change over the course of Project implementation. However, the current picture of stakeholders’ levels of interest, impact and influence, as presented in Table 6, provides an important basis for guiding appropriate and effective engagement approaches for each stakeholder group, to ensure their meaningful contribution to the process and outcomes of the Project’s environmental and social components.

46. The stakeholder register and stakeholder mapping will be treated as living records. EVNNPT/SPMB will update them following confirmation of the detailed alignment, SES/IOL and Social Assessment; prior to commencement of land acquisition and construction in each locality; when new affected groups or interested parties are identified; and when material changes occur in Project design, impacts or administrative arrangements. Updates will identify any changes in stakeholder vulnerability, accessibility needs, preferred communication channels, influence, interest and Project impacts.

Table 6: Level of Interest, Impact and Influence of Each Key Stakeholder Group of the Project**Legend:** (H) High; (S) Substantial, (M) Medium; (L) Low

Level of Interest = Expected level of concern/ interest; **Level of Impact** = Extent of Project Impact on Stakeholder; **Level of Influence** = Ability to affect Project decisions or implementation

No.	Key Stakeholder Groups	Potential Engagement Related to the Project	Level of Interest	Level of Impact	Level of Influence
1	AFFECTED STAKEHOLDERS				
1.1	Positively affected (beneficiaries)				
1.1.1	Electricity consumers and renewable energy generators benefiting from improved transmission capacity	○ Participate in Project meetings/consultations. ○ Raise questions/provide feedback/suggestions on Project location and design. ○ Participate in beneficiary satisfaction surveys regarding Project investment items. ○ Participate in community monitoring of contractor compliance with the C-ESMP during construction.	H	H	L
1.1.2	EVN, EVNNPT/SPMB	○ Daily Project implementation and management. ○ Close coordination with departments and agencies during implementation.	H	H	H
1.2	Negatively affected				
1.2.1	People and businesses physically or economically displaced; people/businesses with land and assets (on-land and non-land assets) within the right-of-way (ROW) of Project components	○ Participate in household surveys, asset inventories, focus group discussions (FGDs). ○ Provide feedback on Project location and design. ○ Attend consultations and provide comments on mitigation measures, compensation options, financial support and livelihood restoration. ○ Raise concerns/complaints regarding compensation and assistance processes. ○ Participate in community monitoring of contractor compliance with the C-ESMP during construction. Before construction phase, localities set up compensation councils including the Fatherland Front and representatives of the recovered households to participate in the implementation of the project.	H	H	M

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No.	Key Stakeholder Groups	Potential Engagement Related to the Project	Level of Interest	Level of Impact	Level of Influence
1.2.2	Women; vulnerable and disadvantaged individuals/groups	○ Participate in household surveys, asset inventories, FGDs. ○ Provide feedback on Project location and design. ○ Attend consultations and provide comments on mitigation measures, compensation, resettlement, assistance and livelihood restoration. ○ Raise concerns related to gender-based violence (GBV), SEA/SH.	H	S	L
1.2.3	Local communities and businesses surrounding the Project area	○ Provide feedback on Project location and design. ○ Monitor contractor compliance with the C-ESMP during construction. ○ Raise concerns about nuisance during construction and operation phases. (affecting the road to the construction site, labor of the construction unit, etc.) concerns during the construction process will be monitored by the investor to monitor the contractor's compliance during the construction process. ○ Attend consultations and propose measures to avoid, mitigate and manage impacts. ○ Participate in community monitoring of C-ESMP compliance.	H	M	L
1.2.4	Local communities are potentially exposed to construction-related environmental impacts, including dust, noise, vibration, runoff, traffic disruption, and waste management issues	○ Provide comments on the ESIA/ESMP and Project design. ○ Monitor contractor compliance with the C-ESMP during construction. ○ Raise concerns about nuisance during construction. ○ Attend consultations and propose measures to avoid, mitigate and manage impacts. ○ Participate in community monitoring of C-ESMP compliance.	M	S	M
1.2.5	The aforementioned environmental /forestry stakeholders	○ Provincial DAEs and Protection Forest Management Boards should generally be classified as high-interest/high-influence institutional stakeholders for matters within their jurisdiction. ○ Nam Nung Nature Reserve Management Board should be treated as a technical conservation stakeholder; engagement intensity should increase if detailed design, access roads, or biodiversity surveys identify plausible impact pathways to the Reserve, its buffer/influence zone, or ecological corridors.	H	S	M
2	INTERESTED PARTIES				

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No.	Key Stakeholder Groups	Potential Engagement Related to the Project	Level of Interest	Level of Impact	Level of Influence
2.1	Central level				
2.1.1	MOF	○ Provide comments/suggestions on Project content, budget allocation, assessment and capacity development. ○ Submit Project proposal and implementation procedures for loan agreements to the Prime Minister for approval.	H	L	M
2.1.2	MAE	○ Advise the Prime Minister in accordance with assigned functions and mandates.	H	L	M
2.1.3	MOIT	○ Advise the Prime Minister in accordance with assigned functions and mandates.	S	L	L
	Electricity Authority of Viet Nam EAV	○ Approval of Pre-FS, Feasibility Study, Technical Design. ○ Comments on project proposals and designs. ○ Promulgate documents and decisions within the scope of management related to the design of the Project. ○ Issue documents and decisions within the management scope related to Project design.	S	L	L
2.1.4	MOHA	○ Provide comments on Project proposals and design. ○ Advise the Prime Minister in accordance with assigned functions and mandates. ○ Issue documents and decisions within the management scope related to Project design. ○ Provide comments on labor management and handling labor-related issues.	M	L	L
2.1.5	Ministry of Ethnic and Religious Affairs	○ Provide comments on Project proposals and design. ○ Advise the Prime Minister in accordance with assigned functions and mandates.	S	L	L
2.2	Provincial/City				
2.2.1	Provincial/City People's Committees	○ Approve relevant implementation guiding decisions. ○ Apply relevant documents as needed. ○ Evaluate and approve EIA reports.	H	L	M

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No.	Key Stakeholder Groups	Potential Engagement Related to the Project	Level of Interest	Level of Impact	Level of Influence
		- Comments on the environment, water resources, compensation, support and resettlement, as well as project proposals and designs. - Advising the Chairman of the People's Committee according to the assigned functions and tasks. - Promulgate documents and decisions within the scope of management related to the design and progress of the Project.			
2.2.2	Department of Construction (DOC)	- Technical advice and appraisal of technical designs. - Technical advice on the Project EIA/ESIA.	S	L	L
2.2.3	Department of Agriculture and Environment (DAE)	- Technical advice on disaster risk prevention design. - Coordinate with MAE during EIA/ESIA appraisal and approval. - Monitor and supervise compliance with environmental protection regulations for Projects in the city.	S	L	L
2.2.4	Department of Home Affairs (DOHA)	Technical advice on the LMP.	L	L	L
2.2.5	Department of Finance (DOF)	- Advise and recommend Provincial/City People's Committee on compensation prices and land acquisition-related matters. - Arrange local counterpart funding for the Project, where relevant.	S	L	L
2.2.6	Department of Ethnic and Religious Affairs (DERA)	- Advise Provincial/City People's Committee on ethnic and religious affairs. - Arrange local counterpart funding for the Project, where relevant.	S	L	M
2.2.7	Provincial Police	Communication and mediation of arising issues; investigation and handling of contractors' environmental incidents.	M	L	L
2.2.8	Land Fund Development Center (LFDC)	- Advise and propose about the RP to the People's Committees of wards and communes. - Performing compensation and site clearance work if signing a contract	H	M	H
2.2.9	Provincial Court	Resolution of complaints related to land acquisition and other issues.	M	M	M

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No.	Key Stakeholder Groups	Potential Engagement Related to the Project	Level of Interest	Level of Impact	Level of Influence
2.2.10	Provincial mass organizations	- Support local people, including affected households. - Provide feedback on Project content during community consultations.	L	L	L
2.2.11	Commune/Ward People's Committees	- Approving compensation decisions, land acquisition decisions, and resettlement decisions. - Direct and supervise to ensure land acquisition progress. - Supervise Project implementation. - Provide information to PAPs on land acquisition purposes and compensation, assistance and resettlement policies. - Coordinate compensation, assistance and resettlement payments; ensure site clearance conditions. - Community monitoring during implementation.	H	H	H
2.2.12	Commune Compensation, Assistance and Resettlement Committees (CCARC)	Implement tasks related to community meetings/ consultations, surveys, compensation, assistance and resettlement.	H	H	H
2.2.13	Commune-level Economic Division	- Participate in CCARC. - Advise CPCs on site clearance activities.	H	L	H
2.2.14	Commune Police	Communication and mediation of arising issues.	H	L	L
2.2.15	Commune mass organizations	Participate in consultation processes.	M	L	L
2.2.16	Community-based organizations	Participate in consultation processes.	M	L	L
2.3	Private sector/NGOs				
2.3.1	Non-governmental organizations (NGOs)	- Provide feedback and advice on community engagement and support for vulnerable groups. - Provide comments on Project location and technical design.	M	L	L

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No.	Key Stakeholder Groups	Potential Engagement Related to the Project	Level of Interest	Level of Impact	Level of Influence
2.3.2	Private sector (enterprises, corporations)	○ Provide Project-related information to the public.	L	L	L
2.3.3	Public utility service providers	○ Attend consultations; seek investment opportunities (lighting, water supply, power connections, etc.).	M	L	L
2.3.4	Academia (universities, research institutes)	○ Research and provide advice on technical issues related to environment, social aspects, design and surveys.	M	L	M
2.3.5	GBV/SEA/SH service providers	○ Advise the Project on GBV/SEA/SH cases and available provincial-level support services (counseling, shelters, first aid, etc.). ○ Provide emergency support to GBV/SEA/SH survivors.	H	L	M

IV. STAKEHOLDER ENGAGEMENT PROGRAM

4.1. Stakeholder Engagement Undertaken to Date

4.1.1. Historical Stakeholder Engagement Activities Undertaken During Earlier REACH Preparation (2020-2021)

47. During 2020-2021, EVNNPT, Southern Power Projects Management Board (EVNNPT/SPMB) and their consultants undertook an extensive stakeholder engagement process involving central agencies, provincial and district authorities, technical agencies, and other relevant stakeholders in the project areas. Numerous meetings and technical discussions were conducted to review alternative alignments and substation locations, assess technical feasibility, and identify environmental and social considerations associated with the proposed transmission investments. These engagements contributed to the preliminary selection of transmission line routes and substation locations and facilitated early coordination with provincial and district authorities in potentially affected areas.

48. As part of project preparation, field visits were carried out in six provinces, and ten consultation meetings were organized with former Departments of Natural Resources and Environment (DONREs), district authorities, and other local government representatives in Bình Phước, Đắk Nông, Đắk Lắk, Đồng Nai, Bà Rịa - Vũng Tàu, and Tây Ninh provinces. Through these consultations, stakeholders provided information on local land-use conditions, environmentally sensitive areas, potential impacts on communities and livelihoods, land acquisition and resettlement considerations, and relevant planning and development priorities. Stakeholders also provided comments and recommendations on the project's environmental and social instruments, including the ESMF, ESCP, SEP, LMP, EMPF and RPF.

49. The consultation process helped identify key environmental and social risks that would require further assessment during subsequent stages of project preparation, particularly those related to land acquisition, restrictions on land use within the transmission corridor, impacts on livelihoods, vulnerable groups, and the presence of ethnic minority communities in some project areas. Feedback received from stakeholders informed the preparation and refinement of the project's environmental and social framework documents and contributed to the development of stakeholder engagement approaches, grievance redress arrangements, and measures for continued consultation throughout project preparation and implementation.

50. In addition, the consultations indicated generally positive feedback from local authorities regarding continued project preparation and identified the need for further engagement with potentially affected stakeholders and confirmed the need for more detailed engagement with affected communities during subsequent stages of project development, once project footprints and technical designs became more defined. The process also highlighted the importance of conducting targeted consultations with ethnic minority communities, women's groups, and potentially affected households to support the preparation of site-specific environmental and social instruments and ensure that stakeholder concerns are reflected in project design and mitigation measures.

51. The consultations summarized above were undertaken under earlier REACH preparation activities and are provided for historical reference only. They do not replace stakeholder engagement activities being undertaken under the current project preparation process for the 500 kV Krong Buk - Tây Ninh 1 transmission lines.

4.1.2. Stakeholder Engagement Activities Undertaken During Current Project Preparation (2025-2026)

52. Since reactivation of Project preparation, stakeholder engagement activities have been undertaken with central government agencies, provincial authorities, district and commune administrations, provincial authorities competent in environmental management and Protection Forest Management Boards; also record supplementary technical consultations with Nam Nung Nature Reserve Management Board / local forestry experts, mass organizations, relevant service providers and available community representatives.

53. The objectives of these consultations have been to:

- ❖ introduce updated Project information;
- ❖ validate preliminary stakeholder mapping;
- ❖ identify environmental and social risks and concerns;
- ❖ identify risks and concerns regarding the depletion of forest resources and biodiversity;
- ❖ collect information relevant to preparation of the ESIA, RP, SEP and EMDP;
- ❖ discuss implementation arrangements, information disclosure and grievance management approaches.

54. Consultation activities undertaken to date are summarized in Table 7 and detailed records are presented in Annex 1.

4.1.3. Consultation Limitations and Remaining Gaps

55. Consultations undertaken to date have supported preliminary stakeholder identification, issue mapping and preparation of appraisal-stage E&S instruments. However, because detailed design, the Social Assessment, SES and IOL remain under development, engagement has primarily involved government agencies, local authorities, mass organizations, village representatives and a limited number of community representatives. These activities do not constitute comprehensive meaningful consultation with all identified PAPs, physically displaced households, severely affected households, vulnerable groups or potentially affected ethnic minority communities.

56. Targeted consultations will be undertaken as soon as potentially affected households and communities can be identified from updated alignment and preliminary impact information. Coverage will be confirmed and expanded following the SES and IOL. Consultation outcomes will be reflected in the relevant Project instruments before negotiations where applicable, and subsequently during detailed design and implementation.

57. In addition to household- and community-level consultation gaps noted above, targeted engagement must be continued with environmental, forestry, and biodiversity stakeholders. These include the competent Departments of Agriculture and Environment across the five Project provinces/cities, Protection Forest Management Boards and other forest owners/managers affected by the alignment, relevant local forest ranger units, and conservation/biodiversity entities such as Nam Nung Nature Reserve Management Board where applicable. The purpose is to verify baseline forestry and biodiversity information, confirm forest management boundaries and statutory forest repurposing requirements, review biodiversity and fire risks, agree on clearance and site restoration protocols, and establish coordination and monitoring mechanisms during construction and operation. Consultations will be updated if detailed engineering or implementation approaches alter the Project's environmental footprint.

Table 7: Status of Stakeholder Engagement Activities during Current Project Preparation (2025-2026)

Date	Stakeholder	Key Issues Raised	Follow-up
August 2026	EVNNPT/SPMB	- Project scope, alignment, transmission line length (330 km, 657 towers), substation connections, and construction timeline. - Technical design options to minimize land acquisition impacts on productive and forest lands. - Compliance with the World Bank Environmental and Social Framework (ESF) standards, including ESS5 and ESS7	To be reflected in the ESIA, RP, SEP, ESCP, technical design optimization, and implementation arrangements.
August 2026	Provincial/City level (<i>Đắk Lắk, Lâm Đồng, Đồng Nai, HCMC, Tây Ninh</i>)	- Land use planning updates, land recovery registration, and cadastral mapping coordination. - Permitting, legal procedures, and coordination with Land Fund Development Centers / Forestry companies (Duc Hoa, Sai Gon Cao Nguyen). - Budget allocation readiness for timely compensation payment upon approval	To be reflected in land-use planning coordination, RP implementation arrangements, ESCP actions, and disclosure schedule.
August 2026	Commune/ward level August 4-8, 2026 (<i>Ea Kiết, Ea Wer, Đắk Song, Nam Dong, Quảng Tân, Trường Xuân, Tân Quan, Phú Nghĩ, Dầu Tiếng, Minh Thạnh, Hưng Thuận</i>) August 24-28, 2026 (<i>Cư Jú, Đắk Sắk, Đắk Mil, Đức An, Thọ Sơn, Phước Bình, Bình Tân, Phú Riềng, Đa Kìa, Long Hà, Tân Hưng, Minh Đức, Bình Long, Tân Khai</i>)	- Express support for the Project's contribution to energy security and local development. - Requests for alignment adjustments to minimize impacts on local infrastructure and productive land. - Protection of scenic forest areas. - Presence of Ethnic Minority communities (Stieng, Cham, M'Nong, Tay, Nung) and the need for culturally appropriate support measures.	To be reflected in site-specific consultation planning, alignment review, EM screening, GRM disclosure, and updated stakeholder mapping.
August 2026	Affected communities and Local residents	- Early public disclosure of detailed technical designs, tower pegging, and exact land acquisition boundaries. - Transparent and adequate compensation and support policies consistent with ESS5 and local regulations. - Ready-to-use resettlement arrangements (e.g., existing Buon H'mong resettlement area in Ea Kiet).	To be reflected in the RP, livelihood restoration measures, GRM procedures, construction impact mitigation measures, and continued consultations with PAPs.

Date	Stakeholder	Key Issues Raised	Follow-up
		- Mitigation of construction impacts (preventing soil/rock spillage on crops, rapid construction schedule, prioritizing local labor). - Accessible and multi-channel Grievance Redress Mechanism (GRM) at commune level. - Compensation rates need to incorporate a land price adjustment coefficient (K) consistent with market prices, as the rates specified in the provincial land price table are currently lower than actual market values.	

Table 8: Consultation Coverage and Gap Analysis

Province/ Commune	Consultation Undertaken	PAPs Identified	PAPs Consulted	EM Consulted	Vulnerable Groups Consulted	Main Gaps	Required Actions
Đắk Lắk Province							
Ea Kiết	Yes	Not yet identified	Not yet consulted	ESS7 screening and direct community engagement pending confirmation	Not yet consulted	PAP/EM identification pending	Undertake targeted consultation as soon as potentially affected households and communities can be identified from updated alignment and preliminary impact information; confirm and expand coverage following the SES and IOL
Ea M’Droh	Not yet undertaken	Not yet identified	Not yet consulted		Not yet consulted	PAP/EM identification pending	
Ea Wer	Yes	Not yet identified	Not yet consulted		Not yet consulted	PAP/EM identification pending	
Lâm Đồng Province							
Đắk Wil	Not yet undertaken	Not yet identified	Not yet consulted	ESS7 screening and direct community engagement pending confirmation	Not yet consulted	PAP/EM identification pending	Undertake targeted consultation as soon as potentially affected households and communities can be identified from updated alignment and preliminary impact information; confirm and expand coverage following the SES and IOL
Nam Dong	Yes	Not yet identified	Four representatives of households potentially subject to permanent land acquisition participated; household-level		Not yet consulted	PAP/EM identification pending	

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Province/ Commune	Consultation Undertaken	PAPs Identified	PAPs Consulted	EM Consulted	Vulnerable Groups Consulted	Main Gaps	Required Actions
			impact status and representative coverage remain to be confirmed through the SES/IOL				
Cư Júť	Yes	Not yet identified	Two representatives		Not yet consulted	PAP/EM identification pending	
Đắť Mil	Yes	Not yet identified	One representative		Not yet consulted	PAP/EM identification pending	
Nam Đầ	Not yet undertaken	Not yet identified	Not yet consulted		Not yet consulted	PAP/EM identification pending	
Đắť Sắť	Yes	Not yet identified	Two representatives		Not yet consulted	PAP/EM identification pending	
Krông Nô	Not yet undertaken	Not yet identified	Not yet consulted		Not yet consulted	PAP/EM identification pending	
Đắť Song	Yes	Not yet identified	One representative		Not yet consulted	PAP/EM identification pending	
Đứť An	Yes	Not yet identified	Two representatives		Not yet consulted	PAP/EM identification pending	
Trường Xuấ	Yes	Not yet identified	Two representatives		Not yet consulted	PAP/EM identification pending	
Quắť Tân	Yes	Not yet identified	Not yet consulted		Not yet consulted	PAP/EM identification pending	
Quắť Tín	Not yet undertaken	Not yet identified	Not yet consulted		Not yet consulted	PAP/EM identification pending	
Đồđ Nại City							

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Province/ Commune	Consultation Undertaken	PAPs Identified	PAPs Consulted	EM Consulted	Vulnerable Groups Consulted	Main Gaps	Required Actions
Thọ Sơn	Yes	Not yet identified	Not yet consulted	ESS7 screening and direct community engagement pending confirmation	Not yet consulted	PAP/EM identification pending	Undertake targeted consultation as soon as potentially affected households and communities can be identified from updated alignment and preliminary impact information; confirm and expand coverage following the SES and IOL
Đắk Nhau	Not yet undertaken	Not yet identified	Not yet consulted		Not yet consulted	PAP/EM identification pending	
Bom Bo	Not yet undertaken	Not yet identified	Not yet consulted		Not yet consulted	PAP/EM identification pending	
Phú Nghĩa	Yes	Not yet identified	Not yet consulted		Not yet consulted	PAP/EM identification pending	
Đắk Ô	Not yet undertaken	Not yet identified	Not yet consulted		Not yet consulted	PAP/EM identification pending	
Đa Kia	Yes	Not yet identified	Two representatives		Not yet consulted	PAP/EM identification pending	
Phước Bình	Yes	Not yet identified	Not yet consulted		Not yet consulted	PAP/EM identification pending	
Bình Tân	Yes	Not yet identified	Not yet consulted		Not yet consulted	PAP/EM identification pending	
Phú Riêng	Yes	Not yet identified	One representative		Not yet consulted	PAP/EM identification pending	
Long Hà	Yes	Not yet identified	One representative		Not yet consulted	PAP/EM identification pending	
Tân Hưng	Yes	Not yet identified	Two representatives		Not yet consulted	PAP/EM identification pending	
Tân Quan	Yes	Not yet identified	Six representatives		Not yet consulted	PAP/EM identification pending	
Bình Long	Yes	Not yet identified	Thirteen representatives		Not yet consulted	PAP/EM identification pending	

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Province/ Commune	Consultation Undertaken	PAPs Identified	PAPs Consulted	EM Consulted	Vulnerable Groups Consulted	Main Gaps	Required Actions
Minh Đức	Yes	Not yet identified	Not yet consulted		Not yet consulted	PAP/EM identification pending	
Tân Khai	Yes	Not yet identified	Two representatives		Not yet consulted	PAP/EM identification pending	
Ho Chi Minh City							
Minh Thanh	Yes	Not yet identified	Not yet consulted	ESS7 screening and direct community engagement pending confirmation	Not yet consulted	PAP/EM identification pending	Undertake targeted consultation as soon as potentially affected households and communities can be identified from updated alignment and preliminary impact information; confirm and expand coverage following the SES and IOL
Dau Tieng	Yes	Not yet identified	Not yet consulted		Not yet consulted	PAP/EM identification pending	
Tây Ninh Province							
Lộc Ninh	Not yet undertaken	Not yet identified	Not yet consulted	ESS7 screening and direct community engagement pending confirmation	Not yet consulted	PAP/EM identification pending	Undertake targeted consultation as soon as potentially affected households and communities can be identified from updated alignment and preliminary impact information; confirm and expand coverage following the SES and IOL
Hung Thuận	Yes	Not yet identified	Not yet consulted		Not yet consulted	PAP/EM identification pending	

58. The consultation coverage summarized above demonstrates that stakeholder engagement remains ongoing. The table distinguishes completed consultations supported by available records from consultations that remain planned or whose records are pending validation. Additional consultations are required to ensure adequate representation of Project Affected Persons, physically displaced households, severely affected households, vulnerable groups and affected Ethnic Minority communities. Results will be incorporated into the relevant instruments as information becomes available and, where applicable, before negotiations.

59. The consultation process undertaken during Project preparation has provided important inputs for stakeholder identification, assessment of potential environmental and social risks and impacts, and the development of appropriate mitigation and engagement measures. Feedback received from government agencies, local authorities, affected communities, Ethnic Minority groups, and other stakeholders has informed the Project design and the preparation of the ESIA, RP, EMDP, SEP, LMP, and ESCP. As the Project advances and more detailed impact information becomes available, stakeholder engagement will continue in a timely, inclusive, culturally appropriate, and transparent manner. Opportunities for meaningful consultation will be maintained throughout Project implementation to ensure that stakeholder concerns are considered, project information is disclosed, and the views of affected people and communities continue to inform decision-making and adaptive management measures.

Table 9: Feedback Incorporation Table

Stakeholder concern	Project response
Compensation rates and policies	The RP will establish compensation principles consistent with Government regulations and ESS5, including replacement cost assessment where applicable. Detailed compensation rates and support measures will be disclosed and consulted with affected households before approval of compensation plans.
Budget preparation for compensation	EVNNPT/SPMB will coordinate with provincial authorities to confirm budget arrangements and ensure timely availability of funds for compensation and assistance once compensation plans are approved.
Route alignment and technical optimization	Addressed in the Feasibility Study (FS)/Technical Design and ESIA. The route alignment and tower locations will be reviewed to bypass communal development zones, avoid sensitive forest preservation areas (using tall towers over Highway 14 pine forests), and minimize impacts on agricultural/forest land.
Livelihood restoration and local employment	Addressed in the RP and LMP. Livelihood assistance programs will be provided for severely affected and vulnerable households. Contractors will be encouraged to prioritize hiring qualified local labor during construction.
Land-for-land options	The RP will assess the availability and feasibility of land-for-land options, particularly for physically displaced households and severely affected agricultural households. Where land-for-land is not feasible, cash compensation and livelihood restoration assistance will be provided in accordance with the RP.
Relocation and resettlement assistance	Addressed in the RP. Physical relocation options will be integrated with local master plans and existing commune resettlement schemes, supplemented with transition allowances.
Vulnerable households	The RP, SEP, and EMDP will include additional assistance and tailored consultation measures for poor households, female-headed households with dependents, ethnic

Stakeholder concern	Project response
	minority households, elderly persons living alone, persons with disabilities, and other vulnerable groups.
Ethnic minority concerns	Addressed in the Social Assessment (SA) and Ethnic Minority Development Plan (EMDP) under ESS7. Culturally appropriate consultations will continue for Stiêng (Tân Quan, Phú Nghĩa), Chăm (Minh Thạnh), M'Nông (Trường Xuân, Quảng Tân), Thái, Tày, and Nùng communities, safeguarding their traditions and livelihood access.
FPIC applicability	The applicability of FPIC will be determined through the Social Assessment, based on the confirmed Project footprint, relevant ESS7 criteria, SES/IOL findings, and culturally appropriate consultations with potentially affected ethnic minority communities. Community benefits and benefit-sharing: The second-stage Social Assessment and EMDP will identify culturally appropriate and feasible local benefit measures through consultation, without presenting routine mitigation or compensation as benefits. Options may include livelihood support, local employment and procurement access, community safety and service improvements, or other measures requested and agreed with affected communities. Proposed measures, eligibility, responsibilities, budget, timing and monitoring indicators will be disclosed and validated with the relevant communities.
SEA/SH risk	The ESMP and LMP will include SEA/SH prevention and response measures, worker Code of Conduct, training, confidential reporting channels, and referral pathways to qualified service providers.
Construction nuisance	The ESMP/C-ESMP will require contractors to manage dust, noise, traffic disruption, spoil disposal, access restrictions, worker conduct, and community safety risks, with regular disclosure of construction schedules and GRM channels.
GRM accessibility	Addressed in the Stakeholder Engagement Plan (SEP). Detailed technical designs and cadastral boundaries will be disclosed publicly. An accessible Grievance Redress Mechanism (via commune citizen reception desks and regular voter meetings) is maintained throughout project preparation and implementation.

60. The second-stage Social Assessment will commence immediately following Appraisal, drawing on the appraisal-stage Social Assessment already incorporated in the draft ESIA. It is not a separate “Preliminary Social Assessment.” The second-stage assessment will verify the final footprint and site-specific ESS7 characteristics, including collective attachment, customary land and resource use, relocation risks, culturally significant heritage, differentiated vulnerability and benefit opportunities, and the presence of any of the three FPIC circumstances under ESS7. It will include targeted and culturally appropriate consultations with identified PAPs, physically displaced households, severely affected and vulnerable households, and affected ethnic minority communities. The SEP and other relevant E&S instruments will be updated to reflect validated results before the relevant activities commence.

4.1.4. Topics for Additional Consultations Prior to Negotiations

61. Additional consultations will be undertaken on:

- ❖ alignment alternatives and impact avoidance measures
- ❖ replacement cost principles and compensation methodology
- ❖ eligibility criteria and entitlements
- ❖ relocation options and resettlement-site readiness

- ❖ livelihood restoration measures
- ❖ impacts on customary land and natural resource use
- ❖ forest land repurposing and approved clearance boundaries;
- ❖ biodiversity survey results and ESS6 screening;
- ❖ avoidance/mitigation at forest and habitat hotspots; forest fire control and worker access restrictions; revegetation and site restoration; avian collision/nesting risks and monitoring;
- ❖ impacts on Ethnic Minority communities and ESS7 requirements
- ❖ electromagnetic field (EMF) and transmission-line safety issues: EMF assessment, applicable exposure criteria, and communication with RoW users / sensitive receptors;
- ❖ environmental monitoring arrangement and information disclosure;
- ❖ contractor access routes, construction schedule and temporary impacts
- ❖ SEA/SH risks and confidential reporting arrangements
- ❖ accessibility and effectiveness of the Project-level Grievance Redress Mechanism (GRM)

4.2. Summary of Key Stakeholders' Needs for the Project

62. Different stakeholder groups have different needs in terms of communication and consultation methods. For local government authorities, since formal communication protocols have been well established, information exchange to organize consultation meetings is usually conducted through means such as official letters, electronic mail, telephone communications, or face-to-face meetings.

63. For local communities, communication is typically carried out through written notices delivered at the hamlet/residential group level or through direct household visits, particularly for groups that need to be approached directly, such as persons with disabilities, the elderly, or other vulnerable groups.

64. Table 10 below summarizes the consultation needs of stakeholders in the Project and the proposed methods to appropriately accommodate the needs of each stakeholder group.

65. All engagement activities under Table 10 will be documented. Records will identify the date and location, participants or stakeholder groups represented, information disclosed, language and accessibility support, views expressed, Project responses, agreed actions, responsible party, timeframe, and how feedback was returned to participants.

Table 10: Summary of Stakeholder Needs

Stakeholder Groups	Key Characteristics	Languages Requirements	Preferred Notification Channels	Specific Engagement Needs
Local affected communities	The project affected households (PAPs)/relocated households	Vietnamese/ EM languages (where appropriate)	- Meetings at commune level. - Separate consultation meetings with relocated households and ethnic minority households. - Posters at commune PC office. - Local media (radio, TV). - Separate consultation and FGDs with women and affected persons with a special consideration for vulnerable and disadvantaged groups.	- Suitable location for consultations with PAP (i.e. commune or village). - Adjustment of timing of meetings to avoid working time. - Reaching absentee PAPs. - Involve mass organization (especially women's union) in consultation preparation to ensure inclusion of women and vulnerable and disadvantaged groups in Stakeholder engagement. - Preparation of minutes of meetings.
Local affected businesses	The project affected businesses	Vietnamese	- Email & mail notification and telephone. - Presentation and meetings.	- Discuss and comment on the location of the project. - Release location agreement of the project.
Organization whose activity is interrupted and affected by the project	Southern Power System Dispatch Center (SSO), Power Transmission Companies (PTCs)	Vietnamese	Official document, email & mail notification and telephone.	- Notification of construction progress at cross and connected location. - Electrical connection diagram in the area.
The aforementioned environmental/forestry stakeholders	DAEs, Protection Forest Management Boards / forest rangers, Nam Nung Nature Reserve Management Board	Vietnamese	- Email & mail notification and telephone. - Presentation and meetings.	- Technical agencies require maps, GIS/coordinates, forest/biodiversity survey data, relevant ESIA/ESMP sections, - clearance plans, and monitoring reports.
Implementing agencies	EVN, EVNNPT/SPMB, consultant agencies	Vietnamese	Meetings, official document, email & mail notification and telephone.	Presentation of SEP's requirements.

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Stakeholder Groups	Key Characteristics	Languages Requirements	Preferred Notification Channels	Specific Engagement Needs
Central government	Ministries and government agencies	Vietnamese	- Official document, email & mail notification and telephone. - Presentation and meetings. - Aide-memoire.	General information on the project.
Government agencies at provincial and district level	- PPCs, W/CPCs - Relevant department in provinces concerned with project investments	Vietnamese	- Official document, email & mail notification and telephone. - Presentation and meetings.	- General information on the project - Discuss and comment on the location of the project. - Release location agreement of the project
Government agencies at commune level	- CPCs. - Mass organizations (Women's Union, Farmer's Association, Youth Union, Fatherland Front, ...)	Vietnamese	- Official document, email & mail notification and telephone. - Presentation and meetings.	- General information on the project - Scale and level of environmental and social impacts of the project
Beneficiaries of the project	- Group of companies and investors in renewable energy. - Local power companies. - Residential community in the area (Surrounding communities).	Vietnamese/ EM languages (where appropriate)	- Posters at commune PC office. - Local media (radio, TV). - Information disclosure on websites of EVN, EVNNPT/SPMB	General information on the project
Research institutes	- National universities - Institute of Energy	Vietnamese	Official document, email & mail notification and telephone.	General information on the project

4.3. Stakeholder Consultation Strategy

66. EVNNPT/SPMB will organize open public consultation meetings in each affected community, complemented by interviews, focus group discussions, household visits and technical workshops. Public meetings are required for transparency and broad participation, but will not replace targeted in-person engagement with directly affected households, businesses, ethnic minority communities, women and vulnerable groups. Activities will be organized in affected areas, at accessible venues and times, and will be documented through minutes, participant information, issues raised, Project responses and agreed follow-up actions.

4.3.1. Engagement by Project Phase

4.3.1.1. Project Preparation Phase

67. During this phase, as the details of some proposed investment items have not yet been fully identified, consultation activities will focus on a broad range of stakeholders to understand their concerns and general views on the Project as well as potential positive and negative impacts, thereby serving as a basis for the development of the Project's environmental and social frameworks. This phase is also for identifying vulnerable/disadvantaged groups related to the Project.

68. The consultation methods to be carried out by the EVNNPT/SPMB with the support of relevant consultants are proposed as follows. Information disclosed during the consultation process includes Project contents, environmental and social requirements, relevant legal regulations, and programs:

- ❖ Community consultations (at commune level);
- ❖ Focus group discussions (FGDs);
- ❖ Detailed design discussions, prior to finalising micro-adjustments to tower locations/access routes;
- ❖ Pre-clearance and construction discussions at each forest management unit;
- ❖ Discussions on environmentally sensitive locations;
- ❖ Public posting at commune-level People's Committee offices;
- ❖ Provincial/City People's Committee websites;
- ❖ EVNNPT/SPMB's websites;
- ❖ World Bank websites.

4.3.1.2. Project Implementation Phase

69. During the implementation phase, Project activities are expected to include community consultation and stakeholder engagement activities that have been planned and committed since the Project design stage. These activities may be described in various Project documents and will mobilize the participation of multiple stakeholder groups. Commonly applied engagement methods include public hearings, community meetings, focus group discussions, site surveys, and individual interviews. Project implementing agencies should pay attention to the following:

- ❖ Identify and review planned activities within the Project framework that require stakeholder engagement and community consultation;
- ❖ Assess the expected level of direct engagement with stakeholders, including meeting venues and scale, frequency of engagement, stakeholder groups (international, national, local), etc.;

- ❖ Identify the environmentally sensitive locations during construction;
- ❖ Implement the post-construction restoration of temporary areas;
- ❖ Identify Project activities for which consultation/engagement is critical and cannot be postponed without significantly affecting the Project schedule, for example, the selection of resettlement options for affected persons during Project implementation; based on each specific activity, consider feasible methods to adequately collect necessary inputs from stakeholders;
- ❖ Assess the level of information and communication technology (ICT) penetration among key stakeholder groups to identify communication channels that can be effectively used in the Project context.

70. Based on the above considerations, Project implementing agencies need to consider selecting appropriate communication channels when conducting consultation and stakeholder engagement. Some notes in selecting communication channels include:

- ❖ Where direct meetings are not feasible due to public health, safety, weather, or access constraints, the Project may apply alternative engagement methods, including small-group meetings, telephone consultations, written feedback forms, online meetings, local radio announcements, and household-level outreach. The choice of method will be adapted to stakeholder access to information and communication technologies;
- ❖ Diversify communication methods, increase the use of social media and online channels; where appropriate, establish dedicated online platforms and exchange groups suitable for the purpose, based on the type and stakeholder groups;
- ❖ Use traditional communication channels (television, press, radio, dedicated telephone hotlines, and postal mail) for stakeholders who do not have access to or rarely use online channels; traditional channels can also be very effective in disseminating relevant information and receiving feedback and recommendations;
- ❖ Where direct engagement with affected people or Project beneficiaries is necessary, such as during the preparation and implementation of the RP, identify direct communication channels with each affected household through an appropriate combination, depending on context, of email, letters, online platforms, and dedicated telephone hotlines with qualified personnel;
- ❖ Each proposed engagement channel should clearly specify how stakeholders can submit feedback and recommendations;
- ❖ In most contexts and situations, an appropriate engagement approach can be established. However, in cases where none of the above communication methods is considered appropriate for the required consultation, consideration should be given to adjusting the Project activity schedule to another time when meaningful stakeholder engagement can be ensured.

71. At this stage, details of the proposed investment items will be identified and Project affected persons (PAPs) will be specifically identified. Consultation activities will focus on PAPs to address their concerns through the implementation of specific environmental and social plans for each Project. Consultation activities will focus on EMF issues during operation, vegetation management, bird collisions, fire, or other biodiversity issues require monitoring. The Project will ensure that the Grievance Redress Mechanism (GRM) continues to operate effectively throughout the construction

period to timely address PAPs' complaints. EVNNPT/SPMB and local authorities will pay special attention to vulnerable groups to ensure inclusiveness and non-discrimination. The proposed consultation methods will be carried out by EVNNPT/SPMB with the support of relevant consultants (including supervision consultants), in coordination with local authorities and community groups. Consultation targets include PAPs, beneficiaries of employment opportunities, Project workers, and other stakeholders. Consultation includes specific environmental and social impacts and mitigation measures in the ESIA/ESMP, RP, LMP, EMDP and SEP; and awareness raising on the GRM.

- ❖ Community consultations will occur at minimum: (i) after confirmation of the alignment and before final tower siting in each locality; (ii) before SES/IOL and asset inventory; (iii) before approval and implementation of compensation plans; (iv) before contractor mobilization; (v) before civil works begin in each affected community or forest management unit; (vi) before energization; and (vii) periodically during construction and operation, with additional engagement following material design changes, incidents, significant grievances or monitoring findings;
- ❖ Focus group discussions (for vulnerable groups);
- ❖ Site surveys at construction sites;
- ❖ GRM implementation modalities will be disclosed at construction sites and at commune offices (posted on notice boards);
- ❖ Worker grievance procedures;
- ❖ Criteria for selection and Terms of Reference (TOR) for recruitment of construction workers.

4.3.1.3. Project Operation Phase

72. During this phase, consultation activities will focus on collecting feedback from PAPs on the effectiveness of the implementation of environmental and social mitigation measures during the construction phase. Consultation on employment opportunities for operation and maintenance (O&M) will also be conducted. Areas for improvement and lessons learned will be identified for subsequent Project components. Monitoring and evaluation results, including GRM results, will be disclosed and feed back to stakeholders in general. These activities will be carried out at key decision points and at a frequency proportionate to Project risks, impacts, implementation activities and stakeholder needs.

73. Where direct engagement is constrained by public health, severe weather, security, accessibility or other exceptional circumstances, alternative methods will be applied only where they enable inclusive and meaningful participation. Activities requiring direct engagement may be rescheduled where meaningful consultation cannot otherwise be achieved.

4.3.2. Consultation and Communication Methods

74. The methods used to conduct consultations have a direct impact on the outcomes of the Project's consultation strategy. Therefore, these methods need to be designed to suit the diverse characteristics of each stakeholder group. The following consultation methods will be applied for the Project:

75. **National-level consultation.** National-level consultation is particularly useful for representatives of state agencies, non-governmental organizations (NGOs), and other groups that have an interest in and the potential to influence the Project. This form of consultation is also useful during the Project design phase and will be organized annually to provide updates on Project progress

to stakeholders. National-level consultation may be conducted in person or online in the form of conferences, which may include small discussion groups or other methods to ensure sufficient time for group discussions and Q&A sessions.

76. **Local-level consultation.** Local-level consultation is the primary method for engaging stakeholders affected by the Project and is usually conducted through direct group meetings. In some cases, individual consultations or focus group discussions may be conducted, particularly to reach and capture the views of vulnerable or disadvantaged groups. Special attention should be paid to listening to the voices of women and vulnerable groups, for example through women-only FGDs. For women, the Project will ensure that consultation activities are organized at times convenient for them and, where possible, activities such as FGDs will be facilitated by women (particularly for sensitive topics such as health or sexual issues).

77. An important method to mobilize stakeholder participation is through training courses on key topics related to the Project such as gender, the Project GRM, labor rights (for both men and women), child labor, HIV/AIDS and sexually transmitted diseases (STDs), gender-based violence (GBV), sexual harassment, sexual exploitation and abuse. Due to the sensitivity of certain topics, appropriate measures should be applied, such as organizing gender-segregated training groups or having male/female trainers conduct the training as appropriate. Training courses may be delivered by the EVNNPT/SPMB or the Project's consultants.

78. Accessibility issues will also be considered, particularly to ensure that people with disabilities can participate in consultation activities, as well as to address the specific needs of other groups such as the elderly and poor households.

79. Consultation with Project workers. The Project will make efforts to prioritize the use of local unskilled labor to minimize labor influx from outside. Consultation activities will encourage local workers, including ethnic minorities, women, and vulnerable or disadvantaged groups, to apply for available job positions. Contractors and their personnel need to be fully consulted and trained on sensitive issues, including respectful behavior, the Code of Conduct (CoC), GBV (including SEA and SH), HIV/AIDS and STDs, as well as GRM and LMP for workers. At the same time, they need to be fully informed of construction requirements and schedules. Methods such as training, on-site interviews, and regular feedback exchanges with the EVNNPT/SPMB and/or the Construction Supervision Consultant (CSC) will be used as consultation methods.

Table 11: Consultation Strategy for Project Activities

Project Phase	Target Stakeholder Groups	Consultation / Engagement Topics	Applied Methods	Location / Timing	Responsible Entities
PROJECT PREPARATION	Project-affected parties: ○ All stakeholders ○ Project Affected Persons (PAPs) ○ Vulnerable groups	○ Project interventions and scope ○ Environmental and Social (E&S) principles of the Project, potential risks/impacts and proposed mitigation measures ○ Disclosure of ESIA, RP, SEP, ESCP, EMDP and LMP (when available) ○ Land acquisition and compensation procedures ○ Resettlement options and livelihood restoration ○ Grievance Redress Mechanism (GRM)	○ Direct community consultation meetings ○ Community meetings will be conducted with the support of an ethnic minority interpreter (if needed) to ensure full community participation. ○ Project information disclosure (handbooks, leaflets, posters, website) ○ Information disclosure at CPCs ○ Separate in-depth consultations with PAPs ○ Focus Group Discussions (FGDs) ○ Household survey questionnaires	○ Offices of affected commune PCs and other convenient locations ○ During appraisal-stage preparation and prior to negotiations, as applicable	○ EVNNPT/SPMB ○ Relevant consultants ○ Compensation, Assistance and Resettlement Councils (CCARCs)
	Other interested parties: ○ Local authorities (PPC, CPCs) ○ Central/local agencies ○ CCARCs ○ Donors ○ Public infrastructure entities	○ Legal compliance issues ○ Project scope, rationale and E&S principles ○ Coordination arrangements ○ Compensation and land acquisition procedures ○ Grievance redress procedures ○ Disclosure of ESIA, SEP, ESCP, LMP, EMDP and RP (when available)	○ Face-to-face meetings ○ Project information disclosure ○ Dedicated technical discussions ○ Sharing of Project-related documents	○ Offices of local authorities ○ During appraisal-stage preparation and prior to negotiations, as applicable	○ EVNNPT/SPMB ○ Relevant consultants
	Other interested parties:	○ Project scope and E&S principles	○ Community meetings, training/workshops (separate	○ Community facilities in the	○ EVNNPT/SPMB

STAKEHOLDER ENGAGEMENT PLAN (SEP)

Project Phase	Target Stakeholder Groups	Consultation / Engagement Topics	Applied Methods	Location / Timing	Responsible Entities
	○ Mass organizations ○ Non-governmental / civil society organizations (NGOs/CSOs)	○ Disclosure of ESIA, RP, SEP, ESCP and LMP (when available) ○ Grievance redress mechanism	○ meetings for women and vulnerable groups when necessary) ○ Communication through mass organizations/social networks ○ Distribution of materials, posters, website	○ Project areas ○ During appraisal-stage preparation and prior to negotiations, as applicable	○ Relevant consultants
	Other interested parties: ○ Local communities ○ Other groups	○ Project interventions and scope ○ E&S principles, risks/impacts and mitigation measures ○ Disclosure of ESIA, SEP, ESCP, LMP and RP (when available) ○ Compensation and land acquisition procedures ○ Resettlement and livelihood restoration options ○ Grievance redress mechanism	○ Direct community meetings ○ Leaflets ○ Public posting at commune People's Committees	○ Offices of affected commune People's Committees and other convenient locations ○ During appraisal-stage preparation and prior to negotiations, as applicable	○ EVNNPT/SPMB ○ Relevant consultants ○ CCARCs
PROJECT IMPLEMENTATION	Project-affected stakeholders: ○ All stakeholders ○ PAPs ○ Vulnerable groups	○ Project implementation status ○ Grievance redress mechanism ○ Compensation and land acquisition packages ○ Resettlement and livelihood restoration implementation ○ Community health and safety (H&S) impacts ○ Employment opportunities	○ Direct community meetings ○ Dedicated in-depth consultations with PAPs ○ Community meetings will be conducted with the support of an ethnic minority interpreter (if needed) to ensure full community participation. ○ Separate meetings for women and vulnerable groups when necessary ○ Focus group discussions	○ Offices of affected commune People's Committees and other convenient locations ○ Before and during Project implementation	○ EVNNPT/SPMB ○ Relevant consultants ○ CCARCs ○ Supervision consultants and independent E&S monitoring consultants ○ Contractors/sub-contractors

Project Phase	Target Stakeholder Groups	Consultation / Engagement Topics	Applied Methods	Location / Timing	Responsible Entities
			GRM communication		
	Other interested parties: - Local authorities (CPC, WPCs) - Central/local agencies - CCARCs - Donors - Public infrastructure entities	- Legal compliance - Project status and E&S principles - Coordination activities - Review and approval of compensation, land acquisition and resettlement activities - GRM procedures	- Face-to-face meetings - Sharing of Project-related documents	- Community facilities in the Project area - Before and during Project implementation	- EVNNPT/SPMB - Supervision consultants and independent E&S monitoring consultants - Contractors/sub-contractors
	Other interested parties: - Mass organizations - NGOs/CSOs - Research/training institutions	- Project status - Grievance redress mechanism - Community health and safety impacts - Environmental and social issues	- Community meetings, training/workshops - Communication through mass organizations/social networks - Disclosure of documents, posters, website	- Community facilities in the Project area - Before and during the construction phase	- EVNNPT/SPMB - Supervision consultants and independent E&S monitoring consultants - Contractors/sub-contractors
PROJECT OPERATION	Project-affected parties: - All stakeholders - PAPs - Vulnerable groups	- Project operation status - Satisfaction with consultation activities and the GRM	- Direct community meetings - Community meetings will be conducted with the support of an ethnic minority interpreter (if needed) to ensure full community participation. - Separate in-depth consultations with PAPs - Separate meetings for women and vulnerable groups when necessary	- Offices of affected commune PCs and other convenient locations - After completion of Project implementation	- EVNNPT/SPMB (Environmental & Social Team)

STAKEHOLDER ENGAGEMENT PLAN (SEP)

Project Phase	Target Stakeholder Groups	Consultation / Engagement Topics	Applied Methods	Location / Timing	Responsible Entities
			○ Focus group discussions ○ Household survey questionnaires		
	Other interested parties: ○ Mass organizations ○ NGOs/CSOs ○ Research and training institutions ○ Local communities ○ Other stakeholders	○ Project operation status ○ Grievance redress mechanism ○ Community health and safety impacts ○ Environmental and social issues	○ Community meetings, training/workshops ○ Communication via mass organizations/social networks ○ Disclosure of documents, posters, website	○ Community venues within the Project area ○ After completion of Project implementation	○ EVNNPT/SPMB (Environmental & Social Team)

4.4. Stakeholder Engagement Methods to Be Applied in Subsequent Phases

Public meetings/community meetings

80. EVNNPT/SPMB will organize Project kick-off meetings at the provincial level and meetings in each commune within the Project area, with the participation of local leaders, Project affected persons (PAPs), and other interested parties. These meetings will be conducted in an open-meeting format, in which the EVNNPT and EVNNPT/SPMB will present Project information, and participants will be encouraged to provide comments, opinions, and express their concerns. Community meetings will be conducted with the support of an ethnic minority interpreter (if needed) to ensure full community participation.

81. All consultation and SEP activities will be fully documented. Records will distinguish information disclosure from two-way consultation and will capture who participated, language and accessibility arrangements, the information disclosed, supportive and dissenting views, questions and concerns, Project responses, decisions or design changes, unresolved matters, responsible follow-up actions, deadlines and the method/date of feedback to participants. Community-level public meetings will include men and women, vulnerable households and directly affected people, and will be complemented by targeted small-group or household engagement.

Communication materials

82. Written information will be widely disclosed through leaflets, posters, websites and locally appropriate channels. In every affected community where the prevalent language used for community decision-making is not Vietnamese, key Project information will be translated into the relevant local language where a written form is used and written translation is meaningful. Where the language is primarily oral, or literacy is limited, EVNNPT/SPMB will provide oral explanation and engage a trusted, competent local interpreter for all consultation events and household-level engagement. Visual materials will be used regardless of language. The Project website will be updated when material information becomes available and at key implementation milestones, and will provide information on the GRM.

Training, workshops

83. Training courses on various social issues will be organized for EVNNPT/SPMB and may be extended to other relevant state agencies or non-governmental organizations. Training contents will include raising awareness on social inclusion/exclusion, labor issues, and risks related to gender-based violence (GBV).

84. In accordance with the World Bank's Environmental and Social Standard 10 (ESS10), a Project-specific grievance redress mechanism will be established to handle complaints and emerging issues; this mechanism will be integrated with the existing national GRM system for citizens. Dedicated communication materials (specifically leaflets or GRM handbooks) will be developed to help local people clearly understand grievance channels and procedures. EVNNPT/SPMB will coordinate with administrative agencies to maintain a grievance register to record and track complaints from receipt through resolution and feedback to complainants.

85. Initial efforts to resolve complaints to the satisfaction of complainants will be undertaken at the administrative levels. Complaints may be submitted anonymously; however, in such cases, it will not be possible to determine the complainant's level of satisfaction with the resolution outcome. The EVNNPT/SPMB websites, together with posters and leaflets, will provide clear information on how any stakeholder can submit feedback, questions, comments, concerns, and complaints. At the same

time, these materials will clearly describe the grievance handling process, including procedural steps and timelines for resolution.

4.5. Strategy for Integrating the Views of Vulnerable Groups

86. All feedback provided by stakeholders will be fully recorded, consolidated in consultation reports, and seriously considered, including feedback from disadvantaged or vulnerable groups. The consultation strategy for vulnerable groups will be applied as follows:

- i) Sending separate consultation invitation letters to each relevant group, including:
 - a) Female PAPs;
 - b) Ethnic minorities;
 - c) PAPs who are displaced/resettled; and
 - d) Poor households and other vulnerable groups;
- ii) Organizing separate consultation meetings for each of the above groups at locations and venues that are accessible to them. Organizations such as the Women's Union, Youth Union, Fatherland Front, or elderly associations will be mobilized to act as intermediaries and participate in outreach to these groups;
- iii) Targeted engagement will be undertaken where specific barriers to participation or heightened impacts are identified. The method and frequency will be proportionate to stakeholder needs and may include household visits, small-group meetings, women-only consultations, interpretation, accessible venues, flexible timing and reasonable participation support.

87. Ethnic minority communities will be consulted separately where necessary to ensure their views are effectively captured. Separate focus group discussions will be organized with ethnic minority women and vulnerable ethnic minority households. Traditional community leaders, village elders, and other legitimate representatives identified by the communities themselves will be invited to participate in consultation processes. Records of consultation outcomes will be incorporated into project design and relevant ESF instruments. Efforts will be made to engage ethnic minority women, poor ethnic minority households, elderly persons, and persons with disabilities through separate consultations where necessary.

4.6. Preliminary Identification of Ethnic Minority Communities Potentially Present in or Near the Project Area

88. Preliminary information reported by local authorities and community representatives indicates the presence of ethnic minority communities along or near the proposed transmission corridor. The information in Table 12 is preliminary and does not by itself establish affected status or the applicability of ESS7. Locations, affected status, collective attachment, customary land or resource use, cultural heritage considerations and any FPIC requirements will be verified through the Social Assessment, SES/IOL, technical design review and culturally appropriate consultations.

Table 12: Preliminary EM Communities in Areas Potentially Affected by the Project

Province/City	EM Group(s)	Key Locations	Language(s) Required	Relevant Project Context
Đắk Lắk	Ê Đê, Tày, Nùng	Buôn Đôn (Ea M'Droh, Ea Wer	Ê Đê, Vietnamese	Some community members practice swidden agriculture within the transmission corridor; lower-than-

Province/City	EM Group(s)	Key Locations	Language(s) Required	Relevant Project Context
		commune), Ea Kiet commune		average Vietnamese literacy rates, especially among middle-aged people.
Lâm Đồng	Mạ, K'Ho, M'ông, Thái, Tày, Nùng	To be confirmed through the Social Assessment	Mạ / K'Ho	To be confirmed through the Social Assessment
Tây Ninh	Khmer	Gò Dầu District, Trảng Bàng Town	Khmer	Scattered households; socio-economic integration with local Kinh communities. To be confirmed through the Social Assessment.
Đồng Nai	S'tiêng	Phú Nghĩa, Tân Quan	S'tiêng, Vietnamese	Preliminary local information indicates a material presence of S'tiêng households in Tân Quan and Phú Nghĩa; the figures, affected status and relevant ESS7 characteristics will be verified through the Social Assessment and SES/IOL.
TP. Hồ Chí Minh	Cham	Minh Thanh (Hoa Loc Hamlet), subject to confirmation through the Social Assessment	Cham, Vietnamese	Concentrated Cham community in Hoa Loc hamlet (>100 households); distinct cultural/religious traditions

4.7. Culturally Appropriate Consultation Methods

89. Consultation materials will be provided in Vietnamese. In each affected community where the prevalent language for community decision-making is not Vietnamese, key information will also be provided in the relevant ethnic minority language. Written translation will be used where the language has a written form and is appropriate to participant literacy and preference. A qualified local interpreter will support every consultation event where participants do not communicate comfortably in Vietnamese, including when the local language has no commonly used written form. Visual materials, maps, diagrams and oral explanations will be prioritized for communities with lower literacy.

a) Language and Materials:

- ❖ Consultation materials will be provided in Vietnamese and, where needed, explained orally or translated into relevant ethnic minority languages through qualified interpreters. For groups with written scripts and where written translation is useful, key materials will be translated into the relevant language. Visual materials, maps, diagrams, and oral explanations will be prioritized to support the participation of communities with lower literacy levels.
- ❖ Materials must rely primarily on visual illustrations rather than text, keeping written content minimal and accessible to communities with lower literacy levels.
- ❖ Route alignment maps and impact area boundaries must be presented in large format, clearly legible, and easy to interpret.

b) Scheduling and Venue:

- ❖ Consultation sessions must be scheduled to avoid peak agricultural seasons in the communities concerned.

- ❖ Venues should be locations familiar to the community, such as the village cultural house or communal meeting space - not government administrative offices.
- ❖ Adequate advance notice will be provided in a culturally appropriate manner, taking into account community preferences and local circumstances.

c) Community Interpreters: Interpretation support will be provided where necessary.

- ❖ Priority given to local community members who are respected and trusted within their group, and who understand local culture and customs.
- ❖ Must be able to communicate fluently in both the ethnic minority language and Vietnamese.
- ❖ Must be trained in the project's content and on the principles of faithful, non-directive interpretation.
- ❖ Interpretation arrangements will be established where necessary.

d) Separate FGDs for Ethnic Minority Women:

- ❖ Separate consultations may be organized where necessary to ensure meaningful participation.
- ❖ Female facilitators will be considered, particularly when discussions involve sensitive issues or when preferred by participants.
- ❖ FGD content must focus on impacts specifically relevant to women: livelihoods, safety during construction, and access to compensation processes.

4.8. Ethnic Minority Consultation Implementation Plan

Table 13: Ethnic Minority Consultation Implementation Plan

Activity	Target Group	Timeframe	Responsible Party	Expected Output
Identification and provision of interpretation support where necessary	Interpreter candidates	Before formal consultations begin	EVNNPT/SPMB – Social Specialist	Interpreters identified and assessed as appropriate for the relevant community context
Translation and interpretation support in relevant ethnic minority languages where needed	Respective EM groups	Before formal consultations begin	Translation consultant	Translated and/or orally explained materials, as appropriate to community needs and language preferences
Separate consultations with ethnic minority women where appropriate	EM women in affected communes	Preparation and Implementation phases	EVNNPT/SPMB + Local Women's Union	Consultation records appropriate to the community context, including participants or stakeholder groups represented, information disclosed, supportive and dissenting views, issues requiring follow-up and the method used to validate the record
Village/hamlet-level meetings (separate sessions)	All EM affected households	Preparation phase	EVNNPT/SPMB + Interpreters + Village Elders	Consultation records appropriate to the community context, including participants or stakeholder groups represented, information disclosed,

for EM communities)				supportive and dissenting views, issues requiring follow-up and the method used to validate the record
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4.9. Framework for Screening and, Where Required, Undertaking FPIC under ESS7

90. The applicability of FPIC will be determined through the Social Assessment, based on the confirmed Project footprint, technical design, SES/IOL findings and culturally appropriate consultations with potentially affected ethnic minority communities. FPIC will be required only where the Project: (i) has adverse impacts on land and natural resources subject to traditional ownership or customary use or occupation; (ii) causes relocation of ethnic minority communities from such land and natural resources; or (iii) has significant impacts on cultural heritage that is material to the identity and/or cultural, ceremonial or spiritual aspects of the affected communities.

91. Where one or more of these circumstances are confirmed, EVNNPT/SPMB will undertake an FPIC process based on a mutually agreed consultation and negotiation process developed with the affected ethnic minority communities through their legitimate, community-identified representatives and inclusive direct engagement. The process will define the information to be disclosed, notice periods, representation and decision-making arrangements, consultation and negotiation rounds, documentation of supportive and dissenting views, verification of collective agreement, agreements reached and outstanding concerns. If consent is not obtained, is withdrawn before the relevant agreement is finalized, or the process does not meet ESS7 requirements, the affected activity will not proceed as designed. EVNNPT/SPMB will evaluate avoidance and redesign alternatives, including alignment optimization, tower relocation or other measures, and will re-engage only through a mutually accepted process without coercion. The detailed procedure will be set out in the Social Assessment and EMDP and cross-referenced in this SEP.

92. No conclusion on the applicability or outcome of FPIC is made at this stage. Relevant Project activities associated with circumstances requiring FPIC will proceed only after the applicable ESS7 requirements have been addressed and the adequacy of the process and documentation has been reviewed by the World Bank.

4.9.1. Criteria for Determining Whether FPIC Applies

93. The Social Assessment will screen whether FPIC is required under ESS7. FPIC will be considered only if the Project is found to: (i) have adverse impacts on lands and natural resources subject to traditional ownership or under customary use or occupation by ethnic minority communities; (ii) cause relocation of ethnic minority communities from land and natural resources subject to traditional ownership or customary use or occupation; or (iii) have significant impacts on cultural heritage that is material to the identity and/or cultural, ceremonial, or spiritual aspects of affected ethnic minority communities. The FPIC screening will be based on Social Assessment, SES/IOL, consultations with affected ethnic minority communities, and technical design information. The outcome will be documented in the Social Assessment and reflected in the EMDP and other relevant ESF instruments.

4.9.2. FPIC Responsibilities and Documentation

Table 14: Responsibilities for FPIC Screening and Implementation, Where Applicable

Responsibility	Responsible Party	Output Document
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Undertake and document FPIC screening and submit the assessment for World Bank review	Social Assessment consultant + EVNNPT/SPMB	FPIC section of the Social Assessment report
Implement and document the mutually agreed FPIC consultation and negotiation process, where required	EVNNPT/SPMB – Social Specialist + Community Interpreters	Minutes of each consultation round; signed attendance sheets
Independent monitoring of the FPIC process	IESMC	Independent monitoring of consultation activities and, where applicable, FPIC process, as specified in the IESMC TOR
Review of the adequacy of the FPIC process and documentation	World Bank	Documented through the applicable Project review and clearance process

4.10. Project Implementation Schedule

94. The tentative implementation timeline of the REACH Project is as follows:

Table 15: Indicative Project Implementation Schedule

Milestones	Indicative Timing
SEP disclosure	August - September 2026
Appraisal	September – November 2026
Negotiations	November – December 2026
Project implementation	2027-2031
Construction	2027-2031
Project completion	2031

4.11. Information Disclosure

95. The Project will provide timely, accessible and culturally appropriate disclosure of information throughout Project preparation and implementation.

96. Information to be disclosed may include:

- Project descriptions and updates;
- non-technical summaries of E&S instruments;
- stakeholder engagement records and response matrices;
- grievance submission channels;
- compensation and resettlement information appropriate for disclosure;
- disclosure of ESIA/ESMP summaries on forests/biodiversity and EMF; relevant biodiversity management/restoration measures; forest clearance schedules for forest management units; and summaries of environmental/EMF monitoring results where performed.
- construction schedules and anticipated temporary impacts;
- material design changes;
- implementation and monitoring summaries.

97. Disclosure methods will be tailored to stakeholder needs and may include public meetings, commune information boards, Project websites, local media, targeted notifications and other appropriate communication channels.

98. The disclosure program presented in Table 16 will be periodically updated as Project preparation advances and additional information becomes available.

Table 16: Disclosure Requirements for Environmental and Social Instruments

Instrument	Draft Disclosure	Consultation on Draft	Update Following Consultation	Redisclosure Trigger	Redisclosure Timing
ESIA/ESMP	Prior to appraisal	Required	Required	Material changes to impacts, mitigation measures or design	Before relevant activities
RP	Prior to appraisal	Required	Required	Material changes to impacts, eligibility, entitlements, compensation or resettlement arrangements	Before implementation of affected activities
EMDP	Prior to appraisal	Required	Required	Material changes affecting EM communities or ESS7 measures	Before relevant activities
SEP	Prior to appraisal	Required	Required	Material stakeholder changes, GRM changes, revised consultation strategy	As soon as practicable after revision
LMP	Prior to appraisal	Required as appropriate	Required	Material labor-management changes	Before relevant labor activities
ESCP	Prior to appraisal	Required	Updated as agreed	ESCP revisions agreed with the Bank	Prompt redisclosure following revision

99. Information will be disclosed in a manner accessible to affected households, including hard copies at commune-level People's Committees, public notice boards, community meetings, and websites of EVNNPT/SPMB and relevant provincial authorities. Key information will be explained orally during consultations for groups with limited literacy or limited internet access.

100. EVNNPT/SPMB will disclose Project documents through its official website and other locally accessible channels. Documents required for disclosure by the World Bank will be submitted to the Bank for disclosure in accordance with the World Bank's applicable disclosure requirements and procedures.

101. Disclosure activities will be implemented in a manner that protects privacy, confidentiality and personal data. Personal information of Project Affected Persons (PAPs), grievance complainants, SEA/SH survivors, and other individuals will not be publicly disclosed without consent.

102. Public disclosure materials will not contain personal identifiers, household-level compensation information, grievance records, SEA/SH case details, medical information, or other confidential information that may identify affected individuals.

103. Where consultation records, grievance summaries, or monitoring reports are disclosed, information will be aggregated and anonymized as appropriate. Special measures will be applied to

ensure confidentiality of SEA/SH-related information in accordance with survivor-centered principles.

Table 17: Schedule for Implementation of Stakeholder Engagement Activities

Project Progress	Activity	Time and Location	Responsible Entities	Status
Project preparation phase	Commune-level consultation program covering up to 25 communes, subject to completion and validation of consultation records	❖ August 2026 ❖ Location: Offices of Communes People's Committees (CPCs)	❖ EVNNPT/SPMB ❖ WB team ❖ E&S consultants ❖ CPCs	Ongoing. Annex 1 includes only records available and validated at the cut-off date of this draft. Scheduled consultations and records pending validation will be incorporated in the next SEP update.
	Additional consultations with PAPs, EM groups, women and vulnerable households	❖ To be conducted after detailed design, SES/IOL and Social Assessment information becomes available	❖ EVNNPT/SPMB, E&S consultants, CPCs, mass organizations	Planned
	Local-level consultations on ESIA, ESMP, ESCP, RP, LMP and GRM	❖ Time: August – September 2026 ❖ Location: Offices of Communes People's Committees (CPCs)	❖ EVNNPT/SPMB ❖ Environmental & Social Consultant (E&S Consultant)	Planned
	Local-level consultation on the EIA	❖ Time: January 2026 ❖ Location: MEA/DEA, DOC, DOT, WPCs	❖ EVNNPT/SPMB ❖ E&S Consultant	Completed
	Disclosure of draft ESIA, ESCP, ESMP, RP, EMDP, SEP, and LMP, including the GRM	❖ Time: Prior to Appraisal ❖ Location: Websites of Provincial People's Committee, the World Bank (WB), EVNNPT/SPMB (if needed) and offices of Communes People's Committees in the Project area	❖ EVNNPT/SPMB ❖ Consultants ❖ Local authorities	Planned
	Disclosure of final ESIA, ESCP, ESMP, RP, EMDP, SEP, and LMP, including the GRM	❖ Time: During the Project preparation phase ❖ Location: Websites of Provincial People's Committee, WB, EVNNPT/SPMB, and offices of Communes People's Committees in the Project area	❖ EVNNPT/SPMB ❖ E&S Consultant ❖ WB	Planned

STAKEHOLDER ENGAGEMENT PLAN (SEP)

Project Progress	Activity	Time and Location	Responsible Entities	Status
	Consultation on the Feasibility Study (FS) / Detailed Technical Design	❖ Time: During Project preparation ❖ Location: Provincial/City People's Committee, DOC, DAE, Communes in the Project area	❖ EVNNPT/SPMB ❖ Provincial/City People's Committee	Completed
Project implementation phase	Consultation on compensation plans	❖ Time: During Project implementation ❖ Location: Communes in the Project area	❖ Project Compensation Committees ❖ Communes People's Committees ❖ EVNNPT/SPMB	Planned
	Disclosure of updated/revised E&S documents (if any)	❖ Time: During Project implementation ❖ Location: Communes in the Project area	❖ EVNNPT/SPMB ❖ Consultants	Planned
	Disclosure of approved compensation plans	❖ Time: During Project implementation	❖ Project Compensation Committees ❖ Communes People's Committees ❖ EVNNPT/SPMB	Planned
	Distribution of Project information leaflets (including GRM and GRM focal points)	❖ Location: Communes in the Project area	❖ EVNNPT/SPMB ❖ Consultants	Planned
	Disclosure of construction plans	❖ Time: During Project implementation	❖ EVNNPT/SPMB ❖ Contractors	Planned
	Disclosure of information on grievance receipt and resolution	❖ Location: Communes in the Project area	❖ EVNNPT/SPMB	Planned
	Disclosure of information on operation plans for Project components	❖ Time: One month prior to Project operation ❖ Location: Communes in the Project area	❖ Project operation entity	Planned

104. Stakeholder engagement undertaken during Project preparation has provided an important foundation for stakeholder mapping, issue identification, and the preparation of appraisal-stage environmental and social instruments. However, stakeholder engagement remains an ongoing process. Additional consultations are required with identified PAPs, physically displaced households, severely affected households, vulnerable groups and affected Ethnic Minority communities once impact information becomes available through detailed design, the SA, SES and IOL. Consultation findings will continue to be incorporated into Project design and environmental and social management instruments throughout preparation and implementation.

V. RESOURCES AND RESPONSIBILITIES FOR THE IMPLEMENTATION OF STAKEHOLDER ENGAGEMENT ACTIVITIES

5.1. Resources and Cost Estimates for SEP Implementation

5.1.1. Personnel for SEP Implementation

105. EVNNPT/SPMB will designate an official organizational contact and a Project GRM focal point through which stakeholders may submit comments, questions and grievances. Table 18 identifies relevant functions. Personal mobile numbers and personal email addresses will not be included in the publicly disclosed SEP unless the individual has provided consent and the contact has been formally approved for public use. Official Project contact details will be confirmed before disclosure and updated if staffing arrangements change.

Table 18: Contact Information of Key Staff of the EVNNPT/SPMB

No	Name	Position	Telephone	Email	Address
1	Mr. Bùi Quang Thành	Director	0963.817.436	buiquangthanh@npt.com.vn	EVNNPT: No.27, 68/37 Cầu Giấy str. Nghĩa Đô ward, Hà Nội city
2	Mr. Đặng Chiến Thắng	Vice Director	0963.245.945	dangchienthang@npt.com.vn	
3	Mr. Vũ Duy Hiệu	Finance and Accounting Manager - Key Person		vuduyhieu@npt.com.vn	
4	Ms. Nguyễn Thị Hoa	Accounting Specialist - Project Assistant	0937373227	nguyenthihoa@npt.com.vn	SPMB: No.610, Võ Văn Kiệt, Cầu Ông Lãnh ward, Hồ Chí Minh city
5	Mr. Nguyễn Huỳnh Đức Tuấn	Administration Department-Manager-GRM Focal Point cum SEA/SH Focal Point	0908.373.937	nguyenhuynhductuan.amn@npt.com.vn	
6	Mr. Nguyễn Quốc Nam	Appraisal Department-Deputy	0918392369	nguyenquocnam@npt.com.vn , namsppmb@gmail.com	
7	Mr. Phạm Nguyễn Hoài Anh	Electrical Specialist	0908822099	phamnguyenhoaianh@npt.com.vn	
8	Mr. Nguyễn Hải Đăng	E&S Manager	0963939109	nguyenhaidang@npt.com.vn , danggiang2008@gmail.com	
9	Ms. Lưu Nguyễn Hương Lan	E&S Staff	0903028928	luulan2210@gmail.com	

106. EVNNPT/SPMB will maintain adequate environmental and social staffing, including personnel with stakeholder engagement, social risk management and grievance management responsibilities, throughout preparation and implementation.

5.1.2. Budget for SEP Implementation

107. Funds for the preparation and implementation of the SEP will be allocated from the counterpart funds. EVNNPT/SPMB will ensure the provision of sufficient funding for the preparation and implementation of the SEP. EVNNPT/SPMB will review this plan on a six (06)-month basis to determine whether adjustments to stakeholder categorization or engagement activities are required. Where adjustments are necessary, the SEP will be updated, a new version issued, and the budget adjusted accordingly to ensure achievement of the SEP objectives.

108. The estimated budget for implementing the SEP over the Project life cycle is presented below. The budget is indicative and will be updated following confirmation of the final Project footprint, number of affected communes, stakeholder needs and implementation schedule. It will include, as applicable, interpretation, accessible communication materials, participation support and targeted engagement with vulnerable and ethnic minority communities. Activities financed under the RP, contractor contracts or the IESMC assignment will be separately identified to avoid double counting. Stakeholder engagement activities cover various aspects, some of which may have already been costed in other Project documents; therefore, certain costs may have been estimated in other plans. However, the consolidated table of stakeholder engagement activities should fully reflect the estimated funding requirements for implementation throughout the REACH Project duration.

109. Based on the preliminary planning assumption of up to 34 communes, the indicative budget for SEP implementation is VND 3.716 billion. The number of communes and associated quantities will be reconciled with the confirmed Project footprint and consultation program during the next SEP update. Any USD equivalent will be presented only with the applicable exchange rate and reference date. Costs for the Independent Environmental and Social Monitoring Consultant (IESMC) are excluded.

Table 19: SEP Budget Estimate

No.	Activities	Unit	Quantity	Unit cost (VND)	Amount (VND)	Notes
1	Information disclosure (ESIA/ESMP, ESCP, RP, EMDP, SEP, LMP and detailed design, etc.) x 2 consultation rounds	Commune	34	30,000,000	1,020,000,000	
2	Design the Project Information Brochure (PIB)	Brochure	1	10,000,000	10,000,000	
3	Printing PIB (about 50 sheets for each commune x 34 communes x 2 consultation rounds)	Brochure	3,400	10,000	34,000,000	
4	Annual cost for operating GRM system (only for printing and document storage – estimate): 12,000,000/commune/year x 34 commune x 2 years	Commune/year	68	12,000,000	816,000,000	
5	Assistance for the CPCs' staff-in-charge of GRM operation (01-staff-in-charge x 34 communes x 2 years)	Person/year	68	12,000,000	816,000,000	The CPCs' staff-in-charge of GRM receive a government salary; this assistance serves only to support them in their activities with REACH
6	Salary for EVNNPT/SPMB's staff-in-charge	Person/month		-	-	Included in EVNNPT/SPMB project management costs
7	Stakeholder consultation on the compensation plan			-	-	Included in the budget of the RP implementation
8	Stakeholder consultation on the construction plan			-	-	Included in the contract with Contractors
9	Training for communities on the SEP implementation and GRM (1 course for commune x 34 communes)	Courses	34	30,000,000	1,020,000,000	
	TOTAL				3,716,000,000	
				USD	142,923	

5.2. Institutional Arrangements for Implementation

110. The SEP will be under the responsibility of EVNNPT/SPMB. EVNNPT/SPMB dedicated staff will provide overall direction and oversight for the entire stakeholder engagement process throughout the Project preparation and implementation phases. Certain components of the SEP will also be implemented by contractors or consultants; in such cases, the EVNNPT/SPMB will carry out appropriate supervision.

111. To effectively implement the SEP, EVNNPT/SPMB will need to mobilize the participation of multiple stakeholders. In particular, the participation of state agencies (such as authorities at various levels and affiliated specialized agencies) and communities in the Project area play a key role in the effective implementation of the SEP.

Table 20: Personnel/Entities Responsible for SEP Implementation

Entity / Personnel	Responsibilities
Provincial/City People's Committee	○ Support local-level disclosure, coordination, and implementation of stakeholder engagement activities, including mobilization of relevant provincial departments, commune authorities, and mass organizations ○ Support the SPMB in mobilizing the participation of relevant stakeholders, particularly provincial- and central-level state agencies ○ Direct relevant provincial agencies to participate in Project preparation and implementation ○ Support resolution of complaints related to land acquisition and other administrative matters within their legal mandate
EVNNPT/SPMB Management	○ Review and approve monthly reports on grievance resolution and stakeholder engagement ○ Timely inform the World Bank (WB) on SEP implementation ○ Oversee the entire grievance redress and stakeholder engagement process
EVNNPT/SPMB Environmental & Social Officer and/or GRM Focal Point	○ Implement stakeholder engagement activities in accordance with the SEP, including consultations, information disclosure, training, etc. ○ Publicize the GRM and ensure that the GRM is disseminated to Project stakeholders (via leaflets, website, etc.) ○ Coordinate with local authorities and contractors in operating the GRM, monitor the recording and timely resolution of grievances, and update data in the grievance system/register ○ Supervise stakeholder engagement activities conducted by contractors and/or consultants ○ Coordinate with other agencies participating in the Project
Commune/Ward People's Committees (C/WPCs)	○ Disclose the SEP and other E&S instruments at the local level ○ Supervise SEP implementation at the local level ○ Support EVNNPT/SPMB in mobilizing the participation of relevant stakeholders during Project preparation and implementation ○ Coordinate with EVNNPT/SPMB in disclosing and implementing the SEP and other E&S instruments at the commune level ○ Support EVNNPT/SPMB in mobilizing PAPs to participate in consultation meetings and the land acquisition process ○ Mobilize mass organizations (when necessary), such as Women's Union, Farmers'

Entity / Personnel	Responsibilities
	- Union, etc., to support vulnerable groups ○ Resolve PAPs' complaints related to land acquisition at the Commune level
Contractor – Site Manager / Construction Manager	○ Conduct consultations with stakeholders on Project progress, mitigation measures and risks related to construction activities; inform stakeholders about employment opportunities ○ Ensure adequate consideration of gender issues and vulnerable groups, ensuring their participation in consultations and access to employment opportunities ○ Organize training on the Code of Conduct (CoC) for workers, including appropriate behavior towards communities and GBV, SEA/SH-related contents ○ Organize Project-related training and awareness-raising activities ○ Implement the GRM to promptly address concerns/complaints
Community	○ Actively participate in consultation meetings organized at the hamlet/neighborhood and commune levels ○ Provide comments and recommendations for the Project based on information disclosed at meetings ○ Participate in monitoring Project implementation, including technical design, land acquisition, livelihood restoration and the GRM ○ Support the EVNNPT/SPMB and contractors in identifying potential E&S risks and impacts related to labor influx into the Project area, and discuss measures to prevent, mitigate and manage such risks/impacts ○ Proactively advise EVNNPT/SPMB and contractors on local customs and practices to facilitate harmonious Project implementation with the community ○ Support local authorities in resolving PAPs' grievances at the community level
Construction Supervision Consultant (CSC) – Team Leader	○ Organize training for contractors, workers and local communities on the LMP, GBV/SEA/SH and ESHS ○ Establish and maintain a hotline to receive E&S-related feedback and concerns
Independent Environmental and Social Monitoring Consultant (IESMC) – Team Leader	○ Organize training for the EVNNPT/SPMB, CCARCs and contractors on the RP and ESMP ○ Establish and maintain a hotline to receive E&S-related feedback and concerns

VI. GRIEVANCE REDRESS MECHANISM (GRM)

112. The Project-level GRM will receive and track community and stakeholder concerns related to environmental and social performance, construction impacts, land access, information disclosure and stakeholder engagement. Administrative complaints concerning land acquisition, compensation or administrative decisions will be handled in accordance with the RP and applicable Viet Nam's law, while remaining subject to Project-level registration, referral and tracking as appropriate. The Project-level GRM does not replace or limit access to administrative, judicial or other remedies available under applicable law.

The Grievance Redress Mechanism (GRM) is publicized and operated to timely address concerns/complaints through a process that is easy to understand, culturally appropriate, easily accessible, and free of charge. The grievance mechanism will allow stakeholders to raise concerns and grievances related to the environmental and social performance of the Project at any time, through multiple and appropriate channels, without fear of retaliation and without being required to disclose their identity

113. Grievances may be submitted through various channels, including but not limited to written submissions, telephone hotlines, electronic communication, or in-person reporting, as appropriate to the local context. All concerns and grievances received will be recorded in a grievance log, reviewed, and addressed in a transparent, timely, and culturally appropriate manner, in accordance with the procedures set out in this SEP.

114. Complaints may be submitted when individuals/organizations believe that the Project is causing adverse impacts on the community, the environment, or their quality of life. Stakeholders may also submit comments and recommendations regarding the Project.

115. The Project Management Unit (EVNNPT/SPMB) holds comprehensive responsibility for the establishment, operational management, and oversight of the grievance mechanism, ensuring sufficient resources are allocated for its effective implementation. EVNNPT/SPMB will assign qualified personnel to receive, register, assess, and coordinate the resolution of concerns and grievances associated with the Project.

116. Project contractors and relevant service providers are expected to collaborate with EVNNPT/SPMB in resolving grievances related to their activities by supplying timely information, participating in investigations as appropriate, and executing agreed corrective actions within their respective scopes of responsibility.

117. When engaged, supervision consultants will assist EVNNPT/SPMB in monitoring the effectiveness of the grievance mechanism, including tracking and reporting grievances and their resolutions, as part of broader environmental and social monitoring and reporting processes.

118. The grievance mechanism will operate with respect for confidentiality and safeguard against retaliation or negative consequences for complainants. Where possible, feedback regarding resolutions or proposed corrective actions will be communicated to complainants through accessible channels.

119. Stakeholders will be provided with information about the grievance mechanism—including available channels, procedures, and designated responsibilities—in an understandable and accessible format, complying with the requirements of ESS10.

120. Before contractor mobilization, EVNNPT/SPMB will issue and disclose an operational GRM procedure specifying: official postal, telephone, email, online and in-person channels; responsible focal points and alternates; intake and acknowledgement steps; categorization and risk screening; referral, investigation and resolution responsibilities; service standards and escalation rules; secure recordkeeping and data protection; feedback and closure confirmation; consolidated monitoring and reporting; and periodic evaluation of accessibility, timeliness, outcomes and complainant satisfaction. Contact details will be displayed at commune offices, village meeting places, construction sites, worker accommodation, Project websites and in Project leaflets, and will be explained through community meetings and household outreach.

121. Anonymous grievances and concerns will be documented, reviewed, and addressed using the same protocols and timelines applied to other grievances. In cases where direct feedback is not feasible, aggregated data on grievance resolution will be made available to stakeholders through periodic reports.

122. The Environmental and Social Officer (ESO) of EVNNPT/SPMB is responsible for overseeing the receipt and resolution of complaints/concerns of Project stakeholders in a fair, objective, and constructive manner. The core principles of the GRM include ensuring that:

- ❖ The lawful and legitimate rights and interests of affected people are protected;
- ❖ Concerns arising during Project implementation that affect people are adequately considered and addressed;
- ❖ Entitlements or livelihood restoration support for affected people are provided in a timely manner and in accordance with Project documents such as the ESMP and RP;
- ❖ Affected people are fully informed of their right to access free grievance procedures for the above purposes.
- ❖ The environmental grievances and concerns, including off-boundary vegetation clearance, unauthorized forest access, wildlife disturbance/poaching, fire hazards, soil erosion / water pollution, dust/noise, and EMF / electrical safety concerns.

123. Based on the SEP, to the extent possible, the Project Team will make efforts to resolve grievances at the earliest stage to avoid escalation of issues. GRM does not impede access to judicial or administrative remedies as provided under national law. Stakeholders may access the courts at any time, independently of the Project-level grievance resolution process. In addition to complying with the World Bank's requirements under ESS10, the GRM will be consistent with current Viet Nam's laws, particularly the Law on Complaints (2011) and the Law on Denunciations (2018).

124. The EVNNPT/SPMB will establish the GRM and appoint a GRM focal point to coordinate with local authorities in handling Project-related grievances. The GRM design will consider the views of affected stakeholders and factors considered to ensure accessibility. The EVNNPT/SPMB is responsible for disclosing and explaining to all stakeholders—particularly affected people and vulnerable/disadvantaged groups—the grievance submission procedures as early as possible and maintaining such disclosure throughout the Project life cycle. Environment- or forestry-related grievances must be routed to assigned E&S personnel and coordinated, where appropriate, with DAEs, forest owners/rangers, or competent local authorities. The GRM is provided free of charge and must ensure ease of access, with particular attention to accessibility for vulnerable and disadvantaged individuals/groups.

125. The EVNNPT/SPMB will ensure that grievances are registered, tracked, and resolved in accordance with the established timelines. The GRM officer is responsible for:

- ❖ Developing and disclosing the grievance management procedures;
- ❖ Receiving, screening, and tracking grievances (as applicable);
- ❖ Ensuring that grievances are resolved within the agreed timelines.

126. Stakeholders will be consulted on the GRM to confirm its accessibility and adequacy. The Project-level GRM will provide overarching intake, registration, referral, tracking and feedback. Worker grievances will be handled through the worker grievance mechanism described in the LMP. Land acquisition and compensation complaints will be handled in accordance with the RP and

applicable administrative procedures. Relevant cases may be referred to the appropriate mechanism while remaining tracked by EVNNPT/SPMB, subject to confidentiality requirements.

6.1. Local-Level Grievance Redress Procedures (multi-tier)

127. Stakeholders may use the Project-level GRM at any time without prejudice to their right to access administrative, judicial or other remedies available under applicable law.

128. **First level** – Commune People’s Committee (CPC). Affected stakeholders may submit complaints to any staff member of the Commune People’s Committee through the hamlet/residential group head or directly to the commune-level People’s Committee, either in writing or verbally. The commune-level People’s Committee will register and process the complaint in accordance with the approved Project GRM procedure and applicable Viet Nam’s law. The applicable process and statutory timelines will be communicated to the complainant. If the complainant is not satisfied with the response, the complaint may be escalated through the applicable administrative or judicial channels.

129. **Second level** – Provincial People’s Committee (PPC). Complaints falling within the PPC’s jurisdiction will be registered, processed and resolved in accordance with applicable Viet Nam’s law. The competent authority will communicate the applicable process, statutory timeline and escalation rights to the complainant. If the complainant is dissatisfied with the decision or does not receive a response within the applicable statutory period, the complainant may pursue further administrative or judicial remedies available under applicable law.

130. **Final level** – Court decision. Court proceedings and notification of judicial decisions will follow applicable Viet Nam’s law. Use of the Project-level GRM does not restrict access to the courts or other lawful remedies.

131. The GRM officer will coordinate with the above levels to establish and maintain a database of Project-related grievances from stakeholders, including information such as the nature/content of the grievance, source of the grievance, date of receipt, name and address of the complainant, action plan, and current status (see Annex 4), including both verbal and written complaints. Where necessary, the GRM officer may directly contact the complainant and guide them through the steps in accordance with the Project’s official GRM channels.

132. Stakeholders who believe that project-related concerns have not been adequately addressed through the project-level grievance mechanism may also submit complaints to the World Bank’s Grievance Redress Service (GRS). Information on how to access the GRS will be disclosed through project communication materials and websites.

133. Project-related concerns may be submitted directly to EVNNPT/SPMB, contractors, commune authorities, or other designated GRM focal points. Where grievances relate to land acquisition, compensation, or administrative decisions, the procedures under national law and the RP will apply. The project-level GRM will support registration, tracking, coordination, and feedback, without limiting complainants’ right to use administrative or judicial remedies.

6.2. Project-Specific Procedures for Grievances Arising During the Construction Phase

134. During the construction phase, the GRM will also be managed by the Contractors under the supervision of the Construction Supervision Consultant. Through consultation and information disclosure activities, the Contractors will inform stakeholders about the GRM and the procedures for submitting Project-related complaints and feedback. The Contractors will also appoint an Environmental and Social Officer (ESO) responsible for handling grievances. All complaints and

corresponding corrective actions undertaken by the Contractors will be recorded in the Project monitoring reports. Complaints and claims for damages may be submitted through the following channels:

- ❖ **Verbally:** directly to the Contractor's ESO or the Contractor's representative at the site office;
- ❖ **In writing:** submitted directly or sent by post to the designated Project address;
- ❖ **By telephone, fax, or email:** sent to the Project GRM focal point or the Contractor's representative.

135. Upon receipt, the Contractor's ESO will register the complaint and promptly transmit the record to EVNNPT/SPMB through the agreed Project GRM channel. Acknowledgement and feedback will be provided to the complainant where contact details are available. Records will be maintained in a form appropriate to the submission channel and will protect confidentiality and personal data. SEA/SH complaints will not be recorded in the general grievance log and will follow the separate survivor-centered procedure described below. The grievance record will include, at a minimum:

- ❖ Date and time of receipt of the complaint;
- ❖ Name, address, and contact details of the complainant;
- ❖ Brief description of the complaint;
- ❖ Actions taken to address the complaint, including engagement with relevant parties and verification results at each step of the resolution process;
- ❖ Final resolution outcome of the complaint.

136. The primary objective is to resolve issues at the site level to the maximum extent possible. Where immediate resolution is not feasible, the complaint will be addressed within one (01) week. If the complaint cannot be resolved within 15 days, local authorities will be mobilized to participate in the resolution process (in accordance with Section 6.1). Such situations may arise, for example, where there are claims for compensation, disagreements over compensation levels, or the need to determine the cause of damage.

6.3. Procedures for Handling Cases Related to Gender-Based Violence (GBV/SEA/SH)

137. To avoid risks of stigmatization, further psychological/emotional harm, or retaliation, the GRM will apply a separate and sensitive approach to cases related to GBV/SEA/SH. When such a case is reported through the GRM, it must be immediately referred to appropriate service providers, such as medical and psychosocial support, emergency shelter, and/or other necessary services. At the same time, the case must be reported to EVNNPT/SPMB GRM Officer, who may advise and coordinate relevant service providers as needed.

138. Data on GBV/SEA/SH cases will not be collected through the GRM unless the GRM operator has been trained in empathetic, non-judgmental, and confidential complaint intake. Only information on the nature of the complaint (as described by the complainant) and limited basic demographic data such as age and gender will be recorded, in line with good practice.

139. The Project will operate confidential reporting channels for SEA/SH-related complaints, including access through designated focal points trained in survivor-centered approaches. SEA/SH cases will not be investigated through ordinary grievance procedures. Instead, survivors will be

referred to appropriate medical, psychosocial, legal, and protection services. Confidentiality, safety, informed consent, and non-retaliation principles will be applied throughout the process.

140. SEA/SH-related information will be stored separately from the general grievance register, with access restricted to specifically authorized and trained personnel. No personally identifiable information will be included in routine Project monitoring reports. Any referral will be made only with the informed consent of the survivor, except where mandatory reporting obligations under applicable law require otherwise and have been clearly explained.

141. The SEA/SH channel will be operational before contractor mobilization and aligned with the SEA/SH Action Plan. It will use trained focal points and a verified, periodically updated service-provider referral pathway. The mechanism will record only the minimum non-identifying information needed for referral and Project reporting; will not seek to substantiate or investigate the survivor's account through the general GRM; and will apply informed consent, confidentiality, safety, non-discrimination and non-retaliation. Culturally and linguistically appropriate access will be provided for ethnic minority women and girls, including trusted female focal points and interpretation where requested.

6.4. Procedures for Handling Project Worker Grievances

142. Project workers may submit grievances (related to employment opportunities, wages, payments, working conditions, health, safety, administrative and disciplinary decisions, etc.) either in writing or verbally; except for grievances related to disciplinary decisions, which must first be submitted to the employer/Contractor for initial resolution. Complainants may also submit grievances through EVNNPT/SPMB via email, postal mail, telephone, or EVNNPT/SPMB's dedicated GRM channels. Complainants have the right to bring their case to court at any time during the grievance resolution process (see details in the LMP).

6.5. Procedures for Handling Cases Related to Land Acquisition

143. Grievances related to land acquisition, physical resettlement, and related issues are expected to be submitted through the Commune level People's Committees (CPCs). Complaints may be submitted via email, post, direct submission, or verbally through direct meetings or by telephone. The competent authority will acknowledge and process the complaint in accordance with the approved grievance procedure and applicable Viet Nam's law.

144. Applicable statutory timelines and escalation rights will be confirmed by EVNNPT/SPMB with the competent authorities and communicated to complainants. Use of the Project-level GRM does not prevent complainants from accessing administrative or judicial remedies under applicable law.

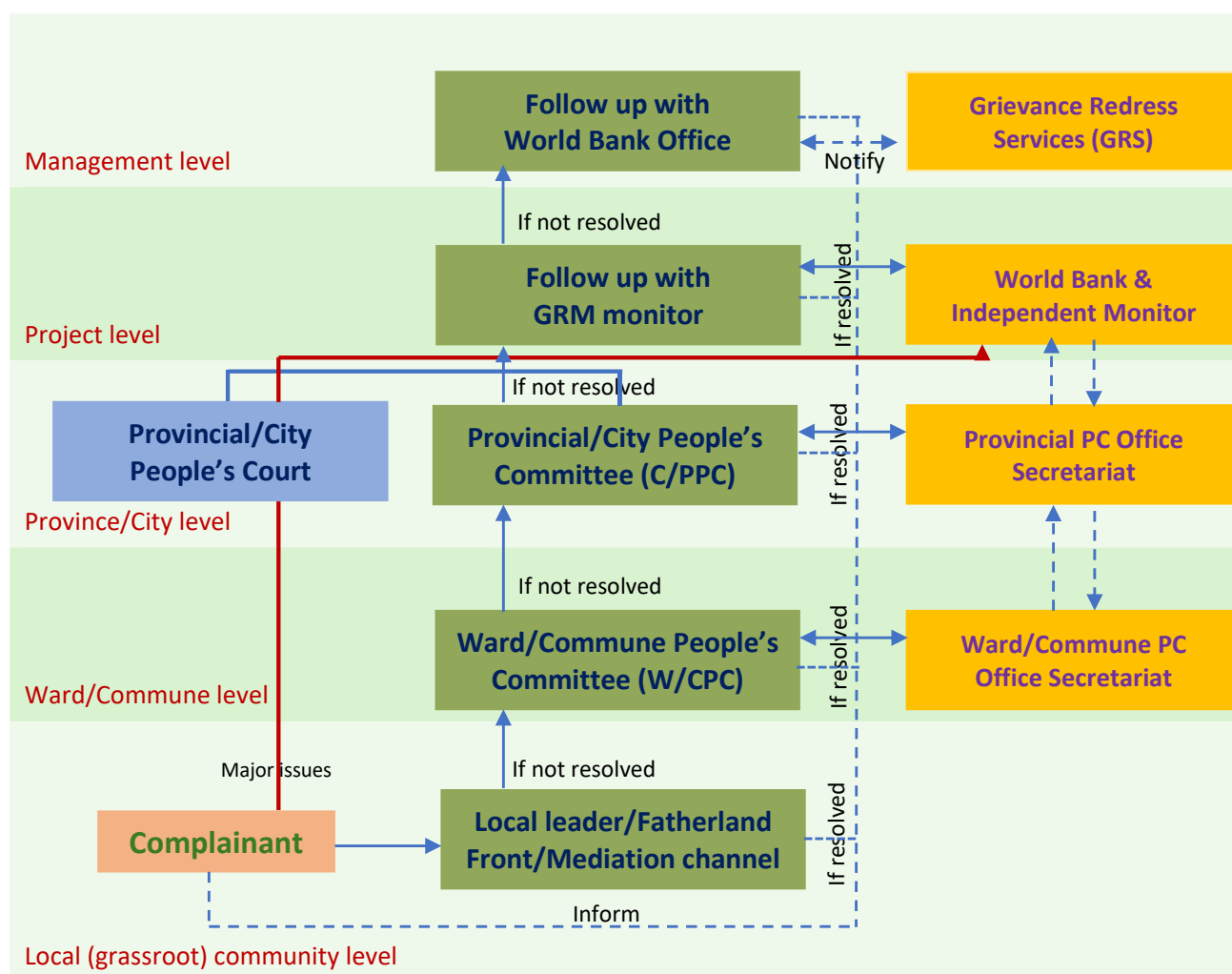


Figure 3: Grievance Redress Chart

VII. MONITORING AND REPORTING

145. The SEP will be periodically reviewed, adjusted, and updated as necessary throughout Project implementation to ensure that the information presented remains consistent and up to date, and that the identified engagement methods continue to be appropriate and effective for the Project context and each specific stage of development. Any significant changes related to Project activities and implementation progress will be fully reflected in the SEP.

146. Monthly summaries and internal reports on public grievances, together with the status of implementation of related corrective measures, will be compiled by the responsible officer and reported to EVNNPT/SPMB Management. These monthly summaries will serve as a basis for assessing both the number and nature of grievances and information requests, as well as the Project's capacity to address such issues in a timely and satisfactory manner. The Project will publicly disclose quarterly Project monitoring reports on the Project website, which will include reporting on the implementation of the SEP and the GRM.

7.1. Internal Monitoring

147. The objective of internal monitoring related to the SEP is to track implementation to ensure that consultation and information disclosure activities are carried out as planned. Internal monitoring will be led by EVNNPT/SPMB Environmental and Social Officer (ESO), under the overall direction

of EVNNPT/SPMB Management. The participation of local communities in monitoring activities will be encouraged to the maximum extent possible. Internal monitoring will include quarterly reports during the Project implementation phase, as part of ESMP or RP monitoring activities; in which information on public grievances, requests, related incidents, and the status of implementation of corresponding corrective/preventive measures will be consolidated by the ESO and reported to EVNNPT/SPMB Management.

148. Monitoring of SEP implementation will focus on:

- ❖ Level of community understanding of the Project;
- ❖ Degree of integration of community feedback into Project design and planning;
- ❖ Level of stakeholder awareness of Project documents, including the GRM and mitigation plans;
- ❖ Implementation of information disclosure and consultation activities in accordance with the SEP;
- ❖ Key grievances and effectiveness of GRM operation;
- ❖ Overall level of community satisfaction;
- ❖ Minutes of consultation meetings;
- ❖ Number of consultations with DAEs/forest owners/conservation agencies; percentage of forest construction sites jointly verified prior to civil works; number of biodiversity/ Fire prevention and firefighting issues raised and addressed; number of off-boundary clearance incidents; completion/sign-off of site restoration;
- ❖ Number of EMF/safety information sessions conducted; number of EMF-related grievances logged and resolved; and disclosure of relevant monitoring results to affected parties.
- ❖ Number of personnel involved in stakeholder engagement activities, including at EVNNPT/SPMB and consultants/contractors;
- ❖ Plans for the following month and longer-term plans.

149. Monitoring of activities specifically related to land acquisition will be carried out in accordance with the RP.

7.2. Third-Party (Independent) Monitoring

150. EVNNPT/SPMB will engage an Independent Environmental and Social Monitoring Consultant (IESMC) as a third party to support EVNNPT/SPMB in monitoring and evaluating the implementation of risk management and mitigation measures for environmental and social impacts, including compensation and resettlement.

151. This consultant will conduct semi-annual (every 06 months) monitoring of the implementation of E&S risk and impact management measures, ensuring compliance with the provisions set out in the Project's ESIA/ESMP, RP, SEP, EMDP and LMP. The consultant will also closely monitor the operation of the GRM for Project.

152. Key tasks of the IESMC related to the SEP include:

- ❖ Assessing the adequacy of stakeholder engagement activities, including content, staffing, and budget;

- ❖ Reviewing received grievances, response times, resolution outcomes, and complainant satisfaction with the process;
- ❖ Conducting sample household interviews to assess satisfaction with stakeholder engagement activities and levels of understanding of the Project and related programs.

7.3. Community Monitoring

153. In accordance with Decree No. 29/2021/ND-CP dated March 26, 2021 on investment monitoring and evaluation, residents may voluntarily establish Community Investment Supervision Boards to conduct monitoring of environmental, social, and construction safety aspects. During Project implementation, beneficiary communities will be encouraged to establish local monitoring groups in accordance with this Decree to monitor and provide feedback on construction-related issues.

7.4. Feedback to Stakeholders

154. Feedback mechanisms for stakeholders will depend on specific target groups, as follows:

- ❖ **Community concerns:** The Project will provide feedback to communities and other stakeholder groups mainly through public meetings and/or information disclosure formats that are easily accessible to communities, such as community cultural houses or Commune People's Committee offices. Feedback reports will be shared/disclosed to communities and stakeholders within the timeframes specified in the stakeholder engagement program.
- ❖ **Individual concerns,** including grievances related to E&S issues such as inaccurate measurement of affected land areas, inappropriate compensation unit prices, or requests for additional livelihood restoration support: EVNNPT/SPMB and local implementing agencies will respond directly to individuals through the same channels used to receive the grievances, to facilitate follow-up by complainants. Responses through the GRM will be provided in writing and sent directly to complainants by post.
- ❖ **Stakeholder comments** (from both affected persons and interested parties) on Project design and E&S documents: such comments will be reviewed, reflected in relevant documents, and posted on the websites of EVNNPT/SPMB and the Provincial/City People's Committee (P/CPC), and publicly posted on notice boards at Commune level People's Committee (CPC) offices. Comments and questions submitted together with specific disclosed documents on the above websites will be reviewed and responded to in a timely manner in accordance with the ESCP, SEP, ESMP, RP, EMDP and LMP.
- ❖ **Inputs from national-level stakeholders:** Following workshops, the Project will send emails and/or official letters to inform stakeholders how their comments/recommendations have been considered, or to notify them of publicly disclosed documents.

155. In addition, Project documents, including monthly, quarterly, or annual reports, as well as this SEP, will be updated and posted as necessary on the Project website. During consultations, stakeholders will also be reminded that these documents are publicly disclosed, as well as informed about the Project's GRM for receiving concerns, complaints, and feedback related to Project implementation, including the application of risk management and mitigation measures for environmental and social impacts, through public meetings, consultations, and feedback reports.

ANNEX

Annex 1. Summary of Stakeholder Engagement Activities Undertaken During Current Project Preparation (2025-2026)

No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
1	Ea Kiet Commune, Đắk Lắk province	- Time: 09:30, August 04, 2026 - Venue: Ea Kiet Commune People's Committee (CPC)	- CPC: Vice Chairman of CPC, Head of Economic Division, Construction Investment Project Management Unit (EVNNPT/SPMB), Vice Chairman of the Fatherland Front, Deputy Chief of Office. - Project Proponent / Consultants: Deputy Head of Compensation Department (EVNNPT/SPMB), EVNNPT/SPMB Environmental Officer, WB representatives, and WB consultants. - Total participants: 13 persons (06 females, including 01 ethnic minority female).	- Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; - Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); - Overview of Viet Nam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); - Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; - Gathering feedback, concerns, and recommendations from local authorities and communities.	- Agree with the project investment policy. - Recommend adjusting the alignment to avoid impacting on the commune's centralized resettlement site project. - Regarding resettlement: The commune already has the Buon Hmong Resettlement Site. - The CPC will coordinate with EVNNPT/SPMB to update the land-use planning and related legal procedures for submission to competent authorities for approval. - Upon project commencement, the implementing unit for land clearance and compensation will be determined later. - The CPC will convene meetings with local households for project information disclosure once comprehensive and detailed data are available.	- Continue providing updated, tailored, and accessible project information; - Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; - Maintain the Grievance Redress Mechanism throughout project implementation; - Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.
2	Ea Wer Commune, Đắk Lắk province	Time: August 05, 2026	CPC: Chairman of CPC, Deputy Head of Economic Division,	Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project	The CPC endorses the project policy and agrees with the	Continue providing updated, tailored, and accessible project information;

STAKEHOLDER ENGAGEMENT PLAN (SEP)

No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
		○ Venue: Ea Wer CPC	○ Economic Officer, Socio-Cultural Officer. ○ Project Proponent / Consultants: Deputy Head of Compensation Department (EVNNPT/SPMB), EVNNPT/SPMB Environmental Officer, and WB consultants. ○ Total participants: 14 persons (06 females, including 01 ethnic minority female).	○ (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; ○ Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); ○ Overview of Viet Nam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); ○ Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; ○ Gathering feedback, concerns, and recommendations from local authorities and communities.	○ reporting contents presented by EVNNPT/SPMB & WB. ○ The transmission line does not traverse protection forests. Recommend EVNNPT/SPMB to contact Sai Gon Cao Nguyen Company (the cassava land lessee) for information exchange. ○ Request EVNNPT/SPMB to coordinate with local cadastral/land management officers to update land-use plans and organize community meetings for disclosure. ○ Upon project commencement, the land acquisition and compensation unit will be identified at a later stage. ○ The commune will organize community meetings for information dissemination upon receiving complete project dossiers.	○ Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; ○ Maintain the Grievance Redress Mechanism throughout project implementation; ○ Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.
3	Truong Xuan Commune, Lâm Đồng province	○ Time: August 05, 2026 ○ Venue: Truong Xuan CPC, Lâm Đồng Province	○ CPC & Mass Organizations: Vice Chairman, Chairman of Fatherland Front, Deputy Head of Socio-Cultural Division, Chief of Office, Deputy Head of Economic Division, Chairwoman of Women's Union,	○ Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; ○ Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support,	○ CPC fully supports the investment policy and agrees with the contents of the project. ○ Recommend EVNNPT/SPMB to coordinate closely with the Land Fund Development Center regarding compensation, support, and resettlement (GPMB). ○ The line passes through significant forest areas:	○ Continue providing updated, tailored, and accessible project information; ○ Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; ○ Maintain the Grievance Redress Mechanism throughout project implementation;

STAKEHOLDER ENGAGEMENT PLAN (SEP)

No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
			Chairman of Farmers' Association. - Community: Village Head of Dak Lep, Village Head of Village 03. - Project Proponent / Consultants: EVNNPT/SPMB, WB, and consultants. - Total participants: 18 persons (05 females, including 01 M'Nong ethnic minority female).	resettlement, livelihoods, ethnic minorities, community health and safety); - Overview of Viet Nam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); - Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; - Gathering feedback, concerns, and recommendations from local authorities and communities.	Request consideration of line corridor demarcation to preserve existing forests (especially landscape forests along National Highway 14); propose designing elevated transmission towers to span over pine forests. - Formulate adequate support policies for affected households to build community consensus. - Upon project commencement, the land clearance implementing unit will be determined later, but it is recommended to assign it to an entity under the Provincial Land Fund Development Center.	Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.
4	Dak Song Commune, Lâm Đồng province	- Time: August 06, 2026 - Venue: Dak Song CPC	- CPC: Vice Chairman of CPC, Economic Officer, Deputy Head of Economic Division, Chairman of People's Council. - Community: Village Head (Ha Nam Ninh Village). - Project Proponent / Consultants: EVNNPT/SPMB and WB officers/consultants. - Total participants: 14 persons (03 females).	- Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; - Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); - Overview of Viet Nam's policies and laws as well as the	- The CPC agrees with the project policy and anticipates early implementation to safeguard national energy security. - Recommend contacting the Economic Division to coordinate land-use planning updates. - Construction contractors must strictly minimize spoil/rock spillage that could impact agricultural cultivation. - The alignment does not traverse forest conservation areas. Contact and coordinate	- Continue providing updated, tailored, and accessible project information; - Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; - Maintain the Grievance Redress Mechanism throughout project implementation; - Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women,

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No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
				World Bank's Environmental and Social Standards (ESS); ○ Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; ○ Gathering feedback, concerns, and recommendations from local authorities and communities.	directly with Duc Hoa Forestry Company regarding land under its management.	vulnerable groups, and ethnic minorities.
5	Nam Dong Commune, Lâm Đồng Province	○ Time: August 06, 2026 ○ Venue: Nam Dong CPC	○ CPC: Vice Chairman of CPC, Head of Economic Division, Deputy Head of Socio-Cultural Division, Economic Officer. ○ Community: Representatives of households subject to permanent land acquisition (04 persons). ○ Project Proponent / Consultants: EVNNPT/SPMB and WB consultants. ○ Total participants: 09 persons (01 female).	○ Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; ○ Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); ○ Overview of Viet Nam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); ○ Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; ○ Gathering feedback, concerns, and recommendations from	○ The CPC, mass organizations, and community representatives endorse the project policy. ○ Household representatives expressed desire for expedited project implementation due to current power supply shortages for production, while also raising concerns over electromagnetic field (EMF) impacts beneath the transmission lines. ○ Request EVNNPT/SPMB and WB to coordinate closely with competent local divisions to ensure compliance with regulations, openness, transparency, and protection of citizens' legitimate rights. ○ Assigned the Economic Division to provide the master land-use map. ○ The commune will continue organizing community meetings to disclose	○ Continue providing updated, tailored, and accessible project information; ○ Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; ○ Maintain the Grievance Redress Mechanism throughout project implementation; ○ Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.

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No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
				local authorities and communities.	information and consult with affected persons. ○ Upon project commencement, the land clearance implementing unit will be determined later, but it is recommended to assign it to a provincial-level entity.	
6	Quang Tan Commune, Lâm Đồng province	○ Time: August 07, 2026 ○ Venue: Quang Tan CPC	○ CPC: Deputy Head of Economic Division, Economic Officer. ○ Community: Party Secretary - Head of Tan Binh Village, Head of Fatherland Front Board of Tan Binh Village. ○ Project Proponent / Consultants: EVNNPT/SPMB and WB consultants. ○ Total participants: 07 persons (01 female).	○ Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; ○ Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); ○ Overview of Viet Nam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); ○ Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; ○ Gathering feedback, concerns, and recommendations from local authorities and communities.	○ The CPC reaches consensus in supporting the project policy. ○ Request EVNNPT/SPMB to continue coordinating with the commune Economic Division to update survey data and pinpoint land acquisition boundaries. ○ Demographic baseline recorded: Tan Binh Village comprises 436 households across 12 ethnic groups (indigenous group is the M'nong). ○ The commune has not previously executed any large-scale land clearance project of transmission line magnitude. ○ Currently, there are no major social welfare/security issues. ○ Upon project commencement, the land acquisition and compensation unit will be determined at a later stage.	○ Continue providing updated, tailored, and accessible project information; ○ Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; ○ Maintain the Grievance Redress Mechanism throughout project implementation; ○ Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.

No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
7	Tan Quan Commune, Đồng Nai City	- Time: August 05, 2026 - Venue: Tan Quan CPC, Đồng Nai City - Venue: Tan Quan CPC, Đồng Nai Province	- CPC & Mass Organizations: Vice Chairman of CPC, Head of Economic Division, Chairman of Veterans' Association, Chairwoman of Women's Union, Secretary of Youth Union, Deputy Chief of Office, Economic Officer. - Community: Hamlet Heads (Van Hien, Xa Trach, Truong An) and local resident representatives. - Project Proponent / Consultants: EVNNPT/SPMB and WB Consultants. - Total participants: 12 persons (05 females, including 01 ethnic minority female).	- Introduction of the Krong Buk – Tây Ninh 1 500 kV Transmission Line Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; - Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); - Overview of Viet Nam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); - Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; - Gathering feedback, concerns, and recommendations from local authorities and communities.	- Local authorities and communities agree with and endorse the project policy. - Recommend timely provision of complete technical design data, expected impact levels, and compensation, support, and resettlement (CSR) policies. - Study route adjustments and optimal technical options to minimize acquisition of productive agricultural and forestry land. - Apply appropriate support policies (combining local regulations and the World Bank's ESS5). - Pay close attention to ethnic minority livelihoods (the Stieng ethnic group accounts for over 26%).	- Continue providing updated, tailored, and accessible project information; - Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; - Maintain the Grievance Redress Mechanism throughout project implementation; - Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.
8	Dau Tieng Commune, Ho Chi Minh City	- Time: 14:30, August 06, 2026 - Venue: Dau Tieng CPC, Ho Chi Minh City	CPC & Mass Organizations: Deputy Head of Economic Division, Economic Officer, Fatherland Front Committee, Farmers' Association, Veterans' Association,	- Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; - Presentation of anticipated environmental and social risks	- Local authorities and community agree with and support the project policy. - Request EVNNPT/SPMB to maintain close coordination and provide legal documents and CSR policies. - Carry out administrative procedures for registering the	- Continue providing updated, tailored, and accessible project information; - Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments;

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No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
			Women's Union, Youth Union. - Community: Nui Cau Hamlet Head (households not yet invited as the exact corridor scope is pending finalization). - Project Proponent / Consultants: EVNNPT/SPMB, WB Consultants. - Total participants: 08 persons (03 females).	and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); - Overview of Viet Nam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; - Gathering feedback, concerns, and recommendations from local authorities and communities.	land acquisition inventory and annual land-use plans. - Consider reporting to competent authorities for approval of supplementary support policies in alignment with ODA/WB standards. - Propose reviewing additional ODA-funded assistance policies and giving priority to employing local labor.	- Maintain the Grievance Redress Mechanism throughout project implementation; - Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.
9	Minh Thanh Commune. Ho Chi Minh City	- Time: 08:00, August 06, 2026 - Venue: Minh Thanh CPC, Ho Chi Minh City	CPC & Mass Organizations: Chairman of CPC, Vice Chairman of CPC, Head of Economic Division, Chairman of Fatherland Front, Director of Commune Project Management Board, Chairman of Veterans' Association, Vice Chairwoman of Women's Union, Chairman of Farmers' Association, Chief & Deputy Chief of Office of CPC.	- Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; - Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); - Overview of Viet Nam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS);	- Local authorities reach consensus and support the project implementation policy. - Recommend studying and refining technical options to minimize land acquisition; provide legal information to the locality at an early date. - Apply adequate support policies in compliance with World Bank ESS5 and secure budget availability for prompt compensation disbursement upon approval of the compensation plan. - Pay close attention to monitoring impacts on the Cham ethnic minority	- Continue providing updated, tailored, and accessible project information; - Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; - Maintain the Grievance Redress Mechanism throughout project implementation; - Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.

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No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
			- Project Proponent / Consultants: EVNNPT/SPMB, WB Consultants. - Total participants: 11 persons (04 females).	- Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; - Gathering feedback, concerns, and recommendations from local authorities and communities.	community (over 100 households in Hoa Loc Hamlet).	
10	Hung Thuan Commune, Tây Ninh Province	- Time: 08:30, August 07, 2026 - Venue: Hung Thuan CPC, Tây Ninh Province	- CPC & Mass Organizations: Deputy Head of Economic Division, Economic Officer, Public Administration Center Officer, Office of People's Committee, Fatherland Front, Commune Police. - Community: Hamlet Officials / Hamlet Heads and local residents from hamlets (Don Thuan, Thuan Loi, Cau Xe, Ba Nha). - Project Proponent / Consultants: EVNNPT/SPMB, WB Consultants. - Total participants: 17 persons (05 females).	- Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; - Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); - Overview of Viet Nam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); - Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; - Gathering feedback, concerns, and recommendations from local authorities and communities.	- Local authorities and mass organizations agree with and support the project policy. - Publicize project information at the earliest; ensure swift and orderly construction strictly on schedule to minimize environmental impacts and mitigate disturbances to local production and daily life. - Implement satisfactory CSR policies (in accordance with state laws and WB ESS5); make financial provisions ready for immediate compensation payment once the compensation plan is approved. - Establish a flexible grievance intake and redress channel stationed at the Commune People's Committee.	- Continue providing updated, tailored, and accessible project information; - Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; - Maintain the Grievance Redress Mechanism throughout project implementation; - Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.

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No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
11	Phu Nghia Commune, Đồng Nai City	- Time: August 04, 2026 - Venue: Phu Nghia CPC	- CPC & Mass Organizations: Chairman of Fatherland Front, Vice Chairman of Fatherland Front, Fatherland Front Officer, Vice Chairman of CPC, Deputy Chief of Office, Deputy Head of Economic Division. - Project Proponent / Consultants: EVNNPT/SPMB, WB Consultants. - Total participants: 07 persons (02 females).	- Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; - Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); - Overview of Viet Nam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); - Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; - Gathering feedback, concerns, and recommendations from local authorities and communities.	- Local authorities support the project implementation policy to ensure national energy security; - Recommend further technical studies and reassessment of the route alignment to minimize adverse impacts on land acquisition, livelihoods, and agricultural production; - Acquired land mainly comprises forestry land and agricultural land; recommend reporting to higher authorities to supplement tailored support policies (in line with ESS5 and local regulations); - Land-use restrictions within the Right-of-Way (ROW) do not exert substantial adverse impacts on agricultural production; - Pay due attention to ethnic minority groups (accounting for approximately 30%, including Stieng, Tay, Nung); local authorities currently maintain support policies allocating residential and agricultural land to affected ethnic minority households; - Grievance Redress Mechanism is currently channeled and processed through voter meetings and direct petition	- Continue providing updated, tailored, and accessible project information; - Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; - Maintain the Grievance Redress Mechanism throughout project implementation; - Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.

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No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
					submissions to the Commune People's Committee.	
12	Cư Jút Commune, Lâm Đồng Province	- Time 9:00: August 25, 2026 - Venue: Cư Jút CPC	- Commune People's Committee & Mass Organizations: Vice Chairman of the Fatherland Front, Vice Chairman of CPC, Deputy Chief of Office, Deputy Head of the Economic Division, Officer of the Economic Division, Village Heads of Villages 11 and 12 - Project Owner / Consultant: SPMB, WB Consultants - Total participants: 13 persons (02 females)	- Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; - Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); - Overview of Viet Nam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); - Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; - Gathering feedback, concerns, and recommendations from local authorities and communities.	- Local authorities and residents agree with the project implementation policy; - Requested early provision of project profiles, legal documents, and compensation and support policies; - A resettlement area has already been planned within the commune; - Multiple projects cross the commune (e.g., Village 11), hence requested early formulation of satisfactory support policies; - Village 12 is predominantly Tay ethnic people; Village 11 has 162 ethnic minority households from 07 coexisting ethnic groups.	- Continue providing updated, tailored, and accessible project information; - Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; - Maintain the Grievance Redress Mechanism throughout project implementation; - Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.
13	Đắk Sắk, Commune, Lâm Đồng Province	- Time 9:00: August 26, 2026 - Venue: Đắk Sắk CPC	Commune People's Committee & Mass Organizations: Vice Chairman of the Fatherland Front, Vice Chairman of	Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA	- Local authorities and residents support the project policy; - Requested early provision of legal dossiers and compensation, support, and	- Continue providing updated, tailored, and accessible project information; - Review, respond to, and incorporate relevant feedback into the technical engineering design

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No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
			CPC, Head of Economic Division, Deputy Head of Economic Division, Culture & Social Affairs Officer, Village Head of Nam Xuan, and Village Head of Dak Thanh ○ Project Owner / Consultant: SPMB, WB Consultants ○ Total participants: 12 persons (02 females)	(WB) financing, and implementation schedule; ○ Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); ○ Overview of Viet Nam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); ○ Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; ○ Gathering feedback, concerns, and recommendations from local authorities and communities.	resettlement policies; expedite construction progress; ○ Land use restrictions under the Right-of-Way do not significantly affect agricultural production; ○ The whole commune has 17 ethnic groups; Dak Thanh village is predominantly Thai, with Tay and Nung people (9 ethnic groups in total); Nam Xuan village comprises 540 households, predominantly Thai, mainly engaged in agriculture and mostly fluent in Vietnamese (Kinh).	and environmental and social (E&S) instruments; ○ Maintain the Grievance Redress Mechanism throughout project implementation; ○ Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.
14	Đức An, Commune, Lâm Đồng Province	○ Time 14:00: August 26, 2026 ○ Venue: Đắc Sắk CPC	○ Commune People's Committee & Mass Organizations: Vice Chairman of the Fatherland Front, Vice Chairman of CPC, Deputy Head of Economic Division, Village Head of Village 9, and Deputy Village Head ○ Project Owner / Consultant: SPMB, WB Consultants	○ Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; ○ Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety);	○ Agree with and support the project policy; ○ Requested the project owner to contact Duc Hoa Forestry One Member Co., Ltd. for further information, as most of the alignment passes through company-managed land; ○ Land use restrictions under the Right-of-Way do not significantly affect agricultural production; ○ Village 9 has no affected ethnic minority households; Village	○ Continue providing updated, tailored, and accessible project information; ○ Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; ○ Maintain the Grievance Redress Mechanism throughout project implementation; ○ Continue conducting public consultations with stakeholder groups, particularly project-

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No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
			○ Total participants: 10 persons (01 female)	○ Overview of Viet Nam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); ○ Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; ○ Gathering feedback, concerns, and recommendations from local authorities and communities.	11 has many ethnic minority households currently residing.	affected persons (PAPs), women, vulnerable groups, and ethnic minorities.
15	Phước Bình Commune, Đồng Nai City	○ Time 9:00: August 25, 2026 ○ Venue: Phước Bình CPC	○ Commune People's Committee & Mass Organizations: Vice Chairman of the Fatherland Front, Deputy Head of the Economic Division ○ Project Owner / Consultant: SPMB ○ Total: 06 persons	○ Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; ○ Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); ○ Overview of Viet Nam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); ○ Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans;	○ The Ward People's Committee of Phuoc Binh supports the project policy and agrees with the presentations of SPMB and the WB; ○ The project route does not cross protection forest areas; ○ SPMB is requested to provide official written requests referencing legal regulations, along with specific acquired land areas to serve as a basis for submission to the People's Council for approval of the land acquisition list; ○ Continue coordinating with the Economic Division to provide data on tower positions in the ward.	○ Continue providing updated, tailored, and accessible project information; ○ Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; ○ Maintain the Grievance Redress Mechanism throughout project implementation; ○ Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.

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No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
				○ Gathering feedback, concerns, and recommendations from local authorities and communities.		
16	Đa Kia, Commune, Đồng Nai City	○ Time 14:30: August 25, 2026 ○ Venue: Đa Kia CPC	○ Commune People's Committee & Mass Organizations: Vice Chairman of CPC, Village Head of Binh Ha ○ Project Owner / Consultant: SPMB ○ Total participants: 15 persons (04 females, including 01 ethnic minority)	○ Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; ○ Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); ○ Overview of Viet Nam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); ○ Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; ○ Gathering feedback, concerns, and recommendations from local authorities and communities.	○ The Commune People's Committee agrees with and supports the project implementation policy; ○ The transmission line route does not pass through protection forest areas; ○ SPMB is requested to coordinate closely with the commune's functional divisions to ensure compliance during project implementation; ○ The CPC will continue advocacy and project information dissemination to households to build consensus; ○ Requested transparent, clear, and open information disclosure, particularly in Binh Ha village (where ethnic minorities account for 90%).	○ Continue providing updated, tailored, and accessible project information; ○ Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; ○ Maintain the Grievance Redress Mechanism throughout project implementation; ○ Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.
17	Tân Hưng, Commune, Đồng Nai City	○ Time 7:30: August 27, 2026	○ Commune People's Committee & Mass Organizations: Chairman of the	○ Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project),	○ Local authorities, Loc Ninh Rubber Company, and residents agree with the policy;	○ Continue providing updated, tailored, and accessible project information;

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No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
		○ Venue: Tân Hưng CPC	- Fatherland Front, Vice Chairman of CPC, Deputy Head of Economic Division, Office staff, Economic Division staff, Women's Union, Youth Union, Hamlet Heads ○ Project Owner / Consultant: SPMB, Consultants ○ Total participants: 16 persons (04 females)	- including project scale, ODA (WB) financing, and implementation schedule; ○ Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); ○ Overview of Viet Nam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); ○ Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; ○ Gathering feedback, concerns, and recommendations from local authorities and communities.	○ Provide full legal dossiers/investment policy approval; give 3 days prior notice before measurement and inventory; publish coordinates of tower foundation boundaries; ○ Land is mainly rubber plantation, partially crossing planned industrial zone; ○ Clarify whether houses within the Right-of-Way can remain to develop adequate resettlement and compensation packages; compensate for actual damages during construction; prioritize hiring local labor.	○ Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; ○ Maintain the Grievance Redress Mechanism throughout project implementation; ○ Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.
18	Bình Long, Commune, Đồng Nai City	○ Time 10:00: August 27, 2026 ○ Venue: Bình Long CPC	○ Local Authorities & Mass Organizations: Vice Chairman of Ward People's Committee, representatives from the Economic, Infrastructure & Urban Planning Division, HND & WPC Office, Fatherland Front, Farmers' Association, Women's Union, and Youth Union.	○ Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; ○ Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety);	○ Local authorities, Loc Ninh Rubber Company, and residents strongly support the project policy for national energy security and regional socioeconomic growth. ○ SPMB must provide complete legal documents and investment policy approval. The project owner must announce exact boundary coordinates for tower foundations to allow	○ Continue providing updated, tailored, and accessible project information; ○ Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; ○ Maintain the Grievance Redress Mechanism throughout project implementation; ○ Continue conducting public consultations with stakeholder

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No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
			- o Affected Community & Organizations: Representatives from Loc Ninh Rubber One Member Co., Ltd. Leaders of Thanh Binh Quarter, and local affected households. - o Project Owner / Consultant: SPMB, Consultants - o Total participants: 21 persons (09 female)	- minorities, community health and safety); - o Overview of Viet Nnam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); - o Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; - o Gathering feedback, concerns, and recommendations from local authorities and communities.	- organizations and residents to adapt production and business plans. - o Land measurement and detailed inventory must be notified to land users at least 3 days in advance to avoid disputes. - o Clarification is requested regarding whether houses within the Right-of-Way (RoW) can remain; if not, adequate compensation, support, and relocation arrangements must be provided. - o Compensation must cover actual damage incurred during construction. - o Request to prioritize hiring unskilled local labor during civil works, and formulate tailored social support policies for any affected ethnic minority individuals. - o Complaints will be addressed via citizen reception desks at the Ward People's Committee and regular voter meetings, with a dedicated channel established for project-related issues.	groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.
19	Bình Tân, Commune, Đồng Nai City	o Time 9:00: August 26, 2026	o Commune People's Committee & Mass Organizations: Head of Economic Division,	o Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project),	o The local authority agrees with and supports the project implementation policy;	o Continue providing updated, tailored, and accessible project information;

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No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
		○ Venue: Bình Tân CPC	- Deputy Head of Economic Division ○ Project Owner / Consultant: SPMB ○ Total participants: 05 persons	- including project scale, ODA (WB) financing, and implementation schedule; ○ Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); ○ Overview of Viet Nam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); ○ Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; ○ Gathering feedback, concerns, and recommendations from local authorities and communities.	○ SPMB is requested to coordinate closely with the commune's functional divisions to ensure compliant project implementation; ○ The project owner needs to provide comprehensive information early so the locality can timely notify the residents.	○ Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; ○ Maintain the Grievance Redress Mechanism throughout project implementation; ○ Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.
20	Long Hà, Commune, Đồng Nai City	○ Time 14:00: August 26, 2026 ○ Venue: Long Hà CPC	○ Commune People's Committee & Mass Organizations: Vice Chairman of CPC ○ Project Owner / Consultant: SPMB ○ Total participants: 06 persons	○ Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; ○ Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic	○ The Commune People's Committee agrees with and supports the project implementation policy; ○ The project does not cross protection forest areas; ○ SPMB is requested to coordinate closely with the commune's functional divisions to ensure compliant project implementation; ○ The project owner needs to provide comprehensive	○ Continue providing updated, tailored, and accessible project information; ○ Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; ○ Maintain the Grievance Redress Mechanism throughout project implementation; ○ Continue conducting public consultations with stakeholder

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No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
				minorities, community health and safety); ○ Overview of Viet Nam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); ○ Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; ○ Gathering feedback, concerns, and recommendations from local authorities and communities.	information early so the locality can timely notify the residents; ○ - The CPC will continue public advocacy and information dissemination to foster consensus.	groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.
21	Minh Đức, Commune, Đồng Nai City	○ Time: 9:00 August 26, 2026 ○ Venue: Minh Đức CPC	○ Commune People's Committee & Mass Organizations: Vice Chairman of CPC, Economic Division Officer, Youth Union Secretary, Women's Union President, Farmers' Association President ○ Project Owner / Consultant: SPMB, Consultants ○ Total participants: 8 persons (02 females)	○ Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; ○ Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); ○ Overview of Viet Nam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); ○ Introduction to the Grievance Redress Mechanism (GRM),	○ Consensual with the project policy; the alignment passes through perennial crop land (rubber, cashew), without crossing protection forests; ○ Section crossing the Industrial Park (Binh Long Rubber Company) is about 5km long: requested local alignment adjustments or placing towers along planned road corridors to minimize impacts; ○ Provide satisfactory compensation, reinstate temporary construction lands, and accelerate construction; ○ Presence of Tay people in Dong Dau hamlet and indigenous Stieng people.	○ Continue providing updated, tailored, and accessible project information; ○ Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; ○ Maintain the Grievance Redress Mechanism throughout project implementation; ○ Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.

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No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
				focal points, and future consultation plans; ○ Gathering feedback, concerns, and recommendations from local authorities and communities.		
22	Tân Khai, Commune, Đồng Nai City	○ Time 14:00: August 26, 2026 ○ Venue: Tân Khai CPC	○ Ward People's Committee & Mass Organizations: Chairman of the Fatherland Front, Deputy Head of Economic Division, Office staff, Urban Infrastructure and Economic Division staff, Head of Tan Hiep neighborhood, Head of Dong No neighborhood ○ Project Owner / Consultant: SPMB, Consultants ○ Total participants: 10 persons	○ Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; ○ Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); ○ Overview of Viet Nnam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); ○ Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; ○ Gathering feedback, concerns, and recommendations from local authorities and communities.	○ Unanimous agreement with the project policy; contact relevant provincial departments to update the alignment into sectoral/ward master plans; ○ Land crossed is mainly perennial cropland and production plantation forest (rubber); coordinate with forest rangers to convert production forest land use purpose; consider raising tower heights to limit tree clearing; ○ Design components to limit land parcel fragmentation; restore temporary construction sites; ○ Alignment may cross indigenous Ta Mun ethnic people in former Soc 5 (now Tan Hiep neighborhood).	○ Continue providing updated, tailored, and accessible project information; ○ Review, respond to, and incorporate relevant feedback into the technical engineering design and E&S instruments; ○ Maintain the Grievance Redress Mechanism throughout project implementation; ○ Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.

No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
23	Phú Riềng, Commune, Đồng Nai City	- Time 9:00: August 27, 2026 - Venue: Phú Riềng CPC	- Commune People's Committee & Mass Organizations: Chairman of the Fatherland Front, Deputy Head of Economic Division, Office staff, Economic Division staff, Women's Union, Youth Union, Village Head of Phu Hiep - Project Owner / Consultant: SPMB, Consultants - Total participants: 8 persons (03 females)	- Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; - Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); - Overview of Viet Nam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); - Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; - Gathering feedback, concerns, and recommendations from local authorities and communities.	- Basically, agreed with the project policy; requested early provision of legal dossiers and compensation/support policies; - The project has not yet been integrated into the Master Plan of Bu Nho Urban Area (Decision No. 1501/QĐ-UBND dated Oct 3, 2024 by Bình Phước PPC); exact tower coordinates are not yet available; - Requested organizing meetings to collect opinions from households, especially those affected by tower footings; - Phu Hiep village currently has no ethnic minorities residing.	- Continue providing updated, tailored, and accessible project information; - Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; - Maintain the Grievance Redress Mechanism throughout project implementation; - Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.
24	Thọ Sơn, Commune, Đồng Nai City	- Time 8:30: August 27, 2026 - Venue: Thọ Sơn CPC	- Commune People's Committee & Mass Organizations: Economic Division Officer - Project Owner / Consultant: SPMB, WB Consultants	- Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; - Presentation of anticipated environmental and social risks	- Local authorities and residents support the policy; requested rapid construction meeting the planned schedule; - Requested additional support policies under ESS5; allocate funds ready for payout immediately after compensation plan approval;	- Continue providing updated, tailored, and accessible project information; - Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments;

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No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
				- and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); - Overview of Viet Nnam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS); - Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; - Gathering feedback, concerns, and recommendations from local authorities and communities.	- Regarding land pricing: apply a land price adjustment coefficient (K-coefficient) multiplied by the provincial land price table, or apply specific land valuation; - Presence of Stieng ethnic group in Phu Son and Son Loc villages.	- Maintain the Grievance Redress Mechanism throughout project implementation; - Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.
25	Dak Mil Commune, Lâm Đồng Province	- Time 14:00: August 25, 2026 - Venue: Dak Mil CPC	- Commune People's Committee & Mass Organizations: Vice Chairman of Commune People's Committee, Head of Economic Division, Village Head of Bac Son - Project Owner / Consultant: SPMB, WB Consultants - Total participants: 09 persons (02 females)	- Introduction of the 500 kV Krong Buk – Tây Ninh 1 Transmission Lines Project (under the REACH project), including project scale, ODA (WB) financing, and implementation schedule; - Presentation of anticipated environmental and social risks and impacts (land acquisition, compensation, support, resettlement, livelihoods, ethnic minorities, community health and safety); - Overview of Viet Nnam's policies and laws as well as the World Bank's Environmental and Social Standards (ESS);	- Local authorities and residents support the project implementation policy to ensure energy security; - Early provision of complete dossiers, legal documents, and compensation and support policies; expedite construction progress; - A resettlement area has already been planned within the commune; - Land-use restrictions within the Right-of-Way (RoW) do not significantly affect agricultural production; - Bac Son village is currently inhabited predominantly by the	- Continue providing updated, tailored, and accessible project information; - Review, respond to, and incorporate relevant feedback into the technical engineering design and environmental and social (E&S) instruments; - Maintain the Grievance Redress Mechanism throughout project implementation; - Continue conducting public consultations with stakeholder groups, particularly project-affected persons (PAPs), women, vulnerable groups, and ethnic minorities.

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No.	Commune	Time & Venue	Participants	Consultation Contents	Summary of feedback	Implementing Agency's Response
				○ Introduction to the Grievance Redress Mechanism (GRM), focal points, and future consultation plans; ○ Gathering feedback, concerns, and recommendations from local authorities and communities.	Thai and M'Nong ethnic groups. ○	
	25 communes		268 participants, of which 191 male, 77 female (5 ethnic people)			

Annex 1A. Stakeholder-Specific Engagement Matrix for Insertion on the depletion of forest resources and biodiversity

Stakeholder	Stage / Trigger	Information to Disclose	Consultation Topics	Method / Frequency	Responsible Entity
DAE of 05 provinces/ cities ²	Preparation/detailed design; pre-construction; construction; and operation	Updated alignment/RoW; ESIA/ESMP; forest and biodiversity findings; environmental monitoring; EMF assessment and monitoring where applicable	Environmental compliance; forests/biodiversity; pollution control; site restoration; EMF; environmental incidents and grievances	Formal technical consultations at design milestones; periodic/ issue-based coordination during construction; disclosure of monitoring results.	EVNNPT/SPMB E&S Team supported by ESIA/CSC/IESMC
Management Boards of Lộc Ninh, Bù Đăng, Đắk Mai Protection Forests, and relevant forest owners / rangers ³	Prior to survey/ clearance/ access/ construction in managed forests; during construction; restoration sign-off	Forest repurposing maps; construction footprint; clearance schedule; access plan; FFPPF plan; restoration plan	Boundary verification; tree felling; forest fire prevention; worker entry into forests; wildlife protection; off-boundary damage/compensation; restoration	Joint pre-construction site inspection; field-level coordination; joint restoration sign-off	SPMB + Contractor/CSC + Forest Management Units
Nam Nung Nature Reserve Management Board ⁴	Detailed design / ESIA biodiversity assessment; when alignment/access tracks change; operation if biodiversity issues arise	Alignment and spatial context; biodiversity survey results; relevant mitigation and monitoring measures	Habitat connectivity; disturbance; birds/bats; restoration; adaptive mitigation	At least one technical meeting during biodiversity assessment finalization; ongoing upon significant design changes or findings	SPMB + Biodiversity Specialists

² Đắk Lắk received Official Letter No. 11253/SPMB-PDB dated December 9, 2025, and the Department of Agriculture and Rural Development provided its response on December 30, 2025. Lâm Đồng and Đồng Nai provinces also received the documentation on the same date, December 9, 2025. Ho Chi Minh City and Tây Ninh also fall under the same December 9, 2025 timeline.

³ Three protection forest management boards were also consulted concurrently on December 9, 2025, and provided very prompt responses between December 17 and 18, 2025: Loc Ninh on December 17, and Bu Dang and Dak Mai on December 18.

⁴ Nam Nung Nature Reserve Management Board consultation on August 6, 2026

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Stakeholder	Stage / Trigger	Information to Disclose	Consultation Topics	Method / Frequency	Responsible Entity
RoW communities, farmers, and sensitive receptors	Prior to land/RoW restrictions and construction; prior to energization; operation as needed	RoW safety regulations; conductor clearances; EMF assessment findings; applicable standards; safe land use; GRM channels	EMF / electrical safety; farming under/near lines; health concerns; emergency contact points	Commune/village meetings and factsheets; targeted household/receptor consultations; grievance tracking	SPMB/PTC + Local Authorities + E&S/Technical Specialists
Biodiversity and forestry research institutions / experts	As needed for ESS6 / hotspot assessments	Scope and findings of surveys; proposed mitigation measures	Species/habitat significance; avian/bat risks; restoration and monitoring design	Technical review sessions / expert workshops when significant biodiversity issues are identified	SPMB + ESIA Biodiversity Team

Annex 1B. Results of stakeholder consultations on the management of the environment, forest resources, and biodiversity.

No.	Comments / Recommendations	Response / Incorporation / Explanation	Consulted Agency / Organization / Community / Stakeholder
I	Written consultation during the preparation of the EIA		
1	Comments of the Đắk Lắk DAE in Letter No. 6595/SNNMT-BVMT dated 30 December 2025: 1. Project location: As the EIA Report is prepared concurrently with the application for investment policy approval, the Project Owner and consultant should review and ensure that the Project location is consistent with the approved investment policy. 2. Environmental impacts: The EIA generally follows the prescribed structure. Environmental impacts should cover waste-related impacts (wastewater, emissions, solid waste and hazardous waste) and non-waste impacts (noise, vibration and other impacts) during construction and operation. 3. Mitigation measures: The EIA presents measures for wastewater, dust/emissions, solid and hazardous waste, noise/vibration and environmental incident prevention and response. The Project Owner is requested to implement the proposed environmental protection works and measures and manage waste, noise and vibration in compliance with the 2020 Law on Environmental Protection and current guidance. 4. Environmental management and monitoring; incident prevention and response: Implement the monitoring program at the locations and frequencies proposed in the EIA. 5. Other matters: Clarify whether acquired paddy land is single-crop or double-crop land to determine environmental sensitivity; review the alignment coordinates in Đắk Lắk to ensure consistency with the approved land-use planning and Letter No. 2716/UBND-CN dated 01 April 2025 agreeing on the 500 kV Krong Buk - Tây Ninh 1 alignment.	The Project Owner accepts the comments and provides the following clarification/additions: 1. The Project will be implemented in accordance with Decision No. 3319/QĐ-UBND dated 06 July 2026 of the Lâm Đồng Provincial People's Committee approving the investment policy and investor. 2. The EIA has been updated in accordance with the structure and contents prescribed in Form No. 04 attached to Circular No. 09/2026/TT-BNNMT dated 29 January 2026. 3. The Project Owner commits to provide and implement environmental protection works and waste-management measures as described in the approved EIA. 4. The environmental monitoring program will be implemented in accordance with the contents, locations and frequencies specified in the approved EIA. 5. The paddy-land acquisition area has been reviewed. Under the applicable regulations, the Project's environmental sensitivity relates to conversion of 20.86 ha of forest-use land: 5.12 ha protection forest, 4.53 ha production forest and 11.21 ha outside the planning boundaries of the three forest categories. The Project will follow the locations and alignment approved by the provincial authorities and the approved land-use planning.	Đắk Lắk DAE

No.	Comments / Recommendations	Response / Incorporation / Explanation	Consulted Agency / Organization / Community / Stakeholder
2	Comments of the Lâm Đồng DOIT in Letter No. 430/SCT-QLNL dated 26 January 2026: 1. Location and alignment: The 500 kV Krong Buk - Tây Ninh 1 alignment (section formerly within Đắk Nông Province) was agreed by the Provincial People's Committee in Letter No. 95/UBND-KTN dated 07 January 2022. The Project Owner should coordinate with local authorities and relevant organizations to accurately determine tower locations and the high-voltage overhead transmission-line safety corridor; avoid impacts on urban development space, production, residential areas and other planning; comply with requirements for tower locations within road corridors, conversion of natural forest land, affected facilities, minerals, land and environmental matters. Local comments indicate that the alignment mainly crosses household agricultural land, forestry-planning land and mineral-planning land. 2. Environmental matters: The EIA generally identifies Project impacts, but should further assess impacts from equipment transport, stringing, crossings over roads, buildings and crops, access-road opening and tower-foundation excavation. Mitigation should address electromagnetic fields, timely information to affected households, repair of damaged roads/infrastructure, dust and noise control, compliant waste management, reinstatement of temporarily used land and productive land, electrical and occupational safety, and protection of air, soil and water. The environmental management/monitoring and incident prevention/response arrangements are generally acceptable, but coordination with local authorities on transmission-line corridor safety and emergency response should be strengthened. Other matters include reviewing overlaps with forest-land, national defense/security and mineral planning; transparent compensation and site clearance; advance notification of construction schedules; road	The Project Owner accepts the consolidated comments and provides the following responses: 1. The Project will follow the locations and alignment approved by the relevant provincial People's Committees and complete all required legal procedures and agreements. 2. The EIA has reviewed waste-related and non-waste impacts, including land acquisition/site clearance, forest impacts and conductor stringing. For electromagnetic fields, Article 68 of Electricity Law No. 61/2024/QH15 does not permit residential buildings or buildings where people live/work within the safety corridor of overhead lines of 500 kV or higher, except specialized grid-operation facilities; therefore, the Project does not propose measures to maintain such residential buildings within the 500 kV corridor. The Project Owner will coordinate closely with local authorities, inform affected households of the implementation schedule, require contractors to repair damaged transport and other infrastructure, control dust/noise and manage waste, reinstate temporarily occupied land and productive land, comply with	Lâm Đồng DOIT; DAE; DOST; DOC; DOCST; Provincial Police; and relevant commune-level People's Committees

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	restoration and site clean-up; maintenance of local security and order; environmental monitoring coordination; chance-find procedures for cultural heritage; and compliance with provincial directions concerning land planned for national-defense purposes.	electrical/occupational/environmental safety requirements, and implement all measures in the approved EIA. The Project Owner will implement the environmental management and monitoring program and coordinate with local authorities on corridor-safety communication and environmental incident response. The Project Owner has worked with relevant agencies regarding forest, defense-security and mineral planning. Compensation, assistance and site clearance will be lawful, public and transparent. Contractors will maintain security/order, clean sites and repair damaged roads. Chance finds of relics, antiquities or national treasures will trigger suspension of work and notification to the Department of Culture, Sports and Tourism and competent authorities. Matters concerning national-defense planning have been handled in accordance with Letter No. 1089/UBND-XDCT dated 23 January 2026.	
3	Comments of the Đồng Nai People's Committee in Letter No. 1335/UBND-KTN dated 26 January 2026: 1. Legal basis: Add investment-policy approval and review relevant legislation, including amendments in the agriculture/environment sector, planning legislation and regulations implementing the Law on Biodiversity. 2. Consultation matters under Clause 3, Article 33 of the Law on Environmental Protection: 2.a) Project location: update the G45-G45A section through Phu Gieng Commune; provide more specific forest location/area/boundary	The Project Owner accepts the comments and has supplemented the EIA as follows: 1. Legal basis: Decision No. 3319/QĐ-UBND dated 06 July 2026 approving the investment policy and investor has been added, together with updated legislation including Law No. 146/2025/QH15, Decree No. 48/2026/ND-CP, the Law on Biodiversity, Law No. 35/2018/QH14, the Law on Geology and Minerals and its amendments, Decree No. 65/2010/ND-CP and Decree No. 193/2025/ND-CP. 2.a) The G45-G45A section through Phu Gieng Commune has been updated. Forest impacts are summarized by forest function, locality and forest manager, while lot/compartments/sub-compartments details are provided in	Đồng Nai People's Committee

No.	Comments / Recommendations	Response / Incorporation / Explanation	Consulted Agency / Organization / Community / Stakeholder
	information and demonstrate consistency with national forestry planning and the National Environmental Protection Strategy. 2.b) Environmental impacts: fully define the Project's area of influence, including residential areas, agricultural land, tower foundations and the right-of-way; describe canals, streams and receiving waters; identify access routes for oversized/heavy equipment and assess impacts of road improvement/clearance; calculate/measure electric-field intensity at crossings with existing 110/220/500 kV lines and at maximum load; prepare transport and material-staging plans and road-restoration arrangements; and clarify temporary-road reinstatement. 2. c) Mitigation: do not bury domestic solid waste at sites without a collection service; contract authorized collection/treatment; strictly control dust/noise, traffic and occupational safety, local security and worker temporary residence; provide timely compensation/assistance and reinstate land; during operation, strictly manage the high-voltage safety corridor, fire prevention and line inspection; and coordinate with local forest rangers. 2.d) Environmental management/monitoring and emergency response: specify monitoring locations, parameters, frequency and applicable standards and implement environmental management and emergency measures. 2. e) Other matters: clarify construction water sources; provide compensation/site-clearance progress and affected-household information; complete clearance-height agreements; complete forest-conversion procedures before forest-related construction; and coordinate closely with local authorities.	the forest-status survey reports prepared for forest-purpose conversion procedures. The Project will complete all forestry legal procedures, and the EIA has added an assessment of consistency with the National Environmental Protection Strategy. 2.b) The EIA has reviewed the Project's area of influence, hydrology, temporary/access roads, temporary land use and electric-field impacts. EMTP is used to calculate electric-field intensity beneath the 500 kV line and at crossings. Transport/material-staging and road-restoration measures are included, as are site clean-up and reinstatement measures. 2.c) The proposed burial of domestic solid waste at locations without collection services has been removed. Contractors will strictly control dust/noise, traffic and occupational safety, local security and worker registration. Adequate funding and coordination will be ensured for compensation and assistance, followed by land reinstatement. During operation, the safety corridor will be strictly managed, lines inspected and coordination maintained with local forest rangers. 2.d) An environmental monitoring program has been proposed in accordance with the applicable EIA template; environmental management, monitoring and emergency prevention/response will be implemented as required. 2.e) Construction water sources have been clarified. The EIA provides the expected compensation/site-clearance schedule; due to the approximately 330-km alignment across 34 communes/wards in five provinces and the feasibility-study stage, a final household list is not yet provided. Clearance-	

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		height agreements are being processed. Forest-conversion procedures will be completed before any forest-related works. Close coordination with local authorities will be maintained.	
4	Comments of the Ho Chi Minh City DAE in Letter No. 17879/SNNMT-CCBVM dated 31 December 2025: The Department requested review of the Project location and legal consistency; full identification of construction and operation impacts, including land acquisition, vegetation/forest clearance, waste, noise/vibration, traffic, conductor stringing, worker influx, electromagnetic fields and risks; appropriate mitigation and environmental management; compliance with compensation/site-clearance and land-use requirements; protection and restoration of roads, irrigation and other infrastructure; strict management of the transmission-line safety corridor; fire prevention and emergency response; and close coordination with local authorities and relevant agencies. The EIA should also address forest and biodiversity impacts, temporary land use and restoration, road and watercourse crossings, hazardous waste, and community feedback mechanisms.	The Project Owner accepts the comments and has reviewed/supplemented the EIA accordingly. The Project will be implemented within the approved location and alignment and in compliance with land-use and other applicable legal procedures. Construction and operation impacts have been reviewed comprehensively, including waste and non-waste impacts, land acquisition/site clearance, forests/ecology, stringing, worker concentration and electromagnetic fields. Mitigation includes vegetation-clearance controls, forest-fire prevention, erosion/slope measures, covered material transport and road cleaning, traffic control at stringing crossings, hazardous-waste management, reinstatement of temporary land, irrigation systems, field roads and embankments, and comprehensive operation-phase incident prevention. The Project Owner commits to the environmental management and monitoring program and will receive community feedback through the Project Owner's and branch units' telephone numbers, email addresses and websites.	Ho Chi Minh City DAE
5	Comments of the Tây Ninh DAE in Letter No. 371/SNNMT-MTBDKH dated 09 January 2026: The Department requested confirmation of the approved Project location/alignment and consistency with land-use planning; comprehensive assessment of construction and operation impacts, including waste, noise, stringing, worker influx, land acquisition/site clearance, electromagnetic fields, forests, ecology and sensitive	The Project Owner accepts the comments. The approved Project location and alignment and land-use procedures have been reviewed. The EIA assesses waste and non-waste impacts during construction and operation, electromagnetic fields, land acquisition/site clearance, forest/ecological impacts and sensitive receptors. The Project mainly crosses agricultural land, partly runs parallel to the existing 500 kV Pleiku 2 - Chon Thanh line and partly crosses	Tây Ninh DAE

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	receptors; adequate mitigation for vegetation clearance, forest-fire risks, steep/weak-ground construction, watercourse crossings, forest/biodiversity impacts, material transport, road crossings, hazardous waste and post-construction land/infrastructure restoration; and complete operation-phase emergency measures for settlement/landslide, tower collapse, conductor breakage, lightning, forest fire and crane contact with the line. The Project should implement environmental management/monitoring and establish channels for receiving and addressing community feedback.	production/protection forests; except for certain road crossings with nearby houses, it does not cross concentrated residential areas and does not affect cultural/religious buildings, schools or health facilities. The EIA includes vegetation-clearance measures, forest-fire prevention and response, measures for steep/weak ground, confirmation that no tower foundations are located within river/stream beds or banks, forest-status survey results, biodiversity offset/replacement planting, covered material transport and road cleaning, traffic signs/control at stringing crossings, hazardous-waste management, reinstatement of soil/irrigation/field roads/embankments, and operation-phase measures for foundation settlement/landslide, tower collapse, conductor breakage, lightning, forest fire and crane contact. The Project Owner commits to implementing the environmental management and monitoring program and will receive community comments through telephone, email and website channels.	
6	Comments of the Loc Ninh Protection Forest Management Board in Letter No. 135/BQLR-KT dated 17 December 2025: 1. Implement the Project at the locations approved by the provincial authorities. 2. No comment on environmental impacts. 3. Fully implement the mitigation measures in the approved EIA. 4. Implement the environmental management/monitoring and emergency prevention/response program in the approved EIA. 5. Complete all legal procedures, particularly forest and forest-land conversion, before implementation; affected households must comply	The Project Owner accepts the comments. The Project will follow the approved location/alignment and implement the mitigation, environmental management and monitoring measures in the approved EIA. All applicable legal procedures, including forest and forest-land conversion and procedures for harvesting planted trees, will be completed. The forest management unit will be notified before construction/tree felling. Forest-fire prevention measures will be applied, and clearance will be confined strictly to areas approved for conversion.	Loc Ninh Protection Forest Management Board

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	with procedures for harvesting planted trees; notify the forest management unit before construction and tree felling in forest sections; ensure forest-fire prevention during construction; and clear vegetation only within forest/forestry land approved for conversion, without encroaching outside the approved area.		
7	Comments of the Bu Dang Protection Forest Management Board in Letter No. 977/BQLR-KTBVR dated 18 December 2025: 1. Implement the Project at the locations approved by the provincial authorities. 2. Generally agrees with the environmental impact assessment. 3. Fully implement mitigation measures as required. 4. Fully implement environmental management/monitoring and emergency prevention/response requirements. 5. Ensure fire and explosion safety when constructing through forest areas and coordinate closely with the Bu Dang Protection Forest Management Board on inventory of acquired areas, compensation for planted trees and forest-purpose conversion procedures.	The Project Owner accepts the comments. The Project will follow the approved location/alignment and implement the mitigation, environmental management and monitoring measures in the approved EIA. Fire and explosion prevention measures will be applied during construction through forest areas, and close coordination will be maintained with the forest management unit for land inventory, tree compensation and forest-purpose conversion procedures.	Bu Dang Protection Forest Management Board
8	Comments of the Dak Mai Protection Forest Management Board in Letter No. 121/BQL-HCTH dated 18 December 2025: 1. Agrees with the Project locations approved by the provincial authorities. 2. No comment on environmental impacts. 3. Fully implement required mitigation measures. 4. Fully implement the environmental management and monitoring program. 5. Complete all legal procedures for forest-purpose conversion; during construction, clear only forest/forest land approved for conversion and	The Project Owner accepts the comments. The Project will follow the approved location/alignment and implement the mitigation, environmental management and monitoring measures in the approved EIA. Forest and forest-land conversion procedures will be completed in accordance with current regulations. The forest management unit will be notified before construction/tree felling, and vegetation clearance will be limited strictly to the approved conversion area.	Dak Mai Protection Forest Management Board

STAKEHOLDER ENGAGEMENT PLAN (SEP)

No.	Comments / Recommendations	Response / Incorporation / Explanation	Consulted Agency / Organization / Community / Stakeholder
	do not encroach on other forest areas; notify the forest management unit before construction and tree felling in forest sections.		
II	Supplementary consultation via discussion meetings and in-depth interviews during the ESIA preparation phase.		
1	- Confirmed that the 500 kV transmission line corridor boundary is not under the direct management of Nam Nung Nature Reserve. - Assessed construction-phase impacts as 'None' for noise, vibration, dust, forest-tree cutting, access-road opening, forest fire and forest intrusion, and 'Low' for forest habitat fragmentation. - Assessed operation-phase impacts as 'Low' for bird-collision risk, birds nesting on towers and habitat loss. - Recommended that, although the alignment is outside the forest area under its management, SPMB should strictly comply with legal requirements on forest protection and biodiversity and minimize adverse impacts on the surrounding environment.	- SPMB and the Consultant sincerely thank the Nam Nung Nature Reserve Management Board for its objective professional assessment. - SPMB accepts the recommendation and commits to directing construction contractors to strictly comply with the Law on Forestry, the Law on Environmental Protection of Viet Nam and WB standards. - SPMB commits to strict implementation of dust and noise mitigation measures and worker-behavior management so as not to affect the buffer zone of the Nature Reserve.	Nam Nung Nature Reserve Management Board (Expert: Pham Trong Thuy – Deputy Director)
2	- Confirmed that the transmission line does not pass through the strictly protected zone or any forest area managed by the Nature Reserve. - Assessed all construction-phase activities (noise, dust, vibration, forest-tree cutting, access-road opening, forest fire and worker intrusion) as 'No impact'. - During operation, bird-collision risk was assessed as 'No impact'. - Recommended that the Project apply good construction management measures to minimize overall impacts on the ecological environment.	- SPMB accepts the confirmation that the alignment does not affect forest areas managed by the Nature Reserve. - SPMB commits to strict implementation of the Environmental and Social Management Plan (ESMP) to ensure that construction does not cause secondary pollution, emission sources are tightly controlled, and natural vegetation is maintained along the transmission-line corridor.	Nam Nung Nature Reserve Management Board (Phạm Thế Mẫn – Acting Head of the Department of Science & International Cooperation)

Annex 2: Consultation Minutes

Validated supporting consultation records are maintained by EVNNPT/SPMB. Records referenced in this SEP will be made available for Project review, with personal data redacted as appropriate. Records for scheduled consultations will be incorporated or referenced in the next SEP update following completion and validation.

- Ea Kiet Commune – Đắk Lắk Province

CỘNG HÒA XÃ HỘI CHỦ NGHĨA VIỆT NAM
Độc lập – Tự do – Hạnh phúc

DỰ ÁN: DỰ ÁN THÚC ĐẨY CHUYỂN DỊCH NĂNG LƯỢNG TÁI TẠO
(REACH)
BIÊN BẢN THAM VẤN CỘNG ĐỒNG

1. Thông tin cuộc họp
 Tên dự án: **ĐƯỜNG DÂY 500KV KRÔNG BUK – TÂY NINH I**
 Thời gian họp: ngày 04 tháng 8 năm 2026
 Địa điểm: Ủy ban Nhân dân xã Ea Kiet

2. Thành phần tham dự
 Đại diện Ủy ban nhân dân xã

STT	Họ và tên	Chức vụ	Đơn vị
1	Nguyễn Văn Minh	P. Chủ tịch UBND	0977188559
2	Vương Hoàng Tiến	Trưởng phòng Kinh tế	
3	Phan Thị MLB	CV Ban QLDA-ĐTXD	
4	Bùi Đức Khôi	Phó CT MTTQ	
5	Nguyễn Thị Thảo	Phó Chánh VP UBND	

Đại diện cộng đồng/người dân/nhóm bị ảnh hưởng

STT	Họ và tên	Chức vụ	Địa chỉ
1			
2			
3			
4			
5			

Đại diện chủ đầu tư/đơn vị tư vấn

STT	Họ và tên	Chức vụ	Địa chỉ
1	Nguyễn Văn Linh	PTP Điều hành SPMB	
2	Lâm Nguyễn Thương Lan	CV. Môi trường SPMB	
3	Lê Trọng Thông	Chuyên gia Xã hội WB	
4	Nguyễn Phương Mai	Chuyên gia Tài chính WB	
5	Nguyễn Thị Thu	Tư vấn Xã hội	
6	Nguyễn Thị Thuý	Tư vấn Môi trường	

Tổng số người tham dự: 43 người; trong đó nữ: 6 người; người thuộc nhóm dễ bị tổn thương: người; đại diện DTTS (nếu có): người.

3. Mục tiêu tham vấn

- Cung cấp thông tin về mục tiêu, phạm vi, hạng mục đầu tư, tiến độ và khu vực dự kiến bị ảnh hưởng của dự án.
- Trình bày các rủi ro và tác động môi trường, xã hội dự kiến, bao gồm thu hồi đất, bồi thường, hỗ trợ, tái định cư, sinh kế, DTTS, an toàn cộng đồng và các vấn đề liên quan khác nếu có.
- Tham vấn và thảo luận lấy ý kiến đại diện UBND xã, các đoàn thể, hộ gia đình về các tác động môi trường và xã hội, tài nguyên sinh vật trong các giai đoạn thực hiện dự án và biện pháp giảm thiểu tương ứng.
- Thu thập ý kiến, quan ngại, kiến nghị và đề xuất của các bên liên quan để hoàn thiện thiết kế dự án và các công cụ quản lý rủi ro môi trường và xã hội.
- Giới thiệu cơ chế tiếp nhận và giải quyết khiếu nại, đầu mối liên hệ, phương thức phản hồi và kế hoạch tham vấn tiếp theo.

4. Nội dung thảo luận trong buổi tham vấn

Ban QLDA các công trình điện miền Nam (SPLMIS) đã trình bày các thông tin về mục tiêu, phạm vi, hạng mục đầu tư, tiến độ và khu vực dự kiến bị ảnh hưởng của D/A trên địa bàn xã.

NHTT (WB) đã trình bày các rủi ro và tác động môi trường, xã hội dự kiến, bao gồm thu hồi đất, bồi thường, hỗ trợ tái định cư, khi thực hiện dự án. Đồng thời WB cũng kiến nghị UBND giúp hỗ trợ cung cấp các thông tin về dân cư, đa dạng sinh học để báo cáo an toàn xã hội của dự án.

UBND đã có báo cáo sơ bộ về thông tin địa lý, dân cư trên địa bàn, đồng thời UBND xã có ý kiến như sau:

- + P/A Đường dây 300 kV Không Bụi Tây Ninh 1 có hướng tuyến hiện tại qua dự án của xã, đề nghị điện chính lưỡng tuyến để không ảnh hưởng đến dự án của xã.
- + Về vấn đề tái định cư (TRC) khi thực hiện D/A: Xã đã có khu TRC Bùn Hưông.
- + Sau khi có đầy đủ thông tin, UBND xã sẽ tiến hành

mỗi hộ dân phải biết thông tin D/T
 + UBND và đề nghị UBND phối hợp với 2 kinh tế
 để cung cấp hồ sơ cập nhật quy hoạch và các thủ tục pháp lý
 liên quan để trình cấp thẩm quyền phê duyệt.

5. Tổng hợp các nội dung chính

Sau khi nghe các bên báo cáo, UBND xã Ea Kiết ủng hộ
 chủ trương và thống nhất với các nội dung của SPMB và WB.
 Phía UBND sẽ tiếp tục hỗ trợ cung cấp số liệu tham khảo
 và đồng mức, khả năng của dự án.

6. Kết luận và cam kết

Ban Quản lý Dự án/đơn vị thực hiện cam kết:

- Tiếp tục cung cấp thông tin cập nhật cho các bên liên quan theo hình thức phù hợp và dễ tiếp cận.

- Xem xét, phân hồi và tích hợp các ý kiến phù hợp vào thiết kế dự án và các tài liệu môi trường xã hội hoặc các tài liệu khác nếu áp dụng.
- Duy trì cơ chế tiếp nhận và giải quyết khiếu nại trong suốt quá trình chuẩn bị và thực hiện dự án.
- Tổ chức các đợt tham vấn tiếp theo với các nhóm bên liên quan phù hợp, đặc biệt là hộ bị ảnh hưởng, phụ nữ, nhóm dễ bị tổn thương và DTTS nếu có.

7. Xác nhận

Biên bản được lập thành bản có giá trị như nhau, đã được đọc lại/thông qua tại cuộc họp và được các đại diện ký xác nhận dưới đây.

ĐẠI DIỆN DỰ ÁN QUYỀN ĐỊA PHƯƠNG	 ĐẠI DIỆN CHÍNH PHÓ CHỦ TỊCH	ĐẠI DIỆN CỘNG ĐỒNG/NGƯỜI THAM DỰ
 Nguyễn Văn Đức	 Nguyễn Văn Minh	

Annex 3: Pictures of Consultation Minutes

Validated consultation photographs are maintained by EVNNPT/SPMB and may be incorporated or referenced in the updated SEP, subject to consent, privacy protection and appropriate redaction of personal data.

Intro

Trang tin tức chính xác, nhanh chóng, thường xuyên về những sự kiện chính trị, văn hóa, xã hội... của xã Trường Xuân, tỉnh Lâm Đồng

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Tin tức Trường Xuân

1d ·

Xã Trường Xuân tổ chức Hội nghị tham vấn cộng đồng về Dự án đường dây 500kV Krông Buk – Tây Ninh 1... See more



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Annex 4: Template to Record Grievance Log

Name of Complainant (or Anonymous)	Sex (Male/Female/Other)	Age	Contact Information	Date Received (specify different stages/ steps in the GRM system if applicable, e.g. date received at first level, second level, etc.)	Type of Grievance (environmental, land acquisition, social, health, etc.)	To Whom the Grievance Was Submitted (specify different stages/steps if applicable)	Description of the Issue	Actions to Be Taken to Resolve the Grievance (specify by stage/step if applicable)	Responsible Unit	Responsible Person	Due Date	Current Status (open/closed)

Annex 5: Grievance Submission Form

Full Name of Complainant (or Anonymous):

Gender:

Age:

Contact Information (by post/telephone/email):

Statement of Grievance *(Reason for complaint and activity leading to the complaint. Please provide as much detail as possible to answer the following questions: (i) what happened; (ii) when it happened; (iii) to whom it happened; (iv) what impacts resulted. Additional information may be provided if necessary.)*

Proposed Measures/Remedial Actions Requested by the Complainant

SIGNATURE:

DATE:

FOR RECEIVING AGENCY USE ONLY

Date Grievance Received:

Mode of Receipt:

a. In person

b. In writing

Person Receiving the Grievance:

Actions Taken / or to Be Taken:

Annex 6: Template to Record Consultation Activities

Date, time:

.....

Organizing entity:

.....

Venue:

.....

TOPIC / OBJECTIVES

(Describe the purpose of the consultation activity, information presented, types of feedback to be collected, etc.)

.....

.....

SUMMARY OF INFORMATION PRESENTED

(Describe the consultation format, facilitator/presenter, language used, summary of the information presented, whether information was provided prior to the meeting, etc. Note: Information provided should include Project activities, anticipated environmental and social impacts, proposed mitigation measures, and the Project's grievance redress mechanism.)

.....

.....

SUMMARY OF PARTICIPANTS

(Describe the total number and types of stakeholders participating, e.g. proportion of women, proportion of ethnic minorities, invitation methods, specific support measures to facilitate participation, etc.)

.....

.....

COMMENTS / FEEDBACK RECEIVED

Individual / Organization Comment / Input

•

•

•

NEXT STEPS

(Describe follow-up steps after the consultation, such as documents to be updated, how participants will be informed about responses to feedback, plans for subsequent meetings, etc.)

.....

.....

LIST OF PARTICIPANTS AND PHOTOS

(Attached)